

London Region Benchmarking Workshop

Date:	Wednesday 8th May 2019
Time:	09:30-15:00
Location:	etc Venues, Monument, 8 Eastcheap, London, EC3M 1AE
09:30-10:00	Registration & refreshments
10:00-10:05	Welcome and introduction Stephen Watkins, Director
10:05-10:45	The Network: Supporting the delivery of the Long Term Plan Stephen Watkins, Director
10:45-11:20	Key themes for the London Region from the benchmarking data Aidan Rawlinson, Programme Manager
11:20-11:40	Refreshment break
11:40-12:00	Learning from the National Audit of Care at the End of Life Debbie Hibbert, Programme Manager
12:00-12:50	Breakout sessions
	Topic option 1: Exploring the positive deviance approach to generate and achieve top performance
	Topic option 2: Benchmarking to support strategic decision making - ICS product
12:50-13:40	Lunch & networking
13:40-14:30	Breakout sessions
	Topic option 3: Benchmarking & the workforce challenge
	Topic option 4: Identifying service improvement opportunities and efficiencies
14:30-15:00	Conclusion and 2019/20 work programme
15:00	Close
J	Raising standards through sharing excellence