

Benchmarking Network

North East & Yorkshire Region Benchmarking Workshop

Date: Thursday 2nd May 2019

Time: 09:30-15:00

Location: Cloth Hall Court, Quebec Street, Leeds, LS1 2HA

09:30-10:00 Registration & refreshments 10:00-10:05 Welcome and introduction Stephen Watkins, Director The Network: Supporting the delivery of the Long Term Plan 10:05-10:45 Stephen Watkins, Director

10:45-11:20 Key themes for the North East & Yorks Region from the benchmarking data

Debbie Hibbert, Programme Manager

11:20-11:40	Refreshment break
11:40-12:00	Learning from the National Audit of Care at the End of Life Debbie Hibbert, Programme Manager and Joylin Brockett, Project Coordinator
12:00-12:50	Breakout sessions
	Topic option 1: Exploring the positive deviance approach to generate and achieve top performance
	Topic option 2: Benchmarking to support strategic decision making - ICS product

12:50-13:40 Lunch & networking

13:40-14:30 Breakout sessions

Topic option 3: Benchmarking & the workforce challenge

Topic option 4: Identifying service improvement opportunities and efficiencies

14:30-15:00 Conclusion and 2019/20 work programme

15:00 Close









Raising standards through sharing excellence