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<https://savewithtuas.com/>

## TERMS AND CONDITIONS PLUS! CAMPAIGN (PRPLUS)

1. The following Terms and Conditions shall apply to the Tuas Power Plus! Campaign ("Promotion"), in which new household/residential (domestic) customers of Tuas Power Supply ("TPS") who successfully sign up for any electricity plan with TPS from **01 April – 02 May 2021** (both dates inclusive) ("Campaign Period") can earn Bill Rebate or free first month electricity (collectively referred to as "Entitlements").
2. Existing customers of TPS are not eligible for this Promotion.
3. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this campaign.**
4. This Promotion is limited to the first 100 (one hundred) customers who successfully transfer their account to TPS.
5. This Promotion is also limited to online sign-ups only using the campaign code - **PRPLUS**.
6. This Promotion is strictly not available for any renewal contracts and cannot be used together or in conjunction with any other promotion program and/or campaign, unless otherwise specified.
7. Successfully transferred customers will be entitled to the following: -

Electricity Plans	Electricity Rate (GST Inclusive)	Entitlement
PowerFIX 36	\$0.1980/kWh	Free First Month Electricity
PowerFIX 36	\$0.1980/kWh	\$100 Bill Rebate
PowerFIX 24	\$0.1980/kWh	\$80 Bill Rebate
PowerFIX 18	\$0.1980/kWh	\$60 Bill Rebate
PowerDO 24	22% off DOT	-

8. Customers who are also NTUC Plus! members are additionally entitled to 1,000 (one thousand) LinkPoints provided that the campaign code – **PRPLUS** is key in during online sign-up. The additional 1,000 LinkPoints will be credited to the customer in accordance with the “Applicant Name” and “Mobile No.” provided on the online sign-up page.
9. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited (“SP”) to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP’s transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
10. The Entitlements and LinkPoints are strictly non-transferable, non-exchangeable and not redeemable for cash. TPS and NTUC Link may, in their sole discretion, substitute the Entitlement and LinkPoints or cancel this Promotion, without prior notice to any person. TPS and NTUC Link reserves the right to modify the Terms and Condition of the Promotion from time to time, without prior notice.
11. The bill rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The bill rebate is inclusive of GST and can be used to offset the SP bill. If there should be any rebate balance credits, it will be utilized to offset the next month’s bill and so forth until it is fully utilized.
12. If applicable, the customer’s NTUC Plus! account will be credited the 1,000 (one thousand) LinkPoints within 90 (ninety) days from the commencement date of their electricity contract.
13. This Promotion shall be read in conjunction with TPS’ standard terms and conditions of electricity product.
14. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 as set out in the electricity retail agreement and (ii) forfeit, reclaim and/or revoke the Entitlement and/or LinkPoints awarded in full. No person shall be entitled to any payment or compensation from TPS should any of the LinkPoints be forfeited, reclaim and/or revoked by TPS or NTUC Link.
15. Successful sign-ups will be liable to pay an admin fee of \$10.70 (including GST) for any changes to their promotion code or electricity plan made no later than 3 days before

the date of transfer of electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.

16. Customers agree that TPS does not make any representation or warranty with respect to any LinkPoints redeemed. TPS shall therefore not be liable for any claim, loss, damage, injury, death, costs or expenses howsoever incurred, suffered or sustained by the customer as a result of or in connection with the redemption of LinkPoints. Each customer agrees to direct all claims in relation to such LinkPoints to the relevant merchant, manufacturer or such appropriate third party concerned with the supply of such goods and/or services.
17. Customers acknowledge and accept that the use of LinkPoints to offset payments or enjoy discounts at the merchant's outlets for the purchase of goods and/or services shall constitute a contract for sale between the customer and the merchant (as the case may be). As such, TPS assumes no liability in respect of any goods and/or services purchased by the customer from the merchant using the LinkPoints. The customer agrees to direct all claims in relation to such goods and/or services to the merchant, manufacturer or such appropriate third party concerned with the supply of the goods and/or services.
18. TPS and NTUC Link shall also not be liable for any compensation and/or any reimbursement in cash or otherwise should the LinkPoints be rejected and/or damaged and/or lost and/or expired.
19. The decision of TPS and NTUC Link on all matters, queries or disputes relating to the Promotion and its Terms and Conditions shall be final, binding and conclusive including, without limitation, any decision to cancel or suspend the Promotion.