



Epicor ERP 10.1 Mobile Access

Product

Epicor® ERP

Benefits

- ▶ Device agnostic
- ▶ Dynamically adjusts to screen resolution and device orientation
- ▶ Real time access to data
- ▶ Update information whatever the device
- ▶ Uses Epicor ERP Dashboards and Business Activity Query
- ▶ Secure access

Epicor Mobile Access is an application designed to unlock the valuable data in ERP and make it accessible anywhere, anytime, on any device. By leveraging the power of existing Epicor ERP Dashboard and Business Activity Query functionality, Epicor Mobile Access helps provide with the information they need at their fingertips and allows them to update that information real time.

Gone are the days when mobile devices were only used for making calls or catching up on email. Mobile devices now touch all aspects of our lives, with the ability to be informed about breaking news, stay in touch with our friends and families, manage finances, and help us to get from place to place, and much more. In the workplace even though mobile handhelds are used in selected areas the need to access to business information everywhere and at any time is now more important than ever. To drive growth and profitability in today's fast moving and constantly changing business environments it is critical that all parts of the organization have instant access and visibility, and are able to create efficiency from any device anywhere:

- ▶ Managers and Executives need to keep a tap on the business with real time access to many slices of data and dashboards including sales, finance, production and supply chain
- ▶ Field Sales on the on the road need an up to date view of their clients, orders, payment, shipment, in production, pricing, quotation, stock—and the ability to close a sales deal on the spot
- ▶ Field Services at client sites need to access and update work order details, maintenance history, manual, parts details, stock, warehouse location, time entry, notes, signature
- ▶ On the Shop floor—production, warehouse, shipping, receiving—need to track, trace, and coordinate information quickly

Applicable for all industries Epicor Mobile Access (EMA) is designed to deliver completely customizable access to data from any part of the Epicor ERP system. With updatable dashboard views:

- ▶ Executive C-Level users can have a graphical view of important KPI's and can drill down to details based on their specific needs
- ▶ Sales can view customer centric data including open orders and status, back orders, inventory availability and even update sales orders from the remote device in order to meet a specific customer need
- ▶ Traditionally thought of as internal users, Procurement can view and even approve Purchase Orders or gather information on potential stock outs

- ▶ Warehouse and Shop Floor Managers can monitor inventory levels, work order status' and job productivity while interacting directly with workers and not be tied to the desk

Key Features

Any device, any function

Device agnostic by design with the ability to run on a tablet, smart phone, laptop or desktop pc the responsive design of Epicor Mobile Access automatically and dynamically adjusts to screen resolutions and device orientations ensuring that all users are seeing the same information regardless of how they are accessing the system.



Figure 1: Automatically adjusts to screen resolutions and device orientations

Familiar and flexible

User friendly with familiar features ensures all users regardless of their job role and functions are quickly able to find and navigate their key business information regardless of the device. With a dynamic and customizable workspace users can be sure to have their mission critical tiles and apps at their fingertips. The users key dashboards are quickly deployed using a single click, along with breaking business news and updates. Ease of use and simplicity is delivered to all users who can toggle the sidebar to quickly maximize screen real-estate when needed, especially when working on smaller devices, or when they want to see more detail. Search and multiple level menus let users easily find the right information, and touch friendly action buttons provide access to Help, and Settings ensuring that users can work easily on tablets and mobiles, and delivers additional functionality to those users who need touch on a laptop or PC.

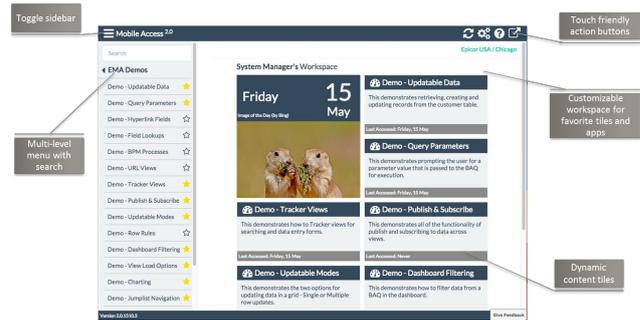


Figure 2: Familiar and flexible ensuring users can work effectively regardless of device or location

Secure and relevant

Security is paramount; Epicor Mobile Access is designed to enhance security by harnessing the same security settings as everything else in Epicor ERP. Login credentials verify that whoever is attempting to access the application server is permitted access, and user and role based security within Epicor ERP helps to ensure that users can only access their relevant information.

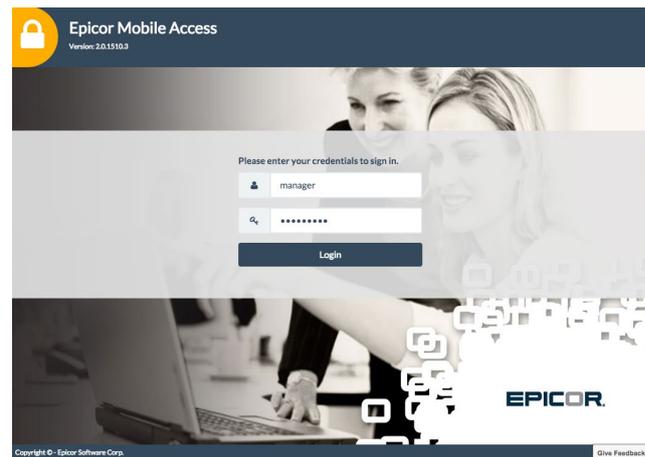


Figure 3: Customize the user experience with out of the box or tailored themes

View and Analyze

Business as normal is maintained for all users regardless of location with access to regular ERP dashboards across mobile devices. Dashboard grid views provide search capabilities across columns of data and multiple-column filtering so the mobile user can quickly focus on the information they need. With a wide range of interactive and responsive charts including single-series and multiple-series charts the system data is presented as business information to the users across all devices in form that is easier to understand and interpret.

Updatable on Any Device Anywhere

The true power of Epicor Mobile Access is the ability to define dashboards as updatable. This means that users across the business can input and update business critical data regardless of their location. Field Services teams on site with clients can instantly create and update work order details to deliver a fast and effective service to customers. Sales no longer have to wait until they are back in the office, or are able to connect their laptops to the company intranet. A new order can be processed on the spot, using a mobile or tablet, and they can quickly provide customers with confirmation that the order is being processed and provide an update on delivery. Shop-floor teams on the factory floor or in the warehouse can access individual records, coordinate information and add or update details immediately. Regardless of the activity, or business function Epicor Mobile access provides simplified access for all users with smart field entry based on data types and data integrity is enforced to maintain accuracy.



Figure 4: Interactive Charts and Grids turn data into meaningful business information

Figure 5: Mobile users can easily add or update key business information

RheinBrücke focuses on offering consulting technology and outsourcing solutions and services that enable clients to stay competitive and achieve quick growth and profitability. With operational headquarters in Cologne, Germany, the company has a strong focus on the SME Market, with a deep understanding of what it takes for SMEs to succeed. RheinBrücke helps clients adapt to a changing marketplace by ensuring their IT ecosystems are relevant, efficient and perfectly tuned.

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