

**Kevin Dennis Volkswagen**

# We are open for business

At Kevin Dennis Volkswagen, we are open for business. As the COVID-19 situation continues to evolve, our aim is to keep our team, our customers and all guests to our Dealership as healthy and safe as possible.

We're adhering to the Australian Government's COVID-19 guidelines, and have introduced the following measures to help protect our team and all guests at Kevin Dennis Volkswagen:

- Disinfecting customer vehicle surfaces including steering wheel, door handles and keys before and after servicing.
- Disinfecting test-drive and loan vehicle surfaces including steering wheel, door handles and keys before and after use.
- Increased Dealership sanitisation measures including daily hospital-grade disinfecting of all touch points such as door handles, desks, tables, chairs, hand rails, computers, phones and EFTPOS machines.
- Alcohol-based hand sanitiser readily available throughout the Dealership for team member and guest use.
- Continued use of gloves in the service team.
- Ensuring that anyone in our team either returning from any international travel or living with anyone returning from international travel self-isolate for 14 days.
- Keeping our team up to date with the latest COVID-19 information and enforcing any new health and safety guidelines or recommendations as they come to hand.

We understand that the current situation presents significant challenges. We'll happily work with you to make alternative arrangements for vehicle servicing, test-drives, appraisals and vehicle deliveries if required.

We ask you to please join our team in following COVID-19 guidelines to help minimise risk at Kevin Dennis Volkswagen.

**Please inform us if:**

- You have returned from overseas in the last 14 days.
- You are experiencing any flu-like symptoms such as fever, sore throat, cough or shortness of breath.
- You have been in close contact with a confirmed case of COVID-19.

Our team remains available to assist you with any questions or concerns regarding your vehicle or how we are conducting business at this time. We sincerely thank you for your cooperation and support as we face these unique circumstances together.

**Regards,**

**Anthony Morabito**

**Managing Director**



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