

Merchandise Exchange/Return

Please fill out a separate form for each item being exchanged or returned.

Purchase Date	Order #	Reason Code	Exchange Or Return

Record the appropriate number in the column above for the Reason Codes.

- **R1 - INCORRECT ITEM RECEIVED**
- **R2 - INCORRECT SIZE ORDERED**
- **R3 - ITEM IS DEFECTIVE**
- **R4 - DAMAGED IN SHIPPING**
- **R5 - PLACED ANOTHER ORDER**
- **R6 - PURCHASED ELSEWHERE**

- **R7 - ARRIVED LATE**
- **R8 - ITEM IS DIFFERENT FROM THE ORDER**
- **R9 - NOT SATISFIED**
- **R10 - SENDING BACK FOR ENGRAVING**
- **OTHER** _____

Our Return Address

Aydins J
2201 Long Prairie Rd.
Suite 107 PMB 308
Flower Mound, TX 75022

Customer Mailing Address

Name :
Address :

Engraving Details :

Please exchange for :

SIZE	MM WIDTH	SKU OR DESCRIPTION (IF SAME RING, LEAVE BLANK)

EXCHANGE - RETURN - LIFETIME WARRANTY AND SIZING POLICY

Does **NOT** have Engraving, Purchased Within the Last 30 Days.

- Exchanges Are FREE.
- Custom 14k Gold Rings have an exchange fee of \$100 (cannot be sized and have to be remade)
- You are responsible for the postage to us. We will take care of the standard postage on the way back for US Customers only.
- Send the ring back with the printed exchange form.
- Once received we will process your exchange as quickly as possible.

Does **HAVE** Engraving, It's Been Over 30 Days Since Purchase.

- Lifetime Sizing Warranty applies to the original purchaser only and is not transferable.
- Shipping fees are the responsibility of the consumer
- Aydin's is not responsible for the sentimental or intrinsic value of the original ring
- The ring can only be replaced with the exact same style and width.
- Aydin's may substitute a similar style in case a certain ring style has been discontinued.
- Engraved Ring/Lifetime Size Exchanges are \$29. Exchanges after 12 months are \$49.
- Custom 14k Gold Rings have an exchange fee of \$100 (cannot be sized and have to be remade)
- The customers are responsible for the postage to us. We will take care of the standard postage on the way back for US Customers only.
- Send the ring back with the printed exchange form.-Once received we will process your exchange and also send an invoice for the balance.

Returning Your Ring

- Engraved rings CANNOT be returned.
- You are responsible for the postage to us.
- Send the ring back with the printed return form.
- Once we receive your return, we will process it and apply a \$25 restocking fee.
- Additionally, we will deduct any postage costs incurred in sending you the item.
- Custom 14k Gold Rings have a restocking fee of 25%

PLEASE USE BUBBLE OR PADDED MAILER. DO NOT SEND IN LETTER ENVELOPE. WE ARE NOT RESPONSIBLE FOR LOST MAIL!

I HAVE READ AND AGREED TO THE TERMS AND CONDITIONS : _____