

The Use of Remote Control Button Battery

1. The remote control is equipped with "CR2032" button battery, which will last for about 60 days (30 minutes per day).
2. If it's not working while pressing the button, it indicates low battery, please replace it with a new battery.
3. Please take out the battery when you do not use this product for a long time. Otherwise it may cause the battery leak and machine malfunction.
4. Please do not use a battery other than the specified type.
5. Please place the battery properly. Positive up and negative down.
6. Do not use the battery in an environment exceeding 45 °C, otherwise it will affect the performance and life of the battery.
7. Please dispose of the waste battery in accordance with the urban environmental protection regulations.

Safety precautions

1. In order to better experience this product, please adjust the strap to appropriate tightness before use.
2. This product is not waterproof, please do not use it when water enters.
3. Do not move the massager during use. When changing the massage area, please suspend the pulse function first, otherwise there will be a strong stimulus.
4. Please do not give it to children or people without expression consciousness.
5. If you feel uncomfortable during use of this product, please stop using it immediately and consult a doctor.
6. If you do not use this product for a long time, please charge the product once a month.
7. During use this product, please do not make the metal part of the belt, key and other objects touch the electrode, or you may get a strong electric shock.
8. Please do not use it in the same area for more than 30 minutes, otherwise it may cause muscle fatigue and physical discomfort.
9. The electrode of this product has heating function. For users who are not sensitive to heat or are allergic to heat, please consult a doctor before using.
10. Patients with skin sensory malfunction are not allowed to use it.
11. Do not use this product in high temperature, flammable, electromagnetic radiation, damp places.
12. Do not use with other medical electronic instruments, such as pacemaker, artificial heart lung, electrocardiograph and other medical electronic instruments.

13. If the user uses the high-frequency surgical equipment and this massager at the same time, burns may be caused in the electrode position of the massager or the massager may be damaged. If the product is used near a short wave or microwave treatment device (1 m), the output of the product may be unstable.
14. It is forbidden to disassemble, repair and modify the massager without permission, which may cause malfunction or electric shock.
15. Our product is a personal health care product which can not replace medicines and medical equipment.
16. This product is a household electronic health care product, not suitable for diagnosis, treatment and other commercial purposes.

⚠ Attention

The following people should be used in accordance with the doctor's instructions: Patients with menstrual period, sensitive skin, heart disease, abnormal blood pressure, cerebrovascular disease, acute disease or other patients who are being treated by doctors should consult doctors before using this product.

⚠ Warning

The following people are not allowed to use:
Malignant tumor patients, patients with bleeding tendency, pregnant women, parturient women, patients with acute suppurative inflammation, cardiac pacemaker users, patients with metal implants.

Transportation and storage

Ambient temperature range: -20C~+ 55C
Relative humidity range: ≤93%
Atmospheric pressure range: 50kPa~106kPa

Using faults and solutions

Fault phenomenon	Possible reasons	Solutions
Unable to turn on	Low battery	Please charge the product
Unable to charge or no charging display	The USB charging cable is not connected properly.	Please connect the cable properly
	The USB charging cable is not dedicated	Please use HEZHENG special charging cable
Normal display but no feeling	The electrodes of the massager did not directly touch the waist skin.	Please make the electrodes touch the waist skin directly
	If there's foreign objects on the skin	Remove foreign objects
Tingling sensation	The electrodes of massager did not fit closely to the waist skin	Please adjust the strap and make the electrodes fit closely to the skin
	The working time is too long	Proper time is 15 minutes
	The intensity it too strong	Reduce the intensity appropriately
	The skin is allergic to the electrodes	Please stop using it
	The climate is dry	Make the skin moist
Weak stimulation	The electrodes of massager did not fit closely to the waist skin	Fit closely to the skin
	The electrodes are dirty	Clean the electrodes
	Pulse intensity level is low	Adjust the intensity level

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NECK MASSAGER



HZ-INECK-2

Operating Unstruct

>>Product Introduction

Neck Massager is designed according to the principles of ergonomics. This product has electric pulse, vibration, hot compress and air pressure massage functions, which can warm the waist and relax the muscles. It's compact in size and easy to carry, which is an ideal massage equipment.

>>Warm Tips

1. The product is automatically turn off after running for 15 minutes. It's recommended to use it 1-2 times a day.
2. This product should be stored in a ventilated and dry place after use.

>>Product Accessories

What's in the box	Quantity
1. Neck massager	1
2. USB charging cable	1
3. User manual	1
4. Certification of quality	1
5. Warranty card	1

Operating Steps

Operation Method



Wear the massager on your waist and adjust the strap to appropriate tightness before use .



Press and hold the ① button for 3 seconds to turn on/off.



After booting, press the mode button once to select the corresponding mode, and then press the "+" and "-" buttons on the touch screen. Adjust the intensity of the massage.

Charging Operation

- Charging:
1. When the power is low, the indicator turns red and flashes.
 2. Insert the plug of the power charger to the DC port.
 3. During charging, the power indicator turns red and keeps flashing. The indicator turns blue and stops flashing when fully charged.
 4. 1~2 hours per charge, it will last for 3~5 days after a full charge (30 minutes per day).
 5. If it's not used for a long time, the service life of the rechargeable battery will be shortened. It is recommended to charge the machine at least once a month.



Product Configuration

The main structure and components of the product are shown in the figure below.



Cleaning, Storage and Maintenance

1.Cleaning and Maintenance

- 1) When the machine is dirty, please use dry soft cloth or towel to wipe.
- 2) Please clean the electrodes after use, you can wipe it with a wet soft cloth or towel. When the conductive pad is especially dirty, please wipe or disinfect it with a little medical alcohol (alcohol concentration of 75%) with a soft cloth.

2.Storage

- 1) Please keep out of the reach of children.
- 2) Please do not keep it in direct sunlight, high temperature and damp place.
- 3) Please keep it in a dry and ventilated place.

Parameters and Specifications

1.Product Specification

Product Name: Neck Massager
Material: ABS+Silicone
Model: HZ-INECK-2
Input: 5V ===
Product Size: 15.5x15.5x5cm
Internal Power: 3.7V DC900mAh
Execution standard: GB4706.1-2005

2.Normal working conditions

Relative humidity: ≤80%
Atmospheric pressure: 86kpa-106kpa
Environment temperature: +5°C ~+ 40°C

3.Electrical properties

Pulse frequency: 2230Hz±10
Pulse width: 448μS
Automatic timing: 15minutes

To customers,

Thank you for choosing HEZHENG!

Please be free to contact us by sending email to hezheng02@ahhalcyon.com if you have any problems. Welcome to share the good using experience on our online shop. We are dedicated to creating products that are thoughtfully-crafted, high-quality, functional and aesthetically pleasing. Your satisfaction is our number one priority and we want to ensure that you have the best experience possible with our products.

Best regards,
HEZHENG Team

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? FAQ

Q: For the electric pulse function, what's the reason for lumbar tingling?

A: The reason for the tingling is that the user's skin is dry and the massager is not fully fitted to the waist, the user is not adapted to the electrical pulse. It is recommended to adjust the strap properly in use, so that the massager can be fully fitted to the waist. The pulse intensity should be adjusted from weak to strong gradually. If you feel uncomfortable with pulse, please choose other massage functions.

Q: Why is it so hot when using the heating function?

A: When using the heating function, the temperature should be from low to high, so that the waist can adapt to the temperature gradually, so as to avoid skin discomfort caused by high temperature at the beginning.

Q: How long does it take to fully charge the battery? How long can it be used after fully charged?

A: Built-in environmentally-friendly lithium polymer battery. It takes about 1-2 hours to be fully charged. It can be used for 3~5 days after a full charge (twice a day and 15 minutes per time).