

# RETURN FORM



## STEP 1

Fill Out Contact/Ship To Information

Order # \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ ZIP \_\_\_\_\_

Country \_\_\_\_\_

Phone Number \_\_\_\_\_

E-mail \_\_\_\_\_

### Return Policy

Eligible items may be returned for Store Credit only. Returns must be Returned within 30 days of the slip date received. Returned items must be in **original condition, unworn and unwashed (free of any stains, deodorant, or wear) with all product tags attached in the original packaging.** We will gladly issue you store credit in the form of a gift card to the email address on file. Store credit can be used immediately and never expires. When returning, we recommend using a traceable service such as AustPost or USPS international shipping. Please also remember that you are responsible for return shipping charges.

### Final Sale Items

(NON RETURNABLE, NO EXCEPTIONS)

All items with the prices slashed from the original price are FINAL SALE and non-returnable.

### Have any questions?

Contact our Customer Service by Email: [info@engageind.com](mailto:info@engageind.com)

## STEP 2

List items you are returning including reason for return. (See chart below)

Item name/Description	Color	Size	Quantity	Price	Reason Code

### REASON CODES: Enter the reason code in step 2.

Fit	Quality	Service	Other
<b>31</b> Too Big	<b>41</b> Damaged/Defective	<b>51</b> Not as expected	<b>61</b> Changed my mind
<b>32</b> Too Small	<b>42</b> Missing Parts/Hardware	<b>52</b> Arrived too late	<b>62</b> Did not like style/color
<b>33</b> Too Short	<b>43</b> Damaged during shipping	<b>53</b> Ordered 2 sizes, kept 1	<b>63</b> Did not like fabric
<b>34</b> Too Long	<b>44</b> Poor Quality	<b>54</b> Wrong Style arrived	
	<b>45</b> Comfort not as expected	<b>55</b> Wrong Size arrived	

## STEP 3

Enclose this form with merchandise. Return through any shipper or insured mail to this address:

### ENGAGE RETURNS

1714 Albany Highway  
Kenwick, Western Australia 6107  
Australia