

This document identifies the most common error codes users may encounter with Skyward Canvas integration grade passback. In addition to the text for each error code, entries may include an explanation for what caused the error, ideas for how to fix the issue, and any resources available to help resolve the issue.

If Canvas displays an error code not listed here, please contact Canvas Support to report the error.

## Assignment Failed to Update

Error Message		
<p>The assignment failed to be updated:  Assign date, [xxxxxxx] is not within the start/stop dates of an open grading period;  Actual due date, [xxxxxx], is not within the start/stop dates of an open grading period</p>		
What it means	How to fix	Resources
The assignment is in a closed grading period.	<ol style="list-style-type: none"> <li>1. In Canvas, turn off Sync to SIS for the assignment.</li> <li>2. Re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Manage Sync to SIS</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Assignment in Locked Grading Period

Error Message		
<p>Assignment [xxxxxx.xxxxxx] is in a locked Grading Period or is outside the Grading Periods used by the Section. Use the Section endpoint to see which Grading Periods apply and the Grading Periods endpoint to see when they are open.</p>		
What it means	How to fix	Resources
<p>The specified assignment's due date is in a closed Skyward grading period.</p> <p><b>Note:</b> This error indicates that an admin has turned off GPB for closed grading periods.</p>	<ol style="list-style-type: none"> <li>1. In Canvas, adjust the assignment due date to fall within the Skyward grading period.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Viewing and editing assignment details</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Assignment Marked As Deleted

Error Message		
<p>Assignment [xxxxxxx] is marked as deleted.</p> <p>The teacher may restore this Assignment in his or her Skyward Gradebook, provided that it is not in a locked Grading Period.</p>		
What it means	How to fix	Resources
The assignment was deleted from Skyward gradebook.	<ol style="list-style-type: none"> <li>1. In Skyward, restore the deleted assignment.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Restore deleted assignment in Skyward</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>
The assignment is in a locked grading period.	<ol style="list-style-type: none"> <li>1. In Skyward, verify grading period dates.</li> <li>2. In Canvas, verify that none of the assignments for sync are outside of the current grading period.</li> <li>3. If needed, revise assignment due date(s).</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Viewing grade periods in Skyward</a></li> <li>• <a href="#">Viewing and editing assignment details</a></li> </ul>

## Canvas Authentication Error

Error Message		
<p>Canvas Authentication Error -</p> <p>There appears to be a configuration error. Please contact your system admin</p>		
What it means	How to fix	Resources
The Skyward API token in Canvas has expired.	Contact Canvas SIS Support to resolve the error.	

## Field Section ID

Error Message		
<p>Field Section ID cannot be modified for an existing Assignment. Certain fields may only be set when adding a resource and cannot then be changed.</p>		
What it means	How to fix	Resources
The Canvas and Skyward gradebooks are no longer linked.	<ol style="list-style-type: none"> <li>1. Admins, clear the integration data for the course in Canvas.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward</li> </ol>	

## Grading Category Not Found

Error Message		
<p>Grading category [xxxxx] not found in Skyward for section [xxxxxxxx (xxxxxx)]. Please ensure that your assignment categories match between Skyward and Canvas. Available grading categories are: [xxxxxxxx]</p>		
What it means	How to fix	Resources
Canvas assignment group names do not match the grade category names in the Skyward gradebook.	<ol style="list-style-type: none"> <li>1. In Canvas, verify that assignment group names match Skyward grading category names.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Managing assignment groups in Canvas</a></li> <li>• <a href="#">Naming Canvas assignment groups for Skyward sync</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Invalid Request

Error Message		
<p>The request is invalid.</p>		
What it means	How to fix	Resources
<p>This error could display for many reasons.</p> <ul style="list-style-type: none"> <li>• Student may have an invalid SIS ID</li> </ul>	<ol style="list-style-type: none"> <li>1. In Skyward, verify that no students have “staff_” in their SIS ID.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Section Does Not Have a Gradebook

Error Message		
<p>Section [xxxxxxx.x.xxx] does not have a gradebook.</p> <p>The gradebook for each Section is created when the teacher first visits it or when the utility to mass create gradebooks is run.</p>		
What it means	How to fix	Resources
The Skyward gradebook has not yet been generated.	<ol style="list-style-type: none"> <li>3. In Skyward, open the course gradebook.</li> <li>4. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Section Does Not Have SIS ID

Error Message		
<p>Section [xxxxx] does not have sis_section_id</p>		
What it means	How to fix	Resources
<p>The specified section does not have an SIS ID.</p> <p><b>Note:</b> This error does not prevent grades from posting.</p>	<ol style="list-style-type: none"> <li>1. In Canvas, delete manually created sections.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Delete course sections</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Student Not Enrolled

Error Message		
<p>Student [xxxxx] was not enrolled in Section for Assignment [xxxxxx]</p>		
What it means	How to fix	Resources
In Skyward, the student with the listed student ID number is not enrolled in the listed section.	<ol style="list-style-type: none"> <li>1. <b>Either</b> conclude or deactivate the student from the section In Canvas, <b>or</b> add the student to the Skyward section gradebook.</li> <li>2. In Canvas, re-sync Canvas grades to Skyward.</li> </ol>	<ul style="list-style-type: none"> <li>• <a href="#">Conclude a Canvas enrollment</a></li> <li>• <a href="#">Deactivate a Canvas enrollment</a></li> <li>• <a href="#">Syncing grades from Canvas to Skyward</a></li> </ul>

## Unable to Create Assignment

### Error Message

Unable to create the assignment.  
An assignment for this gradebook, title, and due date already exists.

#### What it means

An assignment with the same name was manually created in Skyward.

#### How to fix

1. In Skyward, delete or rename the assignment.
2. In Canvas, re-sync Canvas grades to Skyward.

#### Resources

- [Syncing grades from Canvas to Skyward](#)