



Los Angeles County
DEPARTMENT OF

Human Resources



Child Support Services

DIRECTOR (UNCLASSIFIED)

Applications accepted from
September 4, 2020 until
filled.

Applicants are encouraged to
apply by October 2, 2020, for
first consideration.



LOS ANGELES COUNTY
**CHILD SUPPORT
SERVICES**

THE COUNTY OF *Los Angeles*

As the largest employer in Southern California, the County of Los Angeles has over 111,000 employees in 37 departments and an operating budget of over \$36 billion. The County provides vital and wide-ranging public services to a diverse population of 10 million residents.

With 88 cities and more than 120 unincorporated areas, the County is proud of a vast multicultural population, which speak more than 220 languages. We strive to hire culturally competent persons who represent the various communities within our County

Department of Child Support Services

We are the largest locally operated child support agency in the Western United States with six public offices located throughout the County and headquartered in the City of Commerce. We have a budget of approximately \$209 million and approximately 1,550 budgeted positions, all working together to assist children and families.

As collaborative professionals with respect for all, our personnel handle approximately 235,000 child support cases annually. They also establish, modify, and enforce child support obligations while resolving issues of parentage. We are dedicated to improving the well-being of children and strengthening the self-sufficiency of families. The department upholds its mission ***"To enrich our community by providing child support services in an efficient, effective and professional manner, one family at a time."***



THE OPPORTUNITY

The Position

This position leads the Child Support Services Department which is responsible for the administration of the child support enforcement program in accordance with federal, state and county statutory and regulatory requirements, including Part 300 of 45 Code of Federal Regulations and Chapter 17 of the California Family Code.



We are searching for a visionary leader with proven experience leading and managing a complex child support or social services organization. A collaborator with strong fiscal, interpersonal and communication skills will be best suited for this exciting role. A leader who believes in building teams and supporting the mission of the department while engaging key stakeholders would make an excellent candidate.

This career changing opportunity awaits the right individual who is genuinely committed to serving children, a dynamic workforce and the residents of Los Angeles County.

REQUIREMENTS OF THE POSITION

- Demonstration of improved outcomes for children and parents by engaging and collaborating with court representatives, contractors, providers, and community partners within government structures and legal requirements;
- Management and operation of a multimillion-dollar budget;
- Oversight of complex operations in support of families (e.g., community engagement, non-custodial parent employment demonstration project, public outreach, and education), while building consensus among diverse stakeholders, and fostering positive outcomes across multiple organizations;
- Forward-thinking positioning to ensure long-term organizational success through strategic implementation planning and succession planning;
- Cultivation of a supportive and goals oriented culture throughout a large organization;
- Ability to innovate and lead an organization by example and create a positive and productive work environment.
- A Bachelor's degree from an accredited college or university
- License: A valid California Class "C" Driver License or the ability to utilize an alternative method of transportation when needed to carry out job-related essential functions.

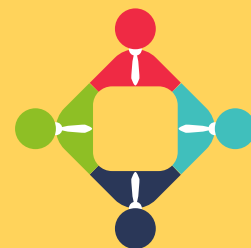




ADDITIONAL EXPERIENCE!

Top candidates for this position have a successful and verifiable career history with demonstrated problem solving skills, experience, and personal attributes including, but not limited to, the following:

- Leadership of a dynamic organization and demonstrable expertise in recognizing and responding to change and emerging trends;
- Championing diversity, inclusion, and cultural competency to ensure all employees are equal contributors and are valued in the organization;
- Commitment to community leaders and constituents as partners, whose views and priorities are solicited and respected;
- Development and maintenance of strong relationships with neighborhoods, community-based providers and resources to support children and families;
- Creation and implementation of programs to meet and confer with a variety of special interest groups and individuals, and the ability to mediate appropriate and amicable settlements of differences;
- Demonstrated collaborative relationships with the Judicial Council, legislative bodies, and other government agencies to create solutions that protect public safety, save taxpayer money, and best serve client interests;
- Successful management history of developing, increasing and maintaining employee engagement, development and retention programs;
- Application of creativity and innovation to the solution of complex problems;
- Recognized ability to develop and maintain strong reporting relationships with elected officials through communication, accountability, impartiality, responsiveness, and professionalism.
- A Master's or doctorate degree in business administration, public administration, law, or a related field;
- Bilingual or multilingual.



COMPENSATION

Compensation: \$204,232 — \$309,122 annually.
Starting annual salary will be dependent on qualifications and career accomplishments. This unclassified position is subject to the provisions of the County's Management Appraisal and Performance Plan (MAPP) and is compensated at MAPP Range 19.

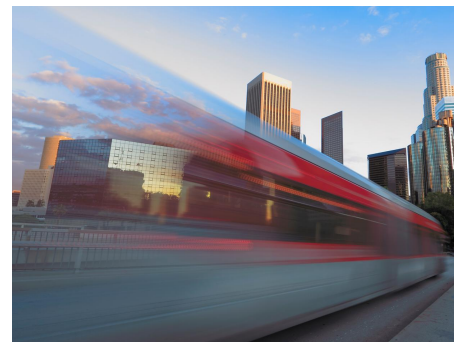
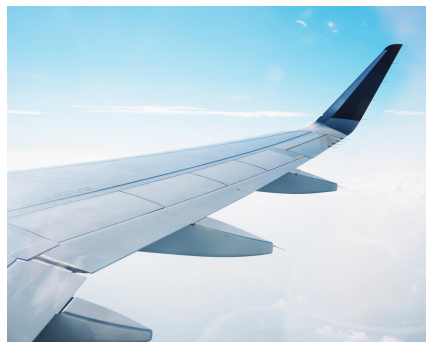
How to apply:

Please go to: <https://bit.ly/3btAj5e> to create an online profile and submit your application, letter of interest, CV or resume, degree verification, and three professional references.

BENEFITS

Benefits: The County provides an excellent benefits package that allows employees to choose benefits that meet their specific needs. The package includes:

- Retirement Plan – The successful candidate will participate in a defined benefit plan.
- Cafeteria Benefit Plan – Benefits may be purchased from the MegaFlex Cafeteria Benefit Plan using a tax-free County contribution of an additional 19% of the employee's monthly salary.
- Flexible Spending Accounts – In addition to tax-free medical and dependent care spending accounts, the County contributes \$75 per month to the Dependent Care Spending Account.
- Savings Plan (401k) – Optional tax-deferred income plan that may include a County matching contribution up to 4% of employee's salary (currently on hold).
- Deferred Compensation Plan (457) – Optional tax-deferred income plan that may include a County matching contribution up to 4% of employee's salary (currently on hold).
- Holidays – 12 paid days per year.
- Split Dollar Life Insurance.
- Relocation reimbursements (pending Board approval).
- Transportation Allowance



For confidential inquiries, please contact:

Arsen Beremesh
Principal Executive Recruiter
Department of Human Resources
Phone: (323) 420-5772
Email: aberemesh@hr.lacounty.gov

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