TO OUR CUSTOMERS WE SAY

## thank you for your patience and confidence.

As Winter Storm Riley battered central Maryland with high sustained winds and gusts exceeding 70 mph, its impact was felt by more than 460,000 BGE customers. Leading the effort to restore service were more than 3,100 crews, support staff and contractors, including crews who came to assist from our sister Exelon utilities, 13 states and Canada. Our restoration crews have worked in shifts around the clock against tremendous challenges—including delays caused by continued high winds, downed trees and damaged power equipment. We salute the efforts of first responders and emergency management partners, and all who have helped to safely restore power to our community. We realize the hardship of winter outages, and we thank our customers for their patience and confidence as we worked to complete the restoration.

Calvin G. Butler Jr.

