



Mercedes SL400 Ride on Car Frequently Asked Questions

Mercedes SL400 Ride on Car - Everything You Need To Know

How Much Does It Cost?

The cheapest [Mercedes SL400 Ride on Car](#) we sell here at RiiRoo can be found [here](#).

The price includes VAT and also gives you FREE next day delivery assuming you live in the UK mainland.

A lot of our customers choose to purchase these cars just before a child's birthday, and with that in mind we would recommend purchasing them at least 2-3 weeks beforehand so you have time to check the car over and see if everything is present.

If there are any issues you have time to get back in touch with us for replacements, repairs etc.

Note: Problems don't occur that often, since we literally sell hundreds of these each month, but, to be on the safe side, we would advise you to buy well in advance.

Even if you don't buy it from us!

Who This Car Is Not For!

This car has been designed for children aged between 3 and 5 years of age. Therefore it is not for children aged under 3. If this applies to you we have [cars for older children here](#).

If your child gets bored easily, we would advise you against buying. For a lot of our customers, they save up a long time to buy one of these.

If your child is going to get bored after a few days, then this wouldn't be an ideal present. But, if they don't, they will get years of fun out of this as you can see below:

Why Do They Make Great Presents?

These are the perfect presents for kids. Most of them have a dozen board games, and lots of small toys. However, very few kids have a ride on car or motorbike.

We suppose it is seeing their little faces full of joy as they unpack these great ride on toys.

Depending on the age of the child, they can grow with these toys. No need to play on them every day. Probably best to bring them out every once in a while.

Who Are We?

We are parents, with plenty of experience in industry whom have tried to give kids products that take them away from the norm. Be that Playstation's or XBox's, tablets or TV's. Any minute spent outside exploring, is a minute away from the norm.

Although we have started as a family business, today we have become one of the best resources for parents not only in providing Ride on's but also tools and content to help you keep kids active.

Today, we proudly have 10 members of staff (including family members) and are currently the largest ride on toy supplier in the UK.

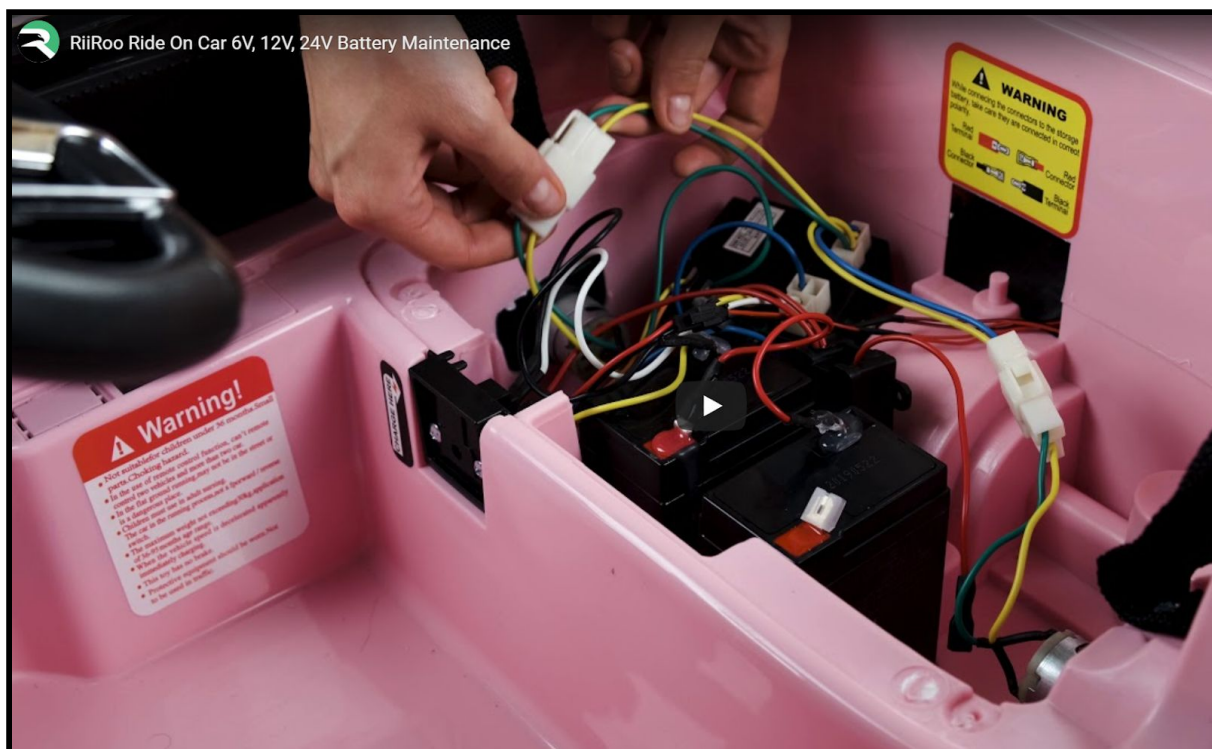
We are a UK limited company - Company Reg: 09747709 and have been trading successfully since August 2015.

Note: We show both good and bad feedback on our [review page](#).

Delivery

Deliveries happen Monday to Friday by different 3rd party courier companies such as DPD or Geodis.

Battery Charging



Once you have received your item, please make sure that the item is **fully charged** for the recommended amount of **hours stated** on the **manual** before its **first use**.

We also suggest giving the item a **full charge** after **each use**. If the item is not being used for a long period or is being put away, we advise to **charge it every three weeks** (even if it was fully charged before it was put away) or **disconnect the battery** as this could damage the battery. The battery is not under warranty.

Alternative Comparison

If the Mercedes SL400 is out of stock and you would like an alternative, then the [Mercedes SL65](#) would be the best alternative for you.

Here's how they stack up against each other.

Features	Mercedes SL400	Mercedes SL65
4 Wheel Drive	No	No
Approx Charge Time	6 - 8 Hours	6 - 8 Hours
Approx Run Time	45min - 1 Hour	45min - 1 Hour
Approx Speed	3 - 5KM/H	3 - 5KM/H
AUX-IN (Cable Included)	Yes	Yes
Battery Type	Lead Acid	Lead Acid
Battery Voltage	12V	12V
Bluetooth Connectivity	No	No
Built-In Radio	No	No
Carry Handle	No	No
Dashboard Lights	Yes	Yes
Forward & Reverse	Yes	Yes
Ignition Type	Button	Button
Max User Weight	25KG	25KG
Officially Licensed	Yes	Yes
Parental Remote Control	Yes - 2.4G Technology	Yes - 2.4G Technology
Seat Belt Type	Lap Belt	Lap Belt
Seat Capacity	1 Seater	1 Seater
Seat Type	Plastic	Leather Style
Start Up Sounds	Yes	Yes
USB Support	Yes	Yes
Wheel Type	Plastic Wheels with GrippMoz™ Strip	Plastic Wheels with GrippMoz™ Strip
Working Boot/Bonnet	No	No
Working Doors	Yes	Yes
Working Horn	Yes	Yes
Working Lights	Yes - Front & Rear	Yes - Front & Rear
Working Suspension	Yes	Yes

Most Popular Questions

Q: What can I do if I have a problem?

A: In the first instance, look through this list. If you can't find the answer you are looking for, then get in touch with us via email: hello@riiroo.com.

Size Questions

Q: Is this a 2 seater and does it come with 2 seats?

A: No, this car is to seat 1 child and it doesn't come in any other options.

Q: What size is the car?

A: Approx Dimensions: 108cm (L) x 62cm (W) x 34cm (H)

Q: What size is the box this comes in?

A: 122cm x 62cm x 36cm

Q: Is this OK for a tall 4 or 5 year old?

A: Yes, for now, but we would advise getting something larger that they can grow with and enjoy for a few years. You have the ability to use filters on the product pages so you can filter through the kid's ages.

Q: What Age Is The SI400 Suitable For?

A: This car is suitable for children aged 3 - 5 years old (can vary from child to child).

Remote Control Questions

Q: Does this SI400 have suspension?

A: No.

Q: What is the difference between GripMoz™ Wheels & EVAGripz™?

A: Gripmoz tyres are plastic with a rubber strip running down the middle, where Soft Eva tyres are hard rubber (normally found on larger quad bikes).

Q: Does this SI400 come with Soft EVA Wheels?

A: No

Q: Does this SI400 have remote control?

A: Yes

Q: Can it steer on its own without remote control?

A: Yes

Q: Can I get replacement batteries for the control?

A: Yes

Q: How far can I use it from the car?

A: About 10-20 metres (this will vary depending on batch)

Q: How do I pair my remote control with the SI400?

A: Please watch the video below...



Battery Questions

Q: How Long Should I Charge It For?

A: Charge time: 6-8 hours (Full Charge)

Q: How Long Does A Charge Last?

A: Drive time: Approx 1 hour (Full Charge) (depending on use)

Q: Does the battery come under warranty?

A: No, it does not. However, you can purchase a battery warranty once you have added the car to cart.

Q: How do I know my car is charging?

A: There is no indicator on this car to show you. Simply follow the instructions the car came with.

Q: How do I know when my car has finished charging?

A: There is no indicator on this car to show you. Simply follow the instructions the car came with.

Speed Questions

Q: What is the top speed?

A: The top speed is approximately 4kph (varies from batch to batch)

Assembly Questions

Q: Do I need to assemble this or does it come already assembled?

A: You will need to assemble this car. We do offer an [assembly service](#).

Q: Can I get spare parts after the warranty period?

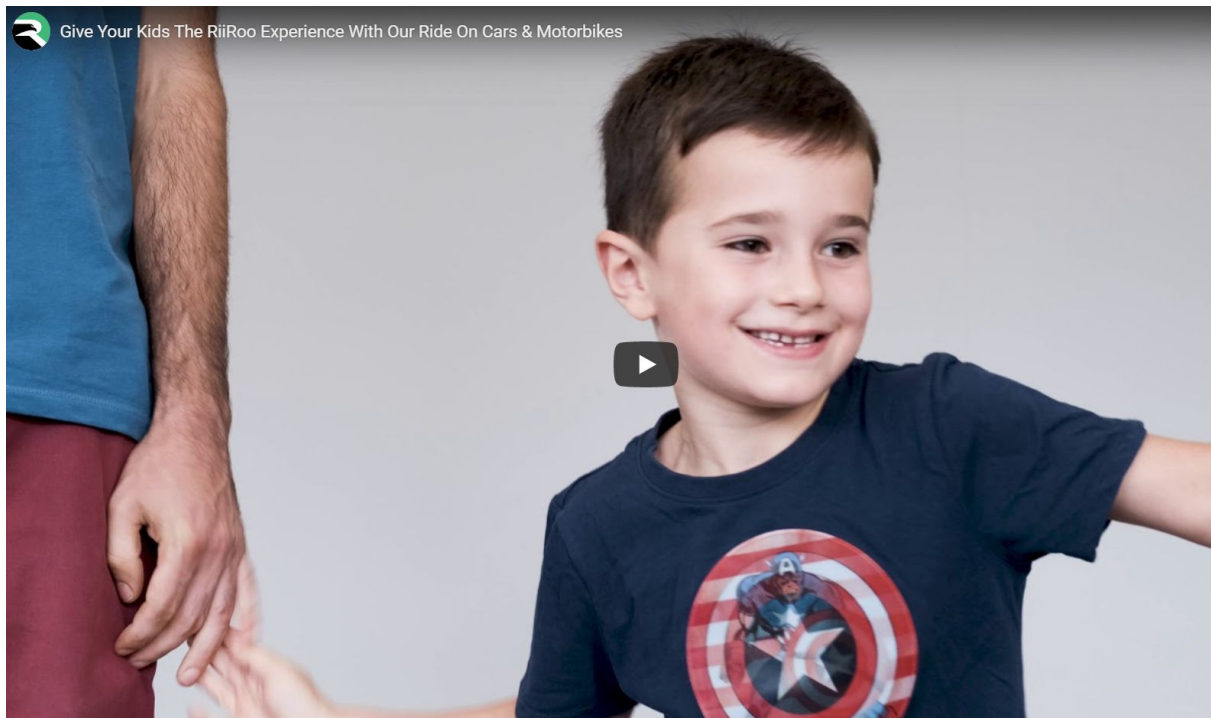
A: Yes, you can get the parts from us.

Delivery & In-store Questions

Q: Can I See The Car?

A: Yes. Our showroom is based in Corby - 5 Godwin Road, Corby, Northants, NN17 4DS, and our open times are Monday to Friday, 9 am to 5 pm.

Please call beforehand (01536 682268) to check we have this particular model in stock.



Q: Where Do You Deliver To?

A: We deliver around most of Europe and charge extra for deliveries outside of the UK mainland.

The price of delivery is shown at checkout in most cases, however, you can also find this in the cart by using the calculate shipping option at cart.

Q: If you don't deliver to my country, can I pay extra for courier?

A: Yes, Please get in touch for more information. For example, we can send to mainland Spain or Germany and then you could pay to have it collected from a depot in that country.

Q: Can I buy now and get it delivered next month?

A: Unfortunately, we can not hold stock for customers. When the items are sold, they are gone until we are in stock.

Q: If this is out of stock, when can I expect them to be back in stock?

A: Generally, our lead time is usually 6 to 8 weeks. However, we advise you to get in touch so we can offer you a close alternative.

Personalised Number Plates

Personalise your child's ride on car, bike, scooter, skateboard or even bedroom door with these high-quality self-adhesive number plate stickers.

To personalise - add the name in the number plate section that you require (9 letters inc spaces and numbers)

Please note: The characters will show as "capitals" and at this moment in time we do not support symbols.

Delivery

As long as you live in the UK and you order before 1 pm, we offer a next day delivery on all of our products.

If you live outside of the UK, then delivery times will vary. Also, if you opt to have the toy assembled by our team, then delivery will take a bit longer.

If this is the case, then the toy will be assembled, thoroughly tested and then packed ready to be shipped as soon as possible.

Warranty

You can read our warranty for the car here - <https://riiroo.com/pages/warranty>

Who Else Sells This Type of Mercedes SI400?

Note: These are not recommendations since we have never had any dealings with these companies (Often times, retailers go out of business, so we can't keep this list updated).

Our Advice: Before you purchase a car from an online retailer, please check out the reviews (inc Google reviews) first and ensure they are a UK limited company. They should have a similar company number like we have - **Company Reg:** 09747709. Sometimes the websites look British, but are indeed Chinese.

eBay sellers

Amazon sellers

Argos

Outdoor Toys

Very

Epic Stuff

Electric Ride On Cars

OnBuy

Peddler

Ride On Warehouse

Halfords

Aosom

The Model Hut

Smyths Toys

The Gift and Gadget Store

Note: If this item is out of stock, you have the ability to [sign up for an alert](#) to notify you that it is back in stock on the product page.