

Friday, March 29, 2019

ImproveCareNow Bootcamp

Recommended Attendance: New ImproveCareNow Centers & Improvement Coordinators who have joined their center team since the Fall Community Conference.

Time & Location	Session Information
11:30-12:00 pm Stemmons A	Buffet Lunch & Check-In
12:00-12:15 pm Stemmons A	Welcome, Introductions, and Agenda for the Day Cori Davis & George Dellal
12:15-12:45 pm Stemmons A	The Importance of ImproveCareNow in Achieving Optimal Health and Care John Grunow <i>Oklahoma University Medical Center</i>
12:45-1:05 pm Stemmons A	Navigating ImproveCareNow Kelsey Thome
Developing Effective ICN Systems: Action Stations Times and Locations Listed Below <ul style="list-style-type: none"> Action Station 1: Master Lists — Maintaining Registerable Population Action Station 2: Setting up your Data Systems Action Station 3: Importance of Families to ICN — Consenting as a Process & Family Engagement Mallory McFarren, Danielle Serphos, Kim Shelly, Tiawana Thompson, Alicia Tirloni & Theresa Todd <i>Ann & Robert H. Lurie Children's Hospital of Chicago, Kravis Children's Hospital at Mount Sinai, St. Louis Children's - Washington University, Yale-New Haven Children's Hospital</i>	
1:05-1:45 pm Stemmons A	Developing Effective ICN Systems: Action Stations Part 1
1:45-2:00 pm	Break
2:00-2:40 pm Stemmons A	Developing Effective ICN Systems: Action Stations Part 2
2:40-3:20 pm Stemmons A	Developing Effective ICN Systems: Action Stations Part 3
3:20-3:35 pm	Break
3:35-4:00 pm Stemmons A	Creating the ImproveCareNow Culture at your Care Center Shehzad Saeed & Kim Shelly <i>Dayton Children's Hospital</i>
4:00-4:20 pm Stemmons A	Panel Discussion: What About Research? Melissa Mock, Kim Shelly & Steve Steiner
4:20-4:45 pm Stemmons A	Reflection, Planning, and Mentoring Cori Davis & George Dellal
4:45-5:00 pm Stemmons A	Tying it all Together Cori Davis & George Dellal
6:00 pm City View (4th Floor Convention Center)	Reception & Engagement Fair

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All Registered Participants

CONFERENCE OBJECTIVES

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- Identify new peer groupings and be able to describe how these will support your team in reaching the next level of outcomes performance.
- Acquire strategies on how to partner with parents and patients in meaningful ways to grow your team's local improvement community.
- Plan to test new changes at your team's center in alignment with 90-day goals.
- Demonstrate enhanced ImproveCareNow quality improvement, research, and community engagement skills.

Time & Location	Session Information
7:00-7:55 am Rooms to the right	Community Breakfast City View (4th Floor Convention Center)
	Transition & Transfer Workgroup Breakfast Stemmons B (2nd Floor) Nancy McGreal <i>Duke Children's Hospital and Health Center</i>
	Check-In Outside Salon AD (2nd Floor)
8:00-8:25 am Salon AD (2nd Floor)	Welcome and Opening Plenary Session Richard Colletti, George Dellal & Becky Woolf <i>Patient Advisory Council</i>
8:25-9:05 am Salon AD (2nd Floor)	Innovation and Mastery: Re-organizing to Improve, Build Capacity and Generate New Knowledge to Close Gaps in Outcomes Cori Davis & Peter Margolis
9:05-9:15 am	Transition Time
ImproveCareNow Pathways Part I: Introductions and Overview	
9:15-10:30 am Rooms to the right	Pathway 1: Achieving 75% Population Registration Stemmons A (2nd Floor) Kim Shelly & Theresa Todd
	Pathway 2: Achieving 82% Remission Salon E (2nd Floor) Mary Bauer & Cori Davis
	Pathway 3: Achieving 55% Sustained Remission Stemmons B (2nd Floor) Peter Margolis & Julie Massie
10:30-10:50 am	Break and Transition
ImproveCareNow Pathways Part II: Learning Lab Development and Selection	
10:50-11:50 am Rooms to the right	Pathway 1: Achieving 75% Population Registration Stemmons A (2nd Floor) Kim Shelly & Theresa Todd
	Pathway 2: Achieving 82% Remission Salon E (2nd Floor) Mary Bauer & Cori Davis
	Pathway 3: Achieving 55% Sustained Remission Stemmons B (2nd Floor) Peter Margolis & Julie Massie
11:50-12:00 pm	Transition Time
12:00-12:30 pm Salon AD (2nd Floor)	Tools to Build a Culture of Improvement: Turning Common Sense into Common Practice Melody Siska <i>Cincinnati Children's Hospital Medical Center</i>

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Time & Location	Session Information
12:30-1:30 pm City View (4th Floor Convention Center)	Community Lunch
12:30-1:30 pm Salon E (2nd Floor)	COMBINE Research Study Lunch (by invitation only): A meeting for COMBINE investigators, project managers, coordinators, and others involved in the research study Ann Firestine & Shehzad Saeed <i>University of North Carolina at Chapel Hill & Dayton Children's Hospital</i>
Learn, Do, Share: Skills and Special Topic Breakouts I	
1:30-2:30 pm Rooms to the right	Research: Research Improvement – Hardwiring your System for Results Stemmons B (2nd Floor) Peter Margolis & Melody Siska
	QI: The Model for Improvement and Aim Setting Mockingbird (3rd Floor) Mary Bauer & George Dellal
	 QI: Using QI Tools to Increase the Flu Vaccine Rate Salon F (2nd Floor) Jennifer Lentine <i>New York-Presbyterian Phyllis and David Komansky Children's Hospital at Weill Cornell Medical Center</i>
	Data: Mastering Hospitalization Data – Improving and Future Design Salon G (2nd Floor) Cori Davis, Dan Jeffers & Chip Samson <i>St. Louis Children's Hospital - Washington University</i>
	 Engagement: If You Build it...They will Come – Blueprint for Successful Collaboration and Center Engagement Highland 1-3 (4th Floor Tower) Jill Horan & Esther Israel <i>Parent Working Group & MassGeneral Hospital for Children</i>
	 Clinical: Decision Making and Outcomes of Thiopurine Treated IBD Patients Stemmons A (2nd Floor) Keith Benkov & Danielle Serphos <i>Kravis Children's Hospital at Mount Sinai</i>
	 Other: Mental Health and IBD – Supporting Patients at Home and in Clinic Salon H (2nd Floor) Natalie Beck, Lexa Fenster, Rosa Kelekian, Christian Lawson & Missy Neihart <i>Patient Advisory Council</i>
2:30-2:40 pm	Transition Time
2:40-3:20 pm Salon AD (2nd Floor)	Engagement and Outcomes: What We Know, What We Don't Know, and What's Working in the Field Jill Horan, Chris Keck, Rosa Kelekian & Michael Seid <i>Parent Working Group & Patient Advisory Council</i>
3:20-3:50 pm	Break and Transition Time

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Role Specific Breakouts	
3:50-5:00 pm Rooms to the right	Physicians and Advanced Practice Clinicians Stemmons A (2nd Floor) Andrew Grossman & Sandra Kim <i>The Children's Hospital of Philadelphia & Children's Hospital of Pittsburgh of UPMC</i>
	Psychosocial Professionals Salon H (2nd Floor) Margaux Barnes <i>Children's of Alabama</i>
	Registered Dietitians Salon G (2nd Floor) Mary Bauer
	Nurses Salon F (2nd Floor) Jennifer Firth <i>Children's Hospital of the King's Daughters</i>
	Improvement Coordinators Stemmons B (2nd Floor) Jillian Guskin & Danielle Serphos <i>NYU Langone Medical Center Hassenfeld Children's Hospital & Kravis Children's Hospital at Mount Sinai</i>
	Parent Working Group Victory (2nd Floor) Chris Keck
	Patient Advisory Council Uptown (4th Floor, Tower) Catalina Berenblum & Christian Lawson <i>Patient Advisory Council</i>
5:00-5:05 pm Salon AD (2nd Floor)	Wrap Up and Evaluation George Dellal
6:00 pm City View (4th Floor Convention Center)	Community Dinner

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7:00-7:55 am Rooms to the right	Community Breakfast City View (4th Floor Convention Center)
	PRODUCE Research Study Breakfast (by invitation only): A meeting for PRODUCE investigators, project managers, coordinators, dietitians and others involved in the research study Stemmons A (2nd Floor) Heather Kaplan & Lisa Oipari-Arrigan <i>Cincinnati Children's Hospital Medical Center</i>
	New England Regional Breakfast (by invitation only) Stemmons B (2nd Floor) Esther Israel <i>MassGeneral Hospital for Children</i>
8:00-8:30 am Salon AD (2nd Floor)	ImproveCareNow Research: Inflection Points Peter Margolis & Steve Steiner <i>Riley Hospital for Children</i>
8:30-8:45 am Salon AD (2nd Floor)	Innovation and Mastery: Continued Design and Learning Cori Davis & Peter Margolis
8:45-8:55 am	Transition Time
ImproveCareNow Pathways Part III: Planning and Testing	
8:55-10:15 am Rooms to the right	Pathway 1: Achieving 75% Population Registration Stemmons A (2nd Floor) Kim Shelly & Theresa Todd
	Pathway 2: Achieving 82% Remission Salon E (2nd Floor) Mary Bauer & Cori Davis
	Pathway 3: Achieving 55% Sustained Remission Stemmons B (2nd Floor) Peter Margolis & Julie Massie
	Clinical Standardization Trailblazers (by invitation only) Salon F (2nd Floor) George Dellal & Jennifer Dotson <i>Nationwide Children's Hospital</i>
10:15-10:35 am	Break and Transition Time

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Learn, Do, Share: Skills and Special Topic Breakouts II		
10:35-11:35 am Rooms to the right		Research: Recent Clinical Research Findings from our ImproveCareNow Registry Data Stemmons A (2nd Floor) Keith Benkov, Neera Gupta & Steve Steiner <i>Kravis Children's Hospital at Mount Sinai, New York-Presbyterian Phyllis and David Komansky Children's Hospital at Weill Cornell Medical Center & Riley Hospital for Children</i>
		Clinical: Pre-Visit Planning for Quiescent IBD Patients on Biologic Therapy Salon F (2nd Floor) Chelly Dykes <i>Children's Healthcare of Atlanta at Scottish Rite - GI Care for Kids</i>
	QI:	Improvement Tools - Process Mapping and Simplified FMEAs Mockingbird (3rd Floor) Mary Bauer & George Dellal
	QI:	Building QI Culture – Simulation of Visual Management and Huddles Salon H (2nd Floor) Melody Siska
	Data:	The Value of Data Quality – Why it is Important to Everyone! Salon G (2nd Floor) Kim Shelly & Theresa Todd
11:35-11:45 am	Transition Time	
11:45-12:00 pm Salon AD (2nd Floor)	Wrap-Up, Evaluation and Happy Trails Richard Colletti & Carrie Ward <i>Parent Working Group</i>	
12:00 pm	Adjourn and Boxed Lunches Available	