

## Fido Pet Product's Return Policy

- Start your return process within 30 days of your customer receiving their item. Email us at [info@fidopetproducts.com](mailto:info@fidopetproducts.com) with your order number in reference.
- A credit memo will be issued.
- Discontinued items are non-refundable.
- We inspect all returned items. The product must have the tags attached. We ask that you return the product in the state that you received it. (free of any hair and dirt from trying it on)
- Shipping costs will be the responsibility of the customer in cases of buyer's remorse returns, such as an item didn't fit, didn't like the color/quality, changed your mind, ordered by mistake, bought it somewhere else, etc.
- We will only refund the cost of the item and shipping charges if the return is a result of a defective product.
- Ship the product as soon as possible so it arrives at our facility within 45 days of receipt of the item.

Please return items to the address below.

Fido Pet Products LLC  
2217 S Yost Ave.  
Bloomington, IN 47403