

Returns & Exchanges

Returns and Exchanges can be made within 30 days of purchase. Due to regulations, items must be in new and unused condition, in original packaging with ribbon and tags attached. Minky Robes are eligible for return within 14 days of purchase and must be in new and unused condition, and in its original packaging. Please ensure the product you desire to exchange for is currently in stock on our website before initiating an exchange.

Refunds will be issued in the form of original payment. If returning without a receipt, Minky Couture will issue an in-store credit based on the lowest selling price for the returned merchandise. If your item was shipped, we are unable to refund the original shipping cost. Returns and exchanges can be made via mail or in store. **Custom orders are not eligible for return or exchange.**

To return or exchange by mail:

Please contact our Customer Service Department to begin your return or exchange by mail. We can be reached at 1(844) 222-1967 or info@minkycouture.com and we will be happy to assist you. Return shipping is paid by the customer.

Products can be held at our facilities up to 5 business days once received. After 5 business days the amount paid will then be refunded to a gift card and emailed to the customer.

Return/Exchange Instructions

- Please make sure to carefully read Minky Couture's return and exchange policies before submitting this form.
- Print this form and fill out required information.
- Place blanket in original packaging and return using your preferred shipping method.
- Ship to:
Minky Couture
Attn: Returns/Exchanges
1782 Woodland Park Drive
Layton UT, 84041
- We will contact you once we receive your return/exchange.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

E-mail Address: _____

Phone: _____

Order # _____ Date of purchase _____

Return: Exchange:

Reason for return/exchange _____

If exchanging, please indicate replacement blanket:
