



# **IDEC B2P Partner Portal User Guide**

rev 5. 1-30-2023



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## **ACCOUNT SETUP**

### Access - Administrator

Request a company account by contacting your company administrator so a User Administrator (Admin) can be designated. The Administrator is responsible for adding additional users, activating and changing user roles, resetting passwords, as well as deactivating employees when they leave or no longer need access to the portal. Users will be unable to change company information unless they have Administrator access.



USA ▾

Sign In / Register

My Cart

PRODUCTS ▾INDUSTRIES ▾SOLUTIONS ▾

All ▾Search for a product

SEARCH

HOME &gt; SIGN IN

## Sign In

Already have an account? Sign in to retrieve your account settings.

**Email Address**

**Password**

[Forgot your password?](#) | [Having trouble logging in?](#)

**SIGN IN**

### Don't have an account?

**Register now and benefit from the following:**

- Manage your membership
- Personalize your experience
- Manage your profile and order history

**REGISTER**

REGISTRATION IS AVAILABLE ONLY FOR INDIVIDUAL USERS. IN ORDER TO REQUEST A COMPANY ACCOUNT, PLEASE CONTACT YOUR ADMINISTRATOR.

Once the Administrator has been established by IDEC your new administrator can register additional users accounts directly on the website by accessing the “My Company > Users & Company > Manage Users > Add New User” section.

HOME > USERS & COMPANY

## Users & Company

Manage Users

Units



Think Automation and beyond...

HOME > USERS

## < Users

Sort By

Name ▾

ADD NEW USER

Name	Roles	Parent Unit	Status
<a href="#">Roger</a>	Orderer		Enabled
<a href="#">William</a>	Sales		Enabled
<a href="#">Lisa</a>	Sales		Enabled
<a href="#">Cindy</a>	Accountant		Enabled

## < Add New User

First Name

Last Name

Email

Parent Unit

030222-02-us

Roles

- ☐ Administrator
- ☐ Administrator Auth Only
- ☐ Management
- ☐ Accountant
- ☐ Sales
- ☐ Orderer
- ☐ Orderer without Create Order
- ☐ Sales without Net Price

Your IDEC account ID  
automatically populated  
when your ADMIN creates  
a new user

CANCEL

SAVE

Note: An email address with a company domain must be used. For example, email addresses ending in @gmail, etc. are not valid for access to the partner portal.

Assign a user ROLE to provide access to different levels of Partner Portal functionality. Sales is a good default if you are unsure.

Users and Access Levels:

1. Admin - Superuser

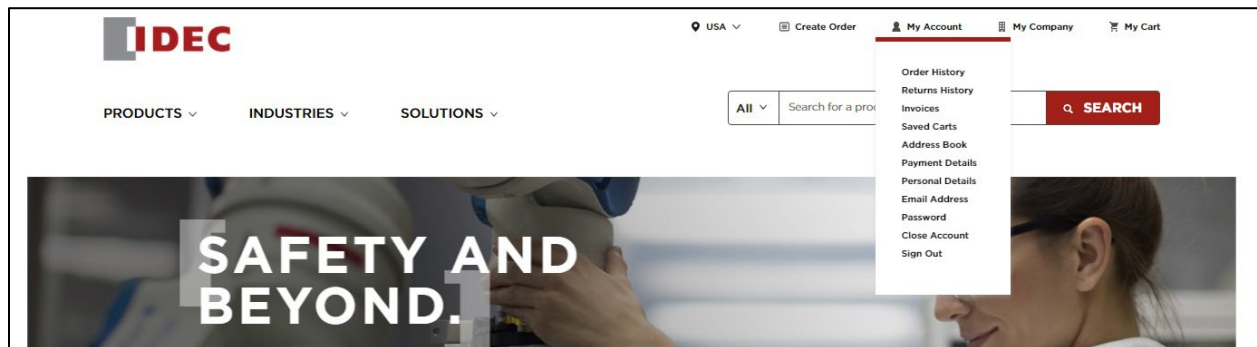


2. Admin Auth Only - Manage new users
3. Management - View only
4. Accounting - Financial details
5. Sales - Compiles and Requests the order
6. Orderer - Places the order
7. Orderer without Create Order - Can only create orders
8. Sales without Net Price - Sales user with price view restriction

Enter the requested information then click on SAVE.


## MY ACCOUNT

My Account allows you to access your personal information. Click on the My Account link at the top of the page to access order history or contact info, to change a password, and more.



## Order History

Click on Order History in the dropdown menu. Order History enables you to display by date and PO number, as well as choose which orders to display dependent on status or who they were placed by.



[USA](#)
[Create Order](#)
[My Account](#)
[My Company](#)
[My Cart](#)

[PRODUCTS](#)
[INDUSTRIES](#)
[SOLUTIONS](#)

[All](#)

[SEARCH](#)

HOME > MY ACCOUNT > ORDER HISTORY

## < Order History

[SEARCH ORDERS](#)

Sort By

Display

Placed by

Newest to Oldest


All Orders

All

1 2 3 ... 422 >

Order No.	P.O.	Placed on	Part no.	Qty. ordered	Price	Subtotal	Shipping dates	Status
<b>Order No.</b> <a href="#">S00383689</a> <b>Placed by</b> THOFFMAN	395423	06/29/2021	<a href="#">PS5R-VG24</a>	5	\$91.35	\$456.75	<b>Requested for</b> 06/29/2021 <b>Scheduled for</b> 07/28/2021	<b>Not Shipped</b>
<b>Order No.</b> <a href="#">S00383689</a> <b>Placed by</b>	395423	06/29/2021	<a href="#">PS5R-VD24</a>	10	\$33.60	\$336.00	<b>Requested for</b> 06/29/2021 <b>Scheduled for</b> 07/28/2021	<b>Not Shipped</b>

To view an order, click the link with the specific Order No. displayed. From the Order Details page, you can also click the Return Items button.



[USA](#)
[Create Order](#)
[My Account](#)
[My Company](#)
[My Cart](#)

[PRODUCTS](#)
[INDUSTRIES](#)
[SOLUTIONS](#)

[All](#)

[SEARCH](#)

HOME > MY ACCOUNT > ORDER HISTORY > ORDER S00383689

## < Order Details

**Order Summary**

**Order No.**  
 S00383689

**P.O.**  
 395423

**Status**  
 Released

**Placed on**  
 06/30/2021

**Placed By**  
 THOFFMAN

**Order Total**  
 \$941.78

**Shipping Address**  
 115B Shields Ct

**Shipping Method**  
 UPS STD Eastern CA

[RETURN ITEMS](#)

**Product Information**

Line No.	Part No.	Qty	Price	Subtotal	Requested for	Scheduled for	Status	Qty. Shipped	Qty. Outstanding
10000	ABW111-B	4	\$10.17	\$40.68	06/30/2021	07/01/2021	<b>Shipped</b> on 07/01/2021	4	0
20000	PS5R-VD24	10	\$33.60	\$336.00	06/30/2021	09/24/2021	<b>Not Shipped</b>	0	10
30000	PS5R-VG24	5	\$91.35	\$456.75	06/30/2021	07/29/2021	<b>Not Shipped</b>	0	5

CONTACT US





On the Return Items page, part numbers can be selected and processed for return by clicking Proceed to Return.

USA

Create Order

My Account

My Company

My Cart

PRODUCTS

INDUSTRIES

SOLUTIONS

All

Search for a product

SEARCH

HOME > MY ACCOUNT > ORDER HISTORY > ORDER S00383689 > RETURN ITEMS

<


Return Items

<input checked="" type="checkbox"/> Select All	Part No.	Qty	Price	Total	P.O.	Invoice
<input checked="" type="checkbox"/>	ABW111-B	4	\$10.17	\$40.68	395423	I00652183
<input checked="" type="checkbox"/>	Freight Charges	1	\$0.00	\$0.00	395423	I00652183

PROCEED TO RETURN

## Returns History

Click on Return History in the dropdown menu. Return History allows you display returns by date, status, or who placed the order.



USA
Create Order
My Account
My Company
My Cart

PRODUCTS
INDUSTRIES
SOLUTIONS

All
Search for a product
SEARCH

HOME > MY ACCOUNT > RETURNS

## < Returns

Sort by


Display

Placed by

Newest to Oldest
All Returns
All

RMA	P.O	Placed on	Part No.	Price	Qty	Subtotal	TAX%	Details	Status
<b>RMA No.</b> <a href="#">SR0010620</a> <b>Placed by</b> THOFFMAN	386918	1612396800000	<a href="#">RR2KP-UAC240V</a>	\$42.19	10	\$421.90	13.00071	<b>Reason</b> WRONG PART	<b>Released</b>
<b>RMA No.</b> <a href="#">SR0009966</a> <b>Placed by</b> THOFFMAN	371701	1580256000000	<a href="#">AL6Q-M14P-A</a>	\$11.42	3	\$34.26	12.98891	<b>Reason</b> DATA ENTRY	<b>Released</b>

To see Return Details, click on the RMA number for the specific return.



USA
Create Order
My Account
My Company
My Cart

PRODUCTS
INDUSTRIES
SOLUTIONS

All
Search for a product
SEARCH

HOME > MY ACCOUNT > RETURNS

## < Returns

Sort by

Display

Placed by

Newest to Oldest
All Returns
All

RMA	P.O	Placed on	Part No.	Price	Qty	Subtotal	TAX%	Details	Status
<b>RMA No.</b> <a href="#">SR0010620</a> <b>Placed by</b> THOFFMAN	386918	1612396800000	<a href="#">RR2KP-UAC240V</a>	\$42.19	10	\$421.90	13.00071	<b>Reason</b> WRONG PART	<b>Released</b>



Part No.	Price	RMA Qty.	Subtotal	Processed Qty.	TAX %
RR2KP-UAC240V	\$42.19	10	\$421.90	10	13.00071

You can also click the Search Returns button to search by specific RMA number, PO, or part number.

**Search returns**

You can search within Returns by either RMA No., P.O. or Part No. If you want to see all returns placed between a given interval, you can leave the RMA No. / P.O. / Part No. fields empty.

☒ RMA No.

☐ P.O.

☐ Part No.

From  To

To see all returns placed between a given interval, fill out the date range and leave the other fields empty. Then click Search.

## Invoices

Click on Invoices in the dropdown menu.



USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS All Search for a product SEARCH

HOME > MY ACCOUNT > INVOICES

< Invoices SEARCH INVOICES

Sort by  
Newest to Oldest

1 2 3 ... 160 >

Invoice No.	Date Created	Order No.	P.O.	Total	
I00652693	07/01/2021	S00381287	394146	\$153.68	<a href="#">DOWNLOAD</a>
I00652183	06/30/2021	S00383689	395423	\$45.97	<a href="#">DOWNLOAD</a>
I00652182	06/30/2021	S00383244	395206	\$63.12	<a href="#">DOWNLOAD</a>

From here, you can view a list of past invoices by date, as well as download PDFs of specific invoices.

USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS All Search for a product SEARCH

HOME > MY ACCOUNT > INVOICES

< Invoices SEARCH INVOICES

Sort by  
Newest to Oldest

Invoice No.

I00652693 07/01/2021 S00381287 394146 \$153.68 [DOWNLOAD](#)

**Search invoices** X

You can search within Invoices by either Invoice No. or P.O. If you want to see all Invoices between a given interval, you can leave Invoice No. / P.O. fields empty.

**Search by**

☒ Invoice No.

☐ P.O.

**From**  **To**

CANCEL SEARCH

Users can also click to Search Invoices by invoice number, purchase order, or date range. Set the parameters then click Search.

## Saved Carts

Click Saved Carts to view all previously saved carts or to import a CSV to Saved Carts for future use. This can be a valuable tool when a user wants to save a shopping cart



for later or share with a colleague. This is used when a user wants to save a shopping cart for later or share it with a colleague.



USA

Create Order

My Account

My Company

My Cart

PRODUCTS

INDUSTRIES

SOLUTIONS

All

Search for a product

SEARCH

HOME > ORDERS > SAVED CARTS

## < Saved Carts

[Import CSV](#)

Sort by

Date Modified

Name & Description	ID	Date Saved	Date Modified	QTY	Total		
<a href="#">Job Quote 2</a> product list for project	00214007	12/13/2021	12/13/2021	2	\$349.02	<a href="#">Restore</a>	<a href="#">Delete</a>

## Address Book

Click Address Book to view all available saved addresses. Only B2C users can add/edit/delete addresses at any time.

If you are a partner with B2P access and would like to add a new shipping address contact IDEC at [opencontact@us.idec.com](mailto:opencontact@us.idec.com)



USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All Search for a product

HOME > MY ACCOUNT > ADDRESS BOOK

Address Book

115B Shields Ct Markham Ontario Canada L3R 9T5 905-752-2323	158B Evans Avenue Etobicoke Ontario Canada M8Z 0B4
--	--

## Payment Details

Click Payment Details to view details of previous payments on orders.

USA My Account My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All Search for a product SEARCH

HOME > MY ACCOUNT > PAYMENT DETAILS

Payment Details

Visa ending in 1111  
Visa  
\*\*\*\*\*1111  
Expires: 009/27  
  
Will Steward  
9220 58th AV SE  
OLYMPIA WA  
United States 98513  
  
[Delete](#)  
  
[Set as default](#)



## Personal Details

Click on Personal details.

**IDEC** USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS All Search for a product SEARCH

### < Personal details

**E-MAIL ADDRESS**  
idec\_useonly@houseofelectrical.com

**First Name**  
IDEC

**Last Name**  
USEONLY

**Company Name**  
House of Electrical Supply

**Phone Number**  
905-752-2323

**Department Name**

CANCEL UPDATE


From here, you can change name, phone number, or department name and click Update.

Note: Company Name is displayed for reference only and not editable by end users.

### E-mail Address

Click E-mail Address to confirm the use of an updated e-mail address in the system.





[USA](#) [Create Order](#) [My Account](#) [My Company](#) [My Cart](#)

[PRODUCTS](#) [INDUSTRIES](#) [SOLUTIONS](#)

All

Search for a product

SEARCH

HOME > MY ACCOUNT > EMAIL ADDRESS

<

E-mail Address

New E-mail Address

idec\_useonly@houseofelectrical.com

Confirm New E-mail Address

Password

....

CANCEL

UPDATE

Enter the new email address, confirm the new email address, then enter your password and click Update.


Note: If you have a partner B2P account changing your email address from the company domain will not be accepted. For example, email addresses ending in @gmail, etc. are not valid for access to the partner portal.

Password

Click Update Password.







[USA](#) [Create Order](#) [My Account](#) [My Company](#) [My Cart](#)

[PRODUCTS](#) [INDUSTRIES](#) [SOLUTIONS](#)

All

Search for a product

SEARCH

HOME > MY ACCOUNT > UPDATE PASSWORD

<

Update Password

Current Password

New Password

Confirm Password

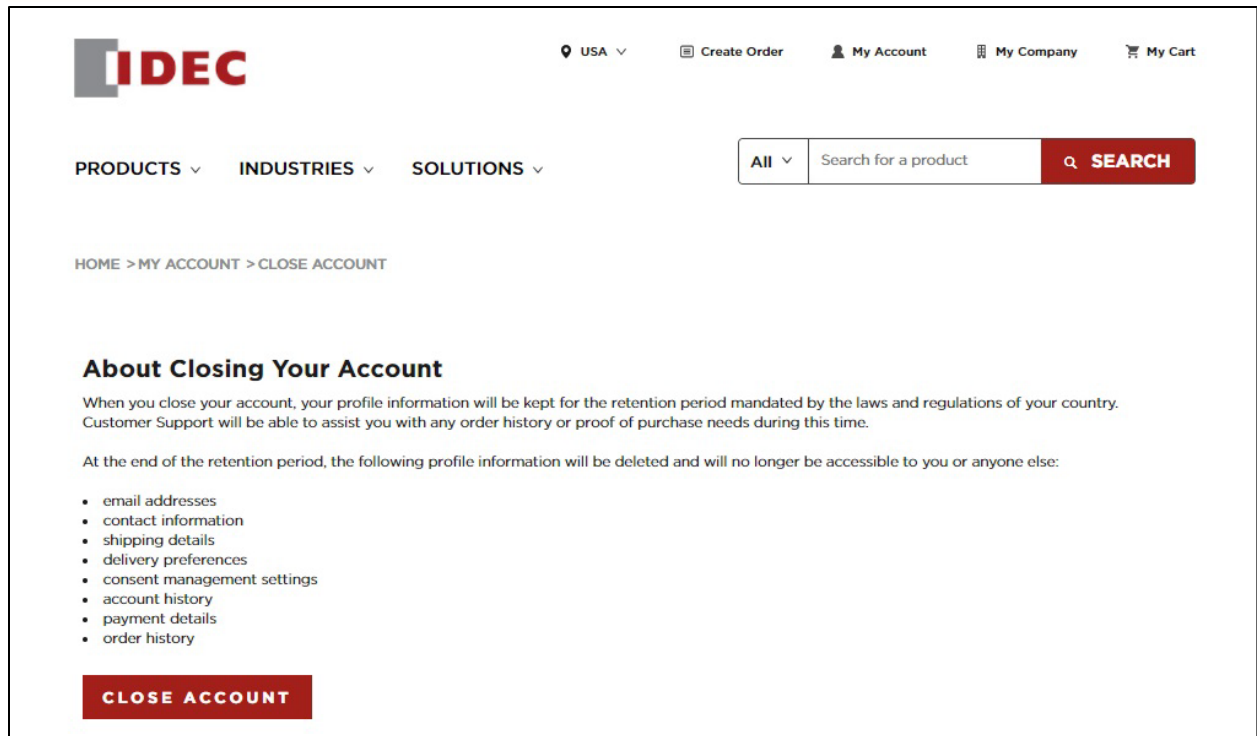
CANCEL

UPDATE

Enter the current password and new password. Then confirm your new password to update the password in the system. Passwords must be a minimum of 8 characters in length with at least 1 uppercase letter, 1 lowercase letter and 1 number.

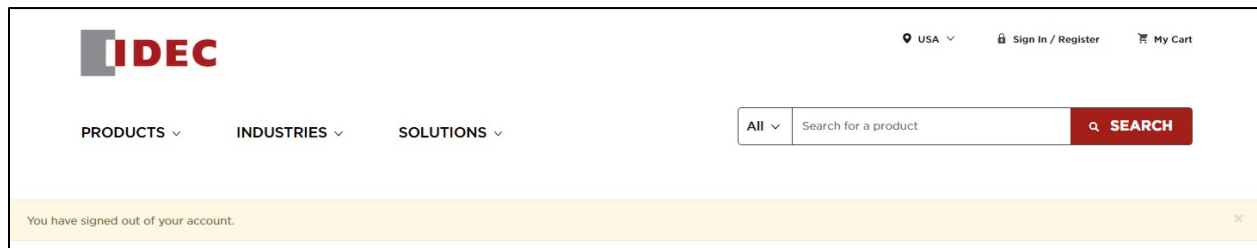
Close Account

Click Close Account for details on closing your account and to confirm closure.



Click the Close Account button to confirm.

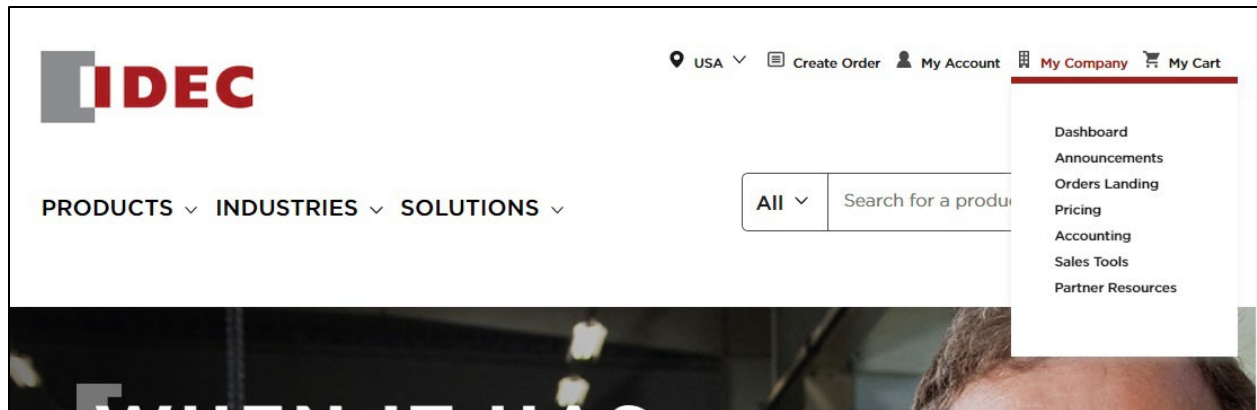
## Sign Out



Click Sign Out to sign out of your account.

## MY COMPANY

My Company allows you to access company information. Click on the My Company link at the top of the page to access your dashboard and announcements, place bulk orders, review past orders, view pricing, check inventory and access additional partner resources.



## Dashboard

### Announcements

Click Announcements to view recent company and product news and updates.



HOME > PARTNER DASHBOARD

## Partner Dashboard

### Update on Warehouse Operations Regarding Coronavirus Conditions

At the outset, I would like to thank all of you for your support in helping us finish the year with a solid quarter. The quarter ending in December was one of the strongest calendar year 4th quarters experienced by IDEC in the US. We appreciate your patience with challenges in shipping caused by Covid related delays in our warehouse. As we get into the new year we face additional challenges. As many of you are aware, there are shortages and delays in shipping capacities. Ports are having a difficult time keeping up with the back log. These delays have sent our systems in to disarray, dates that are in the systems, or , churned out by the system (IDA) , are no longer reliable. We strongly recommend that you call or email IDEC customer service and or sales personnel to get more reliable information. We expect these delays to take a few months to sort themselves out. IDEC is committed to providing the best service we can to our partners and customers and continue to investigate and evaluate all possible alternatives. We continue to experience good demand for our products and forecast increased demand, going into the next 2 quarters. We hope you are seeing the same and will act accordingly to increase your inventories.

### Announcements

[View all announcement](#)

#### New IDEC website launched

04/01/2020

We at IDEC are excited to roll out our new updated website in addition to having new updated content, improved search functions and a very robust digital platform making it all happen. We added new segments to our website and updated content across the board.

[new file >](#)

#### Virtual Catalog discontinued

04/06/2020

The application used to view the catalog Flash is no longer supported by all major web browsers. Use the NEW search box in the upper right of the major redesign of the IDEC website.

[Download U910 Catalog >](#)

#### New FC6A Product Launch

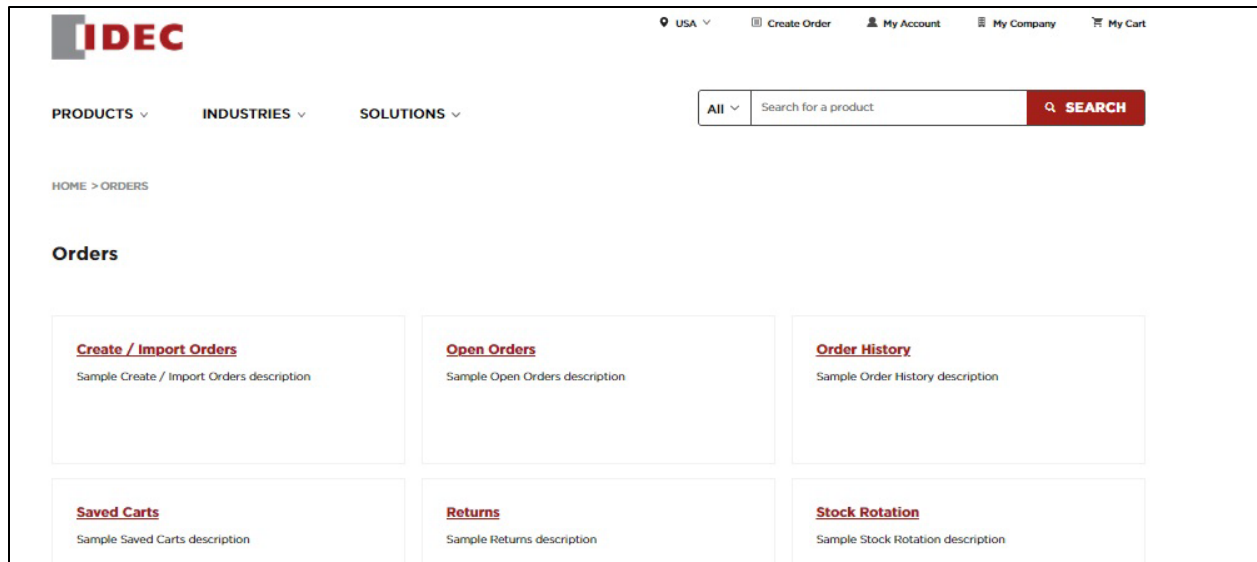
04/02/2020

Check out our new product for APAC

[new file >](#)

## Orders Landing

Click Orders Landing to create/import orders, open orders, view order history, view saved carts, view returns, or view stock rotation.



- **Create/Import Orders**  
Import CSV (for orders with over 25 individual items), Export CSV (to update), or add parts to an order using a part name or number. Once the order is complete, users can click to Place Order or Save Cart (save information with date and note to complete later). Users can also Share via email or Export a PDF.



USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All Search for a product **SEARCH**

Part Name or Number

**ADD**

Part Name or Number

**ADD**

Part Name or Number

**ADD**

**Summary**

Subtotal	\$0.00
Est. Shipping Costs	-
Est. Tax	-
Order Total	\$0.00


**PLACE ORDER**

— or —

**SAVE CART**

Share Export

- Open Orders  
Order History enables you to display by date and PO number, as well as choose which orders to display dependent on status or who they were placed by. This page will automatically filter to display only open orders by default.



USA ▼ Create Order My Account My Company My Cart

PRODUCTS ▼ INDUSTRIES ▼ SOLUTIONS ▼ All ▼  SEARCH

HOME > MY ACCOUNT > ORDER HISTORY


## < Order History

SEARCH ORDERS

Sort By Newest to Oldest ▼ Display All Orders ▼ Placed by All ▼ 1 2 3 ... 422 >

Order No.	P.O.	Placed on	Part no.	Qty. ordered	Price	Subtotal	Shipping dates	Status
Order No. <a href="#">S00383689</a> Placed by THOFFMAN	395423	06/29/2021	<a href="#">PS5R-VG24</a>	5	\$91.35	\$456.75	Requested for 06/29/2021 Scheduled for 07/28/2021	Not Shipped
Order No. <a href="#">S00383689</a> Placed by	395423	06/29/2021	<a href="#">PS5R-VD24</a>	10	\$33.60	\$336.00	Requested for 06/29/2021 Scheduled for	Not Shipped

- Order History  
Order History enables you to display by date and PO number, as well as choose which orders to display dependent on status or who they were placed by.



USA ▼ Create Order My Account My Company My Cart

PRODUCTS ▼ INDUSTRIES ▼ SOLUTIONS ▼ All ▼  SEARCH

HOME > MY ACCOUNT > ORDER HISTORY

## < Order History

SEARCH ORDERS

Sort By Newest to Oldest ▼ Display All Orders ▼ Placed by All ▼ 1 2 3 ... 422 >

Order No.	P.O.	Placed on	Part no.	Qty. ordered	Price	Subtotal	Shipping dates	Status
Order No. <a href="#">S00383689</a> Placed by THOFFMAN	395423	06/29/2021	<a href="#">PS5R-VG24</a>	5	\$91.35	\$456.75	Requested for 06/29/2021 Scheduled for 07/28/2021	Not Shipped
Order No. <a href="#">S00383689</a> Placed by	395423	06/29/2021	<a href="#">PS5R-VD24</a>	10	\$33.60	\$336.00	Requested for 06/29/2021 Scheduled for	Not Shipped



- **Saved Carts**  
Click Saved Carts to view all previously saved carts or to import a CSV to Saved Carts for future use.

HOME > ORDERS > SAVED CARTS

## < Saved Carts

[Import CSV](#)

Sort by  

Date Modified

Name & Description	ID	Date Saved	Date Modified	QTY	Total		
<a href="#">PLC project</a> Automation of machine	00202120	10/15/2021	10/15/2021	2	\$290.37	<a href="#">Restore</a>	<a href="#">Delete</a>
<a href="#">Safety</a> SE2L and accessories	00202121	10/15/2021	10/15/2021	2	\$2,200.58	<a href="#">Restore</a>	<a href="#">Delete</a>

- **Returns**  
Click on Returns to see the Return History. This allows you to display returns by date, status, or who placed the order.

USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All  SEARCH

HOME > MY ACCOUNT > RETURNS

## < Returns SEARCH RETURNS

Sort by: 

Newest to Oldest

 Display: 

All Returns

 Placed by: 

All

RMA	P.O.	Placed on	Part No.	Price	Qty	Subtotal	TAX%	Details	Status
RMA No. <a href="#">SR0010620</a> Placed by THOFFMAN	386918	1612396800000	<a href="#">RR2KP-UAC240V</a>	\$42.19	10	\$421.90	13.00071	Reason WRONG PART	Released
RMA No. <a href="#">SR0009966</a> Placed by THOFFMAN	371701	1580256000000	<a href="#">AL6Q-M14P-A</a>	\$11.42	3	\$34.26	12.98891	Reason DATA ENTRY	Released





To see Return Details, click on the RMA number for the specific return.

The screenshot shows the IDEC website's 'Return Details' page. The breadcrumb trail is 'HOME > MY ACCOUNT > RETURNS > SR0010620'. The page title is '< Return Details'. Below this is a 'Return Summary' section with four columns: 'RMA No.' (SR0010620), 'Placed on' (02/04/21), 'Placed by' (THOFFMAN), and 'P.O.' (386918). The next row shows 'Company' (House of Electrical Supply), 'Est. Total Credit' (476.75), 'Reason' (WRONG PART), and 'Status' (Released). Below this is a 'Product Information' table with six columns: Part No., Price, RMA Qty., Subtotal, Processed Qty., and TAX %.

Part No.	Price	RMA Qty.	Subtotal	Processed Qty.	TAX %
RR2KP-UAC240V	\$42.19	10	\$421.90	10	13.00071

You can also click the Search Returns button to search by specific RMA number, PO, or part number. To see all returns placed between a given interval, you can fill out the date range and leave the other fields empty. Then click Search.

The screenshot shows the IDEC website's 'Returns' page with a 'Search returns' modal dialog open. The modal has a title 'Search returns' and a close button. Below the title is a text box explaining that users can search by RMA No., P.O., or Part No., and that they can leave these fields empty to search by date range. There are three radio buttons: 'RMA No.' (selected), 'P.O.', and 'Part No.'. Below these are two input fields labeled 'From' and 'To', separated by a minus sign. At the bottom of the modal are two buttons: 'CANCEL' and 'SEARCH'. The background shows the 'Returns' page with a list of returns, including RMA No. SR0010620.

- Stock Rotation



Think Automation and beyond...

Click Stock Rotation to view stock rotation numbers and sort by date, open/closed, or who placed the rotation.

Products ▾

Search for a Product

☐ Include discontinued

USA ▾ Order Account Company Cart

PRODUCTS ▾ INDUSTRIES ▾ SOLUTIONS ▾

HOME &gt; STOCK ROTATION

< Stock Rotation

SEARCH ROTATIONS

UPLOAD ROTATIONS

Sort by

Display

Placed by

Newest to Oldest ▾

All Stock Rotations ▾

All ▾

1

2

3

...

6

>

Click a specific stock rotation number to view additional details.



USA ▾

Create Order

My Account

My Company

My Cart

PRODUCTS ▾INDUSTRIES ▾SOLUTIONS ▾

All ▾Search for a product

Q SEARCH

HOME &gt; STOCK ROTATION

### < Stock Rotation Details

#### Return Summary

<b>RMA No.</b> SR0010324	<b>Placed on</b> 07/23/20	<b>Placed by</b> THOFFMAN	<b>P.O.</b> -
<b>Company</b> House of Electrical Supply	<b>Est. Total Credit</b> 4,090.27	<b>Reason</b> STOCK ROT	<b>Status</b> Released

#### Product Information

Part No.	Price	RMA Qty.	Subtotal	Processed Qty.	
RQIV-CH-A115	\$5.08	86	\$436.88	86	12.99899
RU4S-A110	\$6.95	40	\$278.00	40	13
ALW2LU-G	\$1.97	2	\$3.94	2	13.19797

## Pricing

Click Pricing to make a price and inventory inquiry, request special pricing, view price book updates, or view the Master Price List.



- Price & Inventory Inquiry  
Click Price & Inventory Inquiry to utilize the search function.

Enter a specific part number and click search.



USA

Create Order

My Account

My Company

My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All Search for a product **SEARCH**

HOME &gt; PRICING &gt; PRICE &amp; INVENTORY INQUIRY

**Price & Inventory Inquiry**

Use the search field below in order to find the items you're interested in

lf2d-en2f-2w-a **SEARCH****Your results for "lf2d-en2f-2w-a"**

1 Products

This page allows you to view details pertaining to that part number including, MSRP, your price, inventory, and availability.

- Request Special Pricing

To request special pricing, click Request Special Pricing

USA

Create Order

My Account

My Company

My Cart

PRODUCTS

INDUSTRIES

SOLUTIONS

All

Search for a product

SEARCH

HOME > PRICING > SPECIAL PRICE REQUEST

< Special Price Request

Request date

07/04/2021

Distributor

Hosumi of Financial Supply

Represented by

IDEC

MD-ONE Y

idm\_samurai@hosumifinancial.com

Business Information

User information

End User

Hosumi of Financial Supply

Competitor Name

Customer Name

IDF-CLIP-ONE Y

Phone Number

800-752-3423

Email Address

idm\_samurai@hosumifinancial.com

Address Line 1

Address Line 2 (Optional)

City

State

United

Post Code

Reason for Request

Market information

Confirm information, applications, etc.

Please fill in (Optional)

Benefit for Distributors/IDEC

Use demand, effect of special price

Please fill in (Optional)

Time Period

Special price is valid for up to 1 year

☐ One Time Only (valid for 1 month)

☒ One Year

☐ Period

Request Details

Please enter the Part number

SUBMIT REQUEST

Then fill out the Special Price Request and click Submit Request at the bottom of the page.



- Price Book Updates  
Click Price Book Updates to see all updates sorted by date.

The screenshot shows the IDEC website interface. At the top, there is a navigation bar with the IDEC logo, a location dropdown set to 'USA', and links for 'Create Order', 'My Account', 'My Company', and 'My Cart'. Below the navigation bar, there are three main categories: 'PRODUCTS', 'INDUSTRIES', and 'SOLUTIONS', each with a dropdown arrow. To the right of these categories is a search bar with a dropdown set to 'All' and a 'SEARCH' button. Below the search bar, there is a breadcrumb trail: 'HOME > PRICING > PRICE BOOK UPDATES'. The main heading is '< Price Book Updates'. Below the heading, there is a 'Sort by' dropdown menu set to 'Newest to Oldest'.

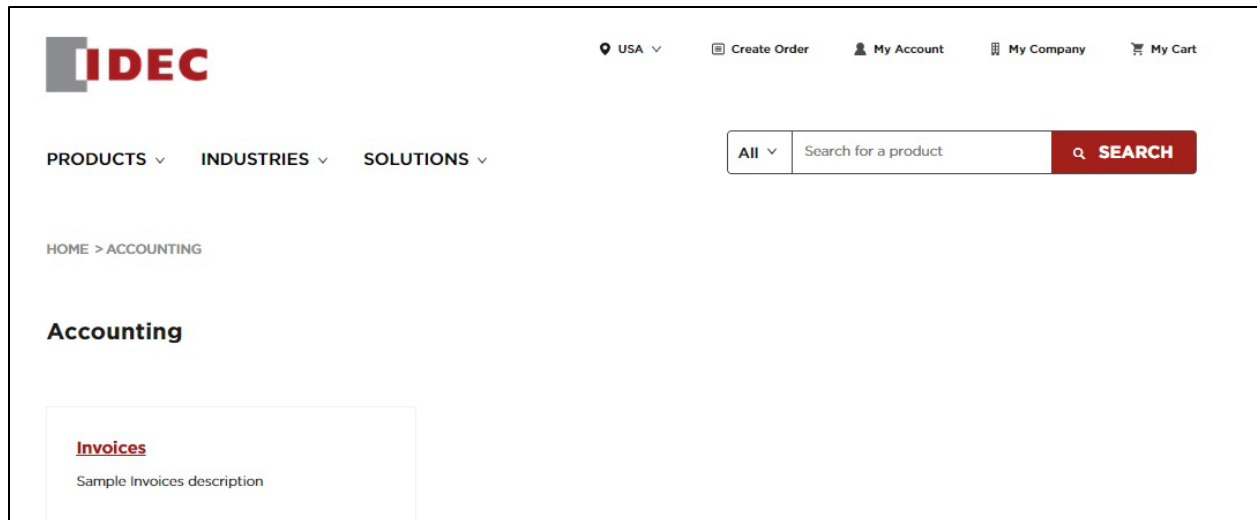
- Master Price List  
Click Master Price List to view the IDEC Master Product Price list by date.

The screenshot shows the IDEC website interface for the Master Price List. At the top, there is a navigation bar with the IDEC logo, a location dropdown set to 'USA', and links for 'Create Order', 'My Account', 'My Company', and 'My Cart'. Below the navigation bar, there are three main categories: 'PRODUCTS', 'INDUSTRIES', and 'SOLUTIONS', each with a dropdown arrow. To the right of these categories is a search bar with a dropdown set to 'All' and a 'SEARCH' button. Below the search bar, there is a breadcrumb trail: 'HOME > PRICING > MASTER PRICE LIST'. The main heading is '< Master Price List'. Below the heading, there is a 'Sort by' dropdown menu set to 'Newest to Oldest'. Below the sort menu, there is a table with the following data:

File Name	Document Type	File Type	Date updated	Download
Title 1115 YA Sales 01	Sales Report	.XLSX	11/19/2019	<a href="#">Download</a>

## Accounting

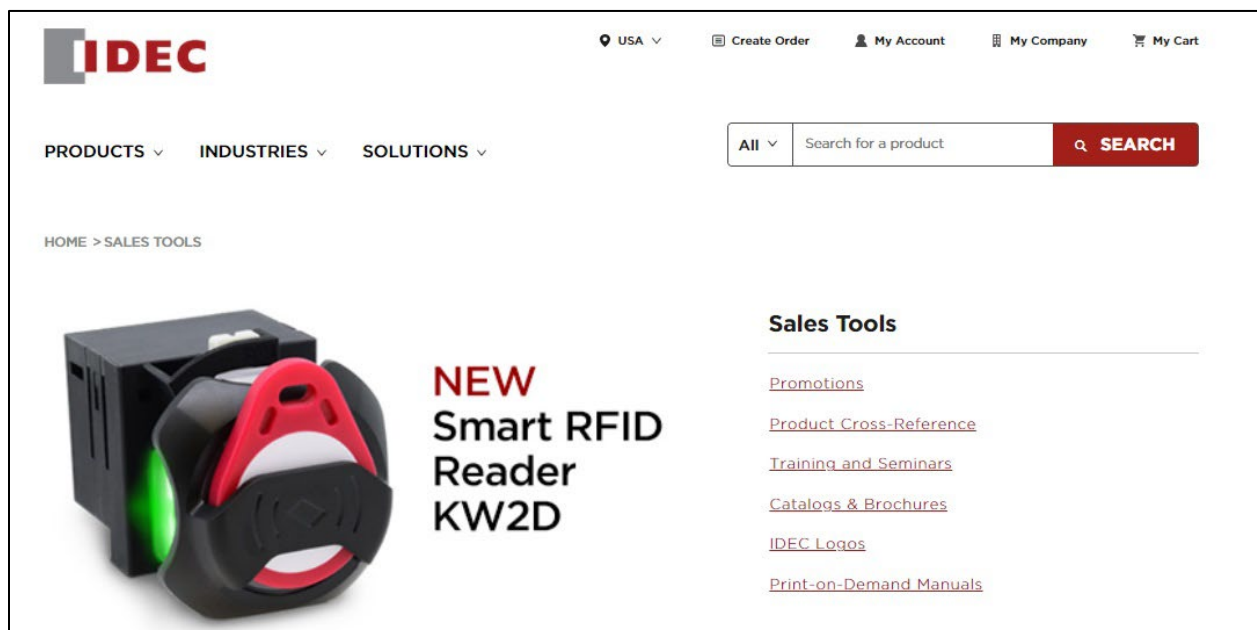
Click Accounting to access information on invoices.



Click Invoices to view all invoices and invoice details, or to search invoices. See Invoices under My Account for additional information.

## Sales Tools

Click Sales Tools to access information on promotions, product cross-reference sheets, training and seminars, catalogs & brochures, IDEC Logos, and Print-on-Demand Manuals.







- Product Cross-Reference

Click Product Cross-Reference to enter a competitor part number and view comparable IDEC parts.

USA Create Order My Account My Company My Cart

PRODUCTS INDUSTRIES SOLUTIONS

All Search for a product SEARCH

### < Product Cross Reference

Use the fields below to find IDEC alternatives to competitor parts.

Competitor Part Number

SEARCH IDEC PARTS

- Training and Seminars

Click Training and Seminars to view a training overview, discover who should take training and what training covers, review training package options and trainers, and access additional resources.

Overview Pricing Schedule & Registration Resources Contact

## PLC & HMI Training Overview

IDEC micro PLCs offer powerful features and advanced functionality without complicated programming. Want to learn practical PLC and HMI skills and knowledge so you can hit the ground running? With five affordable packages to choose from, IDEC training courses not only give you the ability to program,

- Catalogs & Brochures (UNDER CONSTRUCTION)



Click Catalogs & Brochures to access links to the Automation Forum, Product Cross-Reference, Virtual Catalog, Software Upgrades, or Training and Seminars.

[HOME](#) > [CATALOGS AND BROCHURES](#)

**RESOURCES & DOCUMENTS**  
[Automation Forum](#)  
[Product Cross-Reference](#)  
[Virtual Catalog](#)  
[Software Upgrades](#)  
**[Catalogs and Brochures](#)**  
[Training and Seminars](#)

### Catalogs and Brochures | USA



#### Product Catalogs & Brochures

Datasheets, brochures, instruction manuals, quick-start guides, and more.


- IDEC Logos  
Click IDEC Logos to view IDEC Basic Logo Guidelines, download a PDF with information on the proper usage of the IDEC logo, or download logo files in .eps, .jpeg, or .tiff.

**IDEC Basic Logo Guidelines**

**Please note: Improper use or use of the IDEC logo without permission is strictly prohibited.**

1. The IDEC logo is owned by IDEC Corporation and cannot be used without IDEC's permission.
2. Please read the following guidelines.
3. At the bottom of the guidelines, click on the file format that you need (EPS, TIF, JPG), and you will go to that format download page.
4. No modifications of the logo are allowed, including skewing, stretching or flattening.
5. When using the IDEC company name in text, all the letters should be capitalized. For example, it should always be written as IDEC and **not** Idec.

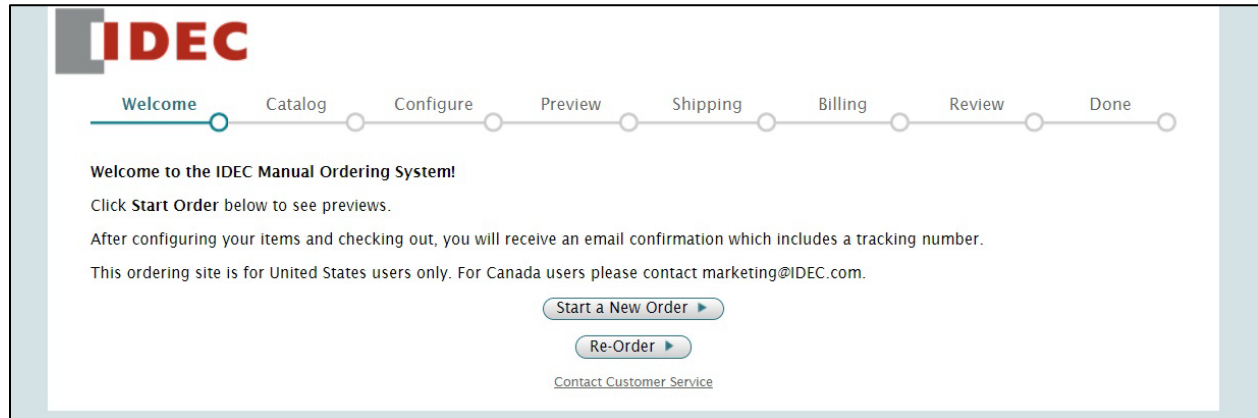
**IDEC BASIC DESIGN GUIDELINES** [Download PDF 2.8MB](#)



**Corporate Symbol - Basic Form**  
The corporate symbol is the core of the new CI design and its role is to convey IDEC's policy and purpose in a condensed and easy-to-understand form. The corporate symbol shall be used for all communication media.  
  
When tint representation is impossible in monochrome applications, such as printing on products, use the monochrome version of the corporate symbol.



- **Print-on-Demand Manuals**  
Click here to order hard copies of IDEC documentation and have it directly mailed.



## Partner Resources

Click Partner Resources to access FAQs, the IDEC Forum, Approvals & Standards, the Partner Portal User Guide, Product Support, CAD Files, Application Notes, the IDEC Holiday Schedule, and IDEC Team information or to contact IDEC.



USA ▾[Create Order](#)[My Account](#)[My Company](#)[My Cart](#)

PRODUCTS ▾INDUSTRIES ▾SOLUTIONS ▾

All ▾SEARCH

HOME > PARTNER RESOURCES

Partner Resources

**FAQ**

Here are some common questions that may help answer some of yours.

**Forum**

Get the latest from our forum.

**Approvals & Standards**

Find approvals and certifications of IDEC products.

**User Guide**

The Partner Portal users guide to the site. Don't Panic.

**Product Support**

We're committed to helping you find ways to make systems work smarter, maintain uptime, and find cost efficiencies.

**CAD Files**

Get 2D and 3D CAD drawings for IDEC products.

**Application Notes**

Find a complete listing of IDEC product application notes.

**Contact Us**

Call, email and now chat. We're committed to helping you find ways to make systems work smarter, maintain uptime, and find cost efficiencies.


**Holiday Schedule**

In case you really want to know when IDEC will be closed

**Meet the IDEC Team**

Our challenge to lead the future of automation will never stop. Leveraging our technologies, accumulated knowledge, and powerful human resources, we will strive to be the best partner of our worldwide customers.

- **FAQ**  
Click on FAQ to view IDEC Product FAQs.



[Home](#)
[Automation Forum](#)
[Back to IDEC Site](#)

# IDEC Product FAQs

## Search Results

Product FAQs

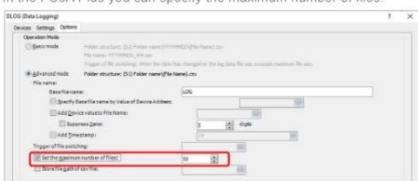
### Refine By

FAQ TITLE

CATEGORIES  
Choose...

## Product FAQs

50+ Results • Sorted by **Relevance** ▼

FAQ TITLE	ANSWER	CATEGORIES																
What if the SD memory get full, can it empty itself?	<p>Once the card is full you will get one of the following error codes in the :</p> <table> <thead> <tr> <th>Status Code</th> <th>Status</th> <th>Description</th> <th>Applicable PLC</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>SD memory card capacity error</td> <td>The SD memory card is full</td> <td>Both</td> </tr> <tr> <td>4</td> <td>CSV file capacity error</td> <td>The CSV file has exceeded the upper limit of the log data size</td> <td>FC6A-All-in-One</td> </tr> <tr> <td>4</td> <td>CSV file capacity error</td> <td>The number of CSV files in one folder for one day has exceeded 99 files (YYYYMMDD_01.csv to YYYYMMDD_99.csv)</td> <td>FC6A-Plus</td> </tr> </tbody> </table> <p>In the FC6A Plus you can specify the maximum number of files:</p> 	Status Code	Status	Description	Applicable PLC	2	SD memory card capacity error	The SD memory card is full	Both	4	CSV file capacity error	The CSV file has exceeded the upper limit of the log data size	FC6A-All-in-One	4	CSV file capacity error	The number of CSV files in one folder for one day has exceeded 99 files (YYYYMMDD_01.csv to YYYYMMDD_99.csv)	FC6A-Plus	Programming
Status Code	Status	Description	Applicable PLC															
2	SD memory card capacity error	The SD memory card is full	Both															
4	CSV file capacity error	The CSV file has exceeded the upper limit of the log data size	FC6A-All-in-One															
4	CSV file capacity error	The number of CSV files in one folder for one day has exceeded 99 files (YYYYMMDD_01.csv to YYYYMMDD_99.csv)	FC6A-Plus															

FAQs can be searched by title, category, or by entering a question.

- Forum  
Click Forum to access

Updated: 1/30/2023



## PLC HMI Forum

A place to search or ask for answers on all IDEC automation offerings

Get answers from experts at IDEC or our community of experienced customers.

### Forum Bulletin

	Active Posts
<b>Forum News</b> Forum news will be posted in this area.	6
<b>Forum Feedback</b> Comments, questions and suggestions can be posted in this area.	3

Don't see what you're looking for?

[Ask a Question](#)

[Contact Support](#)

### Controllers

	Active Posts
<b>MicroSmart FC6A</b> A powerful micro PLC with the features of a PAC making it an ideal fit for demanding applications.	3
<b>MicroSmart Pentra</b> Discussion about our FC4A MicroSmart and FC5A MicroSmart Pentra.	3
<b>SmartAXIS Controllers</b> Our newest micro PLCs tailored for low I/O controls but packed with abundant features.	3
<b>SmartRelay</b> Discussion for our SmartRelay controller.	3
<b>Other PLCs</b> Discussion about other legacy controllers	3

Sort by:

Latest Posts ▼



**Sample HMI Recipe program Load and Save with Scrolling**

Operator Interface Touchscreens • Linda Htay • August 13, 2020 at 11:49 PM

👁 100 ⬆ 1 🗨 1

**I have spoken to several system integrators recently wh...**

Forum Feedback • Don Pham • February 12, 2020 at 11:29 PM

👁 125 ⬆ 0 🗨 4

**I currently have a question regarding the 10Amp output ...**

SmartAXIS Controllers • Don Pham • February 12, 2020 at 11:29 PM

👁 63 ⬆ 0 🗨 1

- Approvals & Standards  
Click Approvals & Standards to search products, documents, or content and support by series, product, or category.



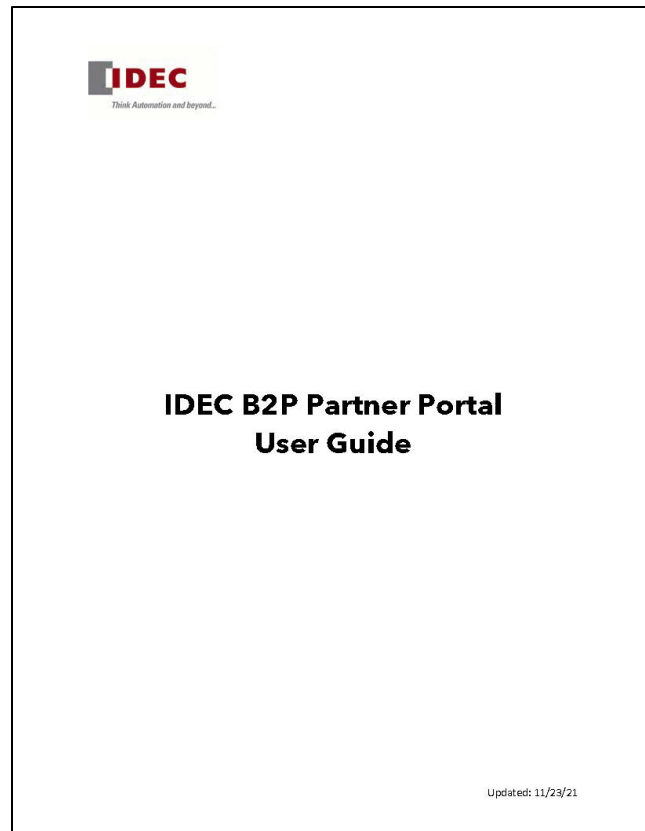
The screenshot shows the IDEC website's 'Documents' section. At the top, there's a navigation bar with the IDEC logo, location (USA), and links for 'Create Order', 'My Account', 'My Company', and 'My Cart'. Below this is a search bar with a 'Documents' dropdown and a 'SEARCH' button. The main content area has tabs for 'All' (110802 results), 'Products' (104216 results), 'Documents' (6099 results, which is selected), and 'Content and support' (487 results). The 'Documents' section shows 374 results found. On the left, there are filters for 'Series' and 'Product'. The 'Series' filter lists: HW 22mm Heavy-Duty (13), FLIF SmartRelay (8), XW 22mm Estop (8), EB3C Relay Barrier (7), and EB3L Lamp Barrier (7). The 'Product' filter lists: FC4A-C10R2 (6). The 'Applied filters' section shows 'Approvals and Standards' with a 'Clear all' link. The 'Sort by' dropdown is set to 'Relevance'. The main list shows two items, both with 'Approval Certificate' titles and 'Approvals and Standards' as the category. The first item is 'cUL Class I Div 2' with a date uploaded of 11/13/2019 and language of English. The second item is 'FM Canada'. Both items have a red 'DOWNLOAD' button next to them. A pagination bar at the bottom of the list shows '1 2 3 ... 32' with a right arrow.

Approval certificates can then be downloaded.

- User Guide


Click User Guide to find IDEC B2P Partner Portal User Guide.  
Users can also download the latest version of this guide here:

<https://us.idec.com/IDA>



- Product Support  
Click Product Support to find IDEC contact information or to access FAQs; Latin America distributor, Field Sales, distributor, and system integrator information and locations; as well as check stock.





[USA](#) [Create Order](#) [My Account](#) [My Company](#) [My Cart](#)

[PRODUCTS](#) [INDUSTRIES](#) [SOLUTIONS](#)

All

Search for a product

SEARCH

### Contact Us

If you have questions, suggestions, or comments, we're all ears. Get in touch with us.

[Contact Us >](#)

### Frequently Asked Questions

Here are some common questions that may help answer some of yours.

[Learn more >](#)

### Latin America Distributors

Business located in Latin America? Find your nearest distributor.

[Find Now >](#)

### Field Sales Locator

Find your nearest IDEC sales engineer for help on your next project.

[Locate Sales Engineer >](#)

### Distributor Locator

Find your nearest IDEC distributor.

[Find Now >](#)

### Distributor Stock Check

Check the available of IDEC product stock at your local distributors.

[Check Stock >](#)

### System Integrators

- CAD Files

Updated: 1/30/2023

HOME > FC6A

## You searched for "FC6A"

**All**  
593 results

**Products**  
264 results

**Documents**  
279 results

**Content and support**  
50 results

---

### Documents

84 results found

**Filter by**

**Product**

- ☐ FC6A-C16KICE (4)
- ☐ FC6A-C16PICE (4)
- ☐ FC6A-C16RIAE (4)
- ☐ FC6A-C16RICE (4)
- ☐ FC6A-C24KICE (4)

[Show more...](#)

**Applied filters**

CAD Files [Clear all](#)

**Sort by:**

Relevance ▼

1 2 3 ... 7 >

**FC6A-C16x1DE (2D DXF)**  
CAD Files [DOWNLOAD](#)

**Date uploaded:** 06/29/2021  
**Language(s):** English,Japanese,Chinese

**FC6A-K2A1-3D Drawing**  
CAD Files  
STEP [DOWNLOAD](#)

**Date uploaded:** 11/13/2019  
**Language(s):** English,Japanese,Chinese

**FC6A-K2A1\_A4-2D CAD**  
CAD Files  
DXF [DOWNLOAD](#)

**Date uploaded:** 10/29/2019  
**Language(s):** English,Japanese,Chinese

- Application Notes

HOME > FC6A

## You searched for "FC6A"

**All**  
593 results

**Products**  
264 results

**Documents**  
279 results

**Content and support**  
50 results

---

### Documents

15 results found

**Filter by**

**Series**

☐ FC6A MicroSmart (11)
 ☐ WindSRV OPC Server (2)
 ☐ Motor, Drive and Controller (1)

**Product**

☐ FC6A-D16K1CEE (8)
 ☐ FC6A-D16P1CEE (8)
 ☐ FC6A-D16R1CEE (8)
 ☐ FC6A-D32K3CEE (8)
 ☐ FC6A-D32P3CEE (8)

[Show more...](#)

**Category**

☐ Micro PLC (11)
 ☐ Software (2)
 ☐ Motion Controls (1)

**Applied filters**

Application Notes × [Clear all](#)

**Sort by:**

Relevance ▼

1 2 >

**FC6A WindEDIT App Note**  
Application Notes
 

DOWNLOAD

**Date uploaded:** 10/28/2019  
**Language(s):** English

**FC6A FTP Server App Note**  
Application Notes
 

DOWNLOAD

**Date uploaded:** 10/28/2019  
**Language(s):** English


**FC6A Gmail Email App Note**  
Application Notes
 

DOWNLOAD

**Date uploaded:** 10/28/2019  
**Language(s):** English

- Contact Us  
 Click Contact Us to find IDEC contact information or to access FAQs; Latin America distributor, Field Sales, distributor, and system integrator information and locations; as well as check stock.





USA ▾

Create Order

My Account

My Company

My Cart

PRODUCTS ▾INDUSTRIES ▾SOLUTIONS ▾

All ▾Search for a product

SEARCH

### Contact Us

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[Contact Us >](#)

### Frequently Asked Questions

Here are some common questions that may help answer some of yours.

[Learn more >](#)

### Latin America Distributors

Business located in Latin America? Find your nearest distributor.

[Find Now >](#)

### Field Sales Locator

Find your nearest IDEC sales engineer for help on your next project.

[Locate Sales Engineer >](#)

### Distributor Locator

Find your nearest IDEC distributor.

[Find Now >](#)

### Distributor Stock Check

Check the available of IDEC product stock at your local distributors.

[Check Stock >](#)

### System Integrators

## CREATE ORDER



USA ▾

Create Order

My Account

My Company

My Cart

Click on Create Order to Import CSV (for orders with over 25 individual items), Export CSV (to update), or add parts to an order using a part name or number. Once the order is complete, users can click to Place Order or Save Cart (save information with date and note to complete later). Users can also Share via email or Export a PDF.



USA ▾ Create Order My Account My Company My Cart

PRODUCTS ▾ INDUSTRIES ▾ SOLUTIONS ▾

All ▾ Search for a product SEARCH

Part Name or Number

ADD

Part Name or Number

ADD

Part Name or Number

ADD

### Summary

Subtotal	\$0.00
Est. Shipping Costs	-
Est. Tax	-
Order Total	\$0.00

PLACE ORDER

— or —

SAVE CART

Share

Export

## MY CART

USA ▾ Create Order My Account My Company My Cart

PRODUCTS ▾ INDUSTRIES ▾ SOLUTIONS ▾

All ▾ Search for a product SEARCH

Click on My Cart to Checkout, View items in cart, or Continue Shopping.



*Think Automation and beyond...*

