

ahti interiors™



Catalogue 2025 - 2026

For Inspired Living



Index.

Introduction

Our Story	4-5
Our Group	6-7
Our Mission	8-9
Our Projects	10-11
Our Technology	12-13
Our Finishes	14-17

Our Collections

Baldr Collection	18-33
Mani Collection	34-49
Forseti Collection	50-65

Our Kitchens

Kitchen Sinks	68-69
---------------	-------

Our Accessories

Shower Accessories	72-73
--------------------	-------

Dimensional Drawings

Product Drawings	74-83
------------------	-------

Terms & Conditions

Ahti Interiors T&C	84-92
--------------------	-------



Mani Pull Out Kitchen Mixer
Chrome

Our Story.

Ahti Interiors is a sustainable bathroom brand and 3rd generation family business.

We focus on designing and manufacturing high-quality Kitchen and Bathroom products. Our London based design team looks to incorporate a beautiful fusion of the city's creative dynamism and the timeless elegance of Scandinavian design principles.

Our range includes 3 collections, **Baldr, Mani and Forseti**. All our collections include tapware, ceramic washbasins, showers, baths, toilets, accessories and our newly launched kitchen range. All our collections are available in a variety of finishes to suit the needs of interior designers, architects, property developers and distributors.

Our mission is to create living spaces that inspire while protecting our planet. Providing beautifully designed and affordable bathroom products **up to a 7 year warranty**, while also protecting the world that we live in is our prime objective. Our dedicated team is happy to assist across the planning stages of your project and be part of the journey of creating inspirational bathroom designs.



Baldr Concealed Bath Tap
Matte Black

Part of Aquaforce Group.



Established by the **Dewan family** in 1962, Aquaforce has been a trusted name in the bathroom industry in the Middle East. Known for innovation and premium quality, it brings products that redefine modern living. **Over three generations**, the family has built a legacy of success, creating brands that embody contemporary lifestyles.

Today, Aquaforce thrives as a global brand with three flagship offices in **London, Milan, and Dubai** – cities celebrated for design, trends, and creativity. This presence reinforces Aquaforce’s dedication to excellence in home styling, making it a leader in the industry.

Our Brands:



Sustainability: Our Mission.

At Ahti Interiors, sustainability plays a key role in our mission and the decisions we make on a daily basis. This is reflected in our mission as an organisation.



Water-Saving Technologies

Aligned with the UN Sustainable Development Goals, we ensure efficient and transparent water usage.



1% For The Planet Partner

A portion of our revenue support environmental initiatives.

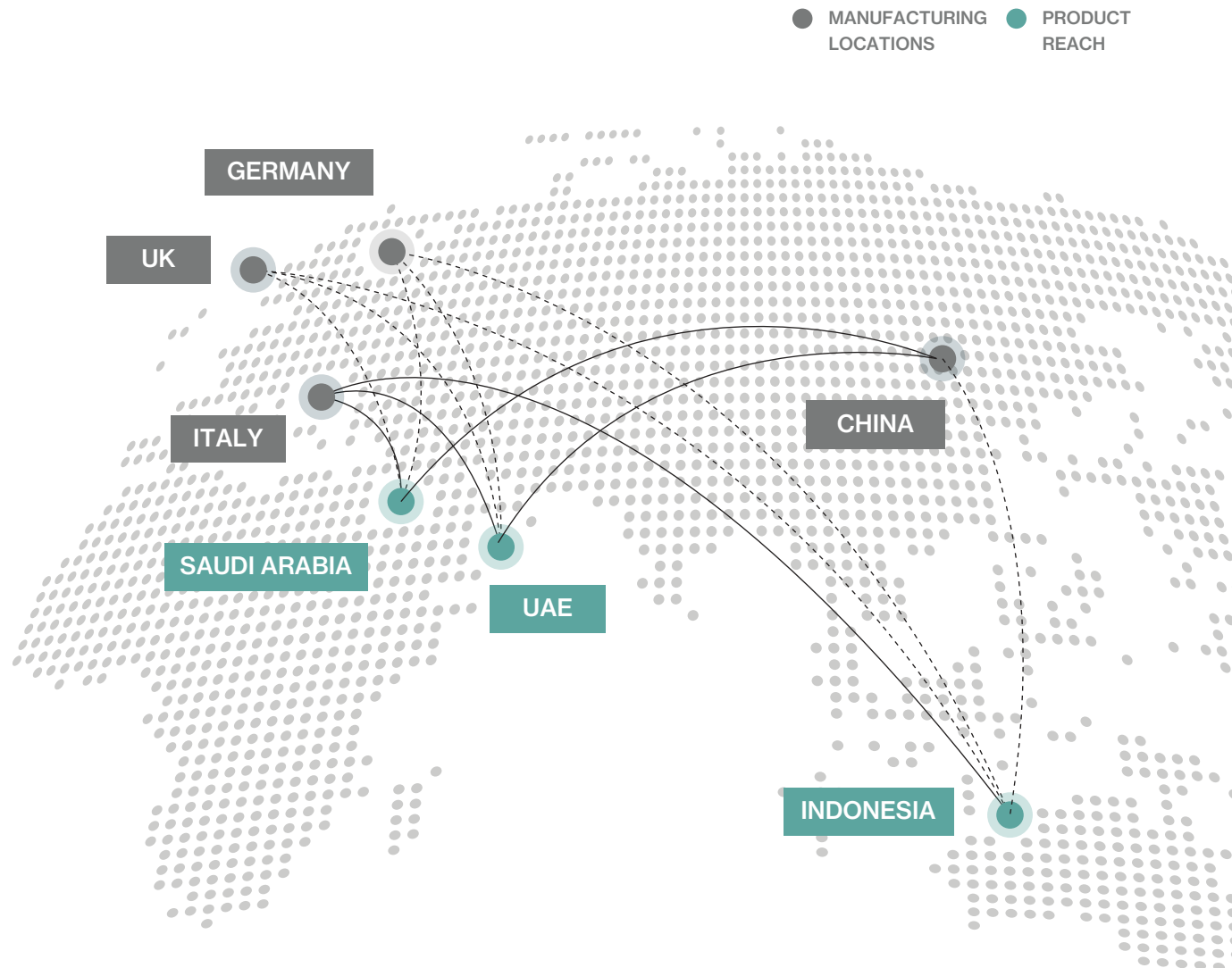


Recycable Packaging

100% plastic-free, contributing to a reduced carbon footprint.

Join us in our mission to protect the world we love.





Our Impact in Numbers

30 Million Toilets Sold

Delivering quality and reliability worldwide.

1 of 5 Brands.

Part of the AquaForce Group's of leading brands.

Manufacturing Excellence

Pioneering innovation and sustainability, with state of the art facilities that ensure unmatched quality.

5 Million Taps Sold

Trusted by professionals across the globe.

60 Years

As a family business. Built on tradition, trust, and quality.

Global Distribution & Logistics

Seamless delivery and trusted partnerships, connecting products to customers worldwide.

Our Work in Action.

Ahti Interiors proudly enhances luxury resorts, boutique hotels, high-end homes, and commercial spaces, blending form and function seamlessly.

Some of Our Partners



Villa VENTURES



Our Technology: Tornado Flush Feature.

The Tornado Flush technology redefines efficiency and cleanliness in modern bathrooms. Utilizing precision engineered nozzles, it creates a powerful cyclonic rinsing action, ensuring thorough cleaning with minimal water usage.

Utilizing precision-engineered nozzles, it creates a powerful cyclonic rinsing action, ensuring thorough cleaning with minimal water usage.

The innovative rimless design enhances hygiene by reducing waste buildup and making cleaning effortless, while its advanced water-saving system reduces consumption by **up to 45%**, combining sustainability with top-tier performance.

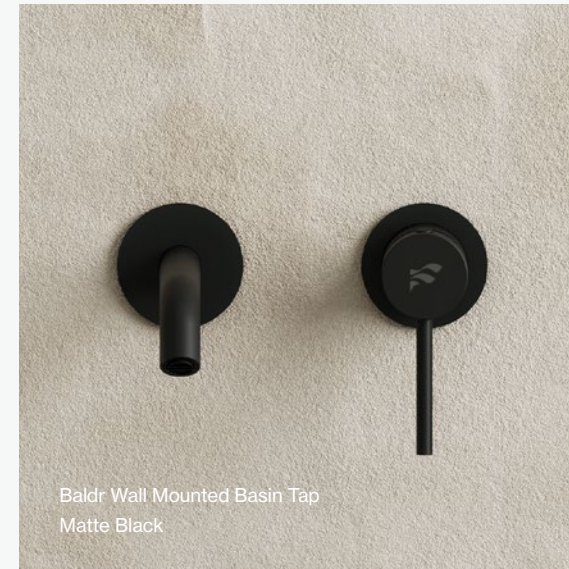




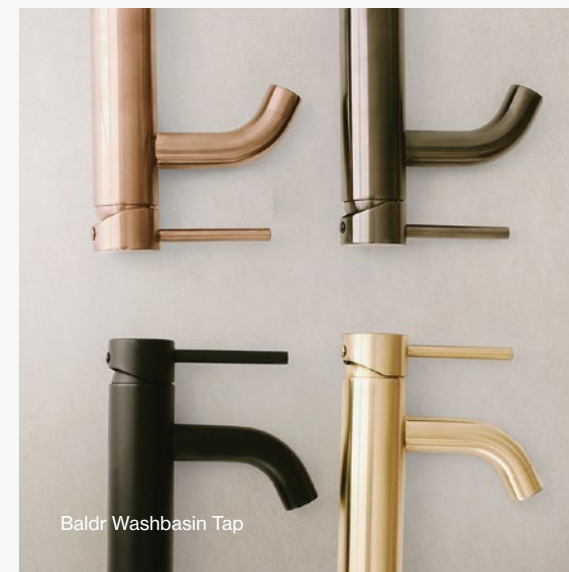
Baldr Wall Mounted Basin Tap Matte Black
Baldr Concealed Ceiling Shower Set Matte Black
Baldr Solid Surface Countertop Basin Matte Black

Make Ahti Your Own.

We understand every project is unique; choose from a wide range of customization options, including personalized logos, exclusive color finishes, and tailored dimensions. Whether it's for a boutique project or a large-scale development, our solutions are designed to meet your specific needs, combining functionality with style.



Baldr Wall Mounted Basin Tap
Matte Black



Baldr Washbasin Tap



Forseti Concealed
Ceiling Shower Set
Matte Black

Logo Personalization

Add your brand's touch to select products, ideal for boutique projects and luxury spaces.

Color Choices

Available in Matte Black, Brushed Gold, Chrome, and more upon request.

Outside of our standard colour options, we give you the flexibility of choice on a project by project basis.

Size Options

Custom dimensions to fit specific design needs seamlessly.

We are able to offer Custom size showers to create unique experiences

Our Finishes.

Our products are available in a variety of high-quality finishes to suit every style need. Each finish is meticulously curated to enhance the natural beauty and durability of our products, ensuring they remain a statement piece in any bathroom setting.

Solid Brass and Stainless Steel

					
Matte Black (AEA)	Chrome (AEA)	Brushed Gold (PVD)	Brushed Gunmetal (PVD)	Brushed Nickel (PVD)	Brushed Copper (PVD)
					

Resin Stone and Ceramic

		
Gloss White	Matte White	Matte Black



Baldr Collection

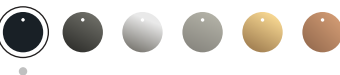
3 Hole Wall Mounted Basin Tap Matte Black
Outdoor Shower Set: Two Function Matte Black
Freestanding Bath Filler and Shower Matte Black

Solid Surface Countertop Basin Matte White
Round Wall Hung Toilet Matte White
Shattaf Set Matte Black

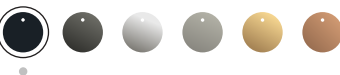


Washbasin Taps

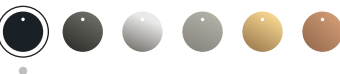
Wall Mounted Basin Tap
B01-WBT01



Washbasin Tap
B01-WBT02



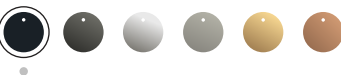
Tall Washbasin Tap
B01-WBT03



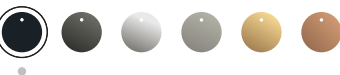
Wall Mounted Basin Tap
Matte Black



3 Hole Deck Mounted Basin Tap
B01-WBT05

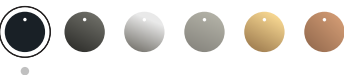


3 Hole Wall Mounted Basin Tap
B01-WBT06

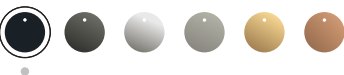


Shower Sets

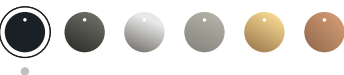
Concealed Wall Shower Set
B01-CSW01



Concealed Ceiling Shower Set
B01-CSC01



Shower Rail and Mixer Set
B01-FSS01



Shower Rail and Mixer Set
Matte Black

Outdoor Shower Set: Single Function
Stainless Steel SS316
B01-ODS01

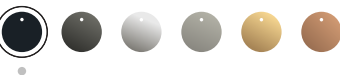


Outdoor Shower Set: Two Function
Stainless Steel SS316
B01-ODS02

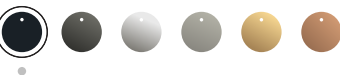


Bath Taps

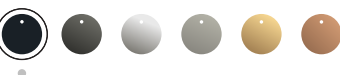
Freestanding Bath Filler and Shower
B01-FBM01



Concealed Bath Tap
B01-CBM01



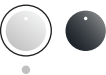
Deck Mounted Bath Tap
B01-DBM01



Freestanding Bath Filler and Shower
Matte Black

Sanitary Ware: Washbasins

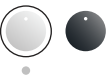
Solid Surface Countertop Basin
A-SBR01 (L: 400mm, W: 400mm, H: 120mm)



Solid Surface Countertop Basin
A-SBO01 (L:580mm, W: 380mm, H: 110mm)

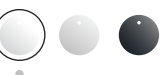


Solid Surface Under Counter Basin
A-UCB01 (L: 430mm, W: 350mm, H: 130mm)
A-UCB02 (L: 450mm, W: 365mm, H: 130mm)



Solid Surface Countertop Basin
Matte White

Ceramic Countertop Basin
A-CWB02 (L: 360mm, W: 360mm, H: 120mm)
A-CWB03 (L: 400mm, W: 400mm, H: 120mm)



Sanitary Ware: Toilets

Round Back to Wall Toilet
A-BTW01 (S-Trap 250mm)

L: 625mm, W: 370mm, H: 850mm
*Without Side Inlet Hole



Round Back to Wall Toilet
A-BTW01-1 (S-Trap 250mm)

L: 642mm, W: 380mm, H: 850mm
*With Side Inlet Hole



Round Wall Hung Toilet (P-Trap)
A-WHT01

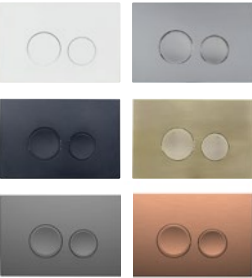
L: 490mm, W: 365mm, H: 370mm

A-WHT02 (Tornado Flush)

L: 520mm, W: 360mm, H: 370mm



Round Flush Plate
A-TFP03



Concealed Cistern Frame
A-CCF01

Dual Flush - 6.5L/3.5L
L: 1152mm, W: 580mm, H: 150mm

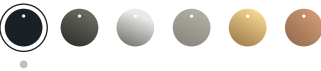


Round Wall Hung Toilet
Round Flush Plate
Matte White

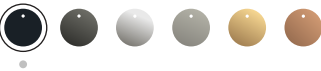
Accessories



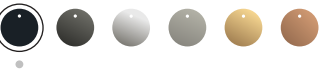
Single Towel Rail
B-ATR11
L: 700mm



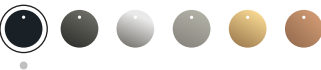
Double Towel Rail
B-ATR12
L: 700mm



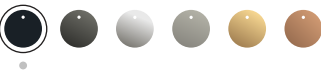
Towel Rack
B-ATR13
L: 700mm



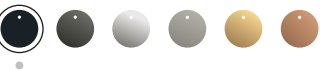
Toilet Roll Holder
B-ATH01



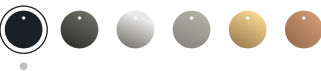
Toilet Roll Holder
B-ATH02



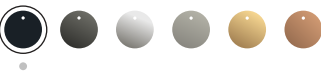
Towel Ring
B-AHT01



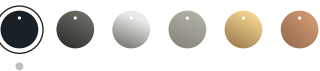
Robe Hook
B-ARH01



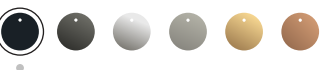
Multiple Robe Hook
B-ARH02



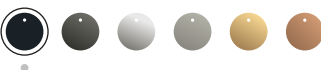
Bottle Trap
A-BT01



Round Waste
A-WBW01 (with overflow)
A-WBW02 (without overflow)

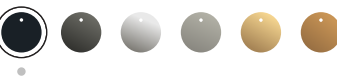


Shattaf Set
A-STF01

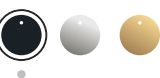


Kitchen Mixers

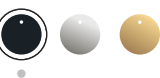
Pull Out Kitchen Mixer
B01-KM02



Two Way Kitchen Mixer with Spray
B01-KM03



Wall Mounted Pot Filler
B01-BPF01



Pull Out Kitchen Mixer
Matte Black



Mani Collection

Solid Surface Countertop Basin Matte Black
Round Wall Hung Toilet Matte Black
Tall Washbasin Tap Chrome

Concealed Wall Shower Set Chrome
Concealed Bath Tap Chrome
Shattaf Set Chrome

Washbasin Taps

Wall Mounted Basin Tap
M01-WBT01



Washbasin Tap
M01-WBT02



Tall Washbasin Tap
M01-WBT03



3 Hole Deck Mounted Basin Tap
M01-WBT05

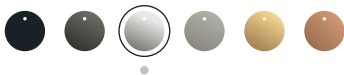


3 Hole Wall Mounted Basin Tap
M01-WBT06



Shower Sets

Concealed Wall Shower Set
M01-CSW01



Concealed Ceiling Shower Set
M01-CSC01



Shower Rail and Mixer Set
M01-FSS01



Shower Rail and Mixer Set
Chrome

Bath Taps

Freestanding Bath Filler & Shower
M01-FBM01



Concealed Bath Tap
M01-CBM01



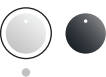
Deck Mounted Bath Tap
M01-DBM01



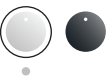
Deck Mounted Bath Tap
Chrome

Sanitary Ware: Washbasins

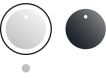
Solid Surface Countertop Basin
A-SBR01 (L: 400mm, W: 400mm, H: 120mm)



Solid Surface Countertop Basin
A-SBO01 (L: 580mm, W: 380mm, H: 110mm)

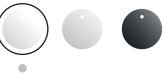


Solid Surface Under Counter Basin
A-UCB01 (L: 430mm, W: 350mm, H: 130mm)
A-UCB02 (L: 450mm, W: 365mm, H: 130mm)



Solid Surface Countertop Basin
Matte Black

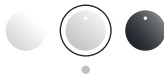
Ceramic Countertop Basin
A-CWB02 (L: 360mm, W: 360mm, H: 120mm)
A-CWB03 (L: 400mm, W: 400mm, H: 120mm)



Sanitary Ware: Toilets

Round Back to Wall Toilet
A-BTW01 (S-Trap 250mm)

L: 625mm, W: 370mm, H: 850mm
*Without Side Inlet Hole



Round Back to Wall Toilet
A-BTW01-1 (S-Trap 250mm)

L: 642mm, W: 380mm, H: 850mm
*With Side Inlet Hole



Round Wall Hung Toilet (P-Trap)
A-WHT01

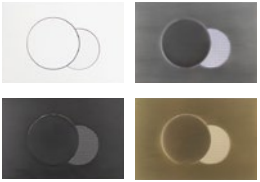
L: 490mm, W: 365mm, H: 370mm

A-WHT02 (Tornado Flush)

L: 520mm, W: 360mm, H: 370mm



Round Flush Plate
A-TFP01



Concealed Cistern Frame
A-CCF01

Dual Flush - 6.5L/3.5L
L: 1152mm, W: 580mm, H: 150mm

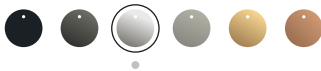


Round Back to Wall Toilet
Matte Black

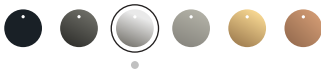
Accessories



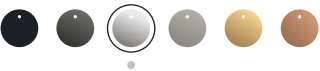
Single Towel Rail
M-ATR11
L: 700mm



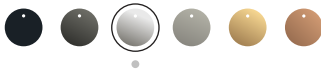
Double Towel Rail
M-ATR12
L: 700mm



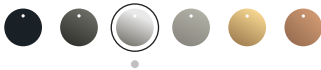
Towel Rack
M-ATR13
L: 700mm



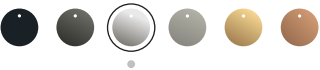
Toilet Roll Holder
M-ATH01



Toilet Roll Holder
M-ATH02



Towel Ring
M-AHT01



Robe Hook
M-ARH01



Multiple Robe Hook
M-ARH02



Bottle Trap
A-BT01



Round Waste
A-WBW01 (with overflow)
A-WBW02 (without overflow)



Shattaf Set
A-STF01



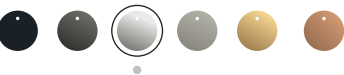
Single Towel Rail
Chrome

Kitchen Mixers

Kitchen Mixer
M01-KM01



Pull Out Kitchen Mixer
M01-KM02



Kitchen Mixer
Chrome



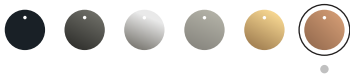
Forseti Collection

Wall Mounted Basin Tap Brushed Copper
Concealed Wall Shower Set Brushed Copper
Concealed Bath Brushed Copper

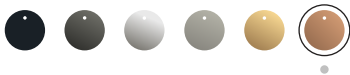
Square Hung Toilet Matte White
Solid Surface Countertop Basin Matte White
Shattaf Set Brushed Copper

Washbasin Taps

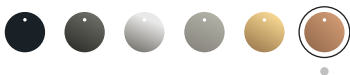
Wall Mounted Basin Tap
F01-WBT01



Washbasin Tap
F01-WBT02



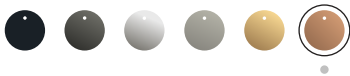
Tall Washbasin Tap
F01-WBT03



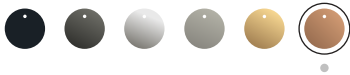
Washbasin Tap
Brushed Copper

Shower Sets

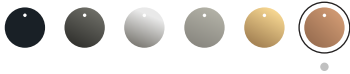
Concealed Wall Shower Set
F01-CSW01



Concealed Ceiling Shower Set
F01-CSC01



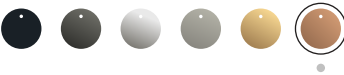
Shower Rail and Mixer Set
F01-FSS01



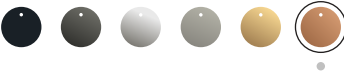
Concealed Wall Shower Set
Brushed Copper

Bath Taps

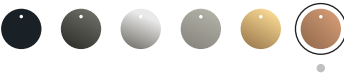
Freestanding Bath Filler and Shower
F01-FBM01



Concealed Bath Tap
F01-CBM01



Deck Mounted Bath Tap
F01-DBM01

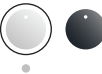


Concealed Bath Tap
Brushed Copper

Sanitary Ware: Washbasins

Solid Surface Countertop Basin

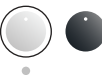
F-SBS01 (L: 600mm, W: 400mm, H: 120mm)



Solid Surface Undercounter Basin

F-UCB01 (L: 440mm, W: 310mm, H: 130mm)

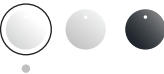
F-UCB02 (L: 490mm, W: 305mm, H: 120mm)



Ceramic Countertop Washbasin

F-CWB01 (L: 505mm, W: 345mm, H: 110mm)

F-CWB02 (L: 605mm, W: 350mm, H: 110mm)

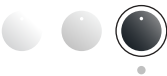


Solid Surface Countertop Basin
Matte White

Sanitary Ware: Toilets

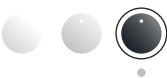
Square Back to Wall Toilet
F-BTW01 (S-Trap 250mm)

L: 690mm, W: 360mm, H: 870mm
*With Side Inlet Hole



Square Wall Hung Toilet
F-WHT01 (P-Trap)

L: 525mm, W: 345mm, H: 370mm

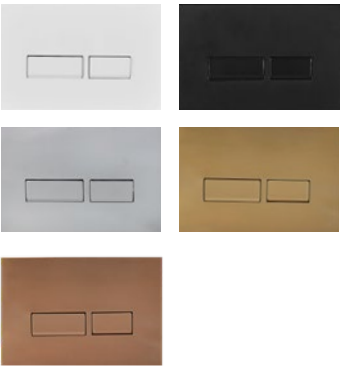


Concealed Cistern Frame
A-CCF01 (Dual Flush - 6.5L/3.5L)

L: 1152mm, W: 580mm, H: 150mm



Square Flush Plate
A-TFP02

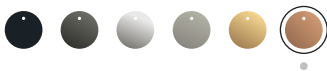


Square Wall Hung Toilet
Matte White

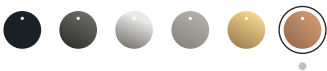
Accessories



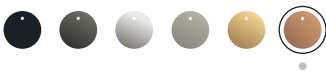
Single Towel Rail
F-ATR11
L: 700mm



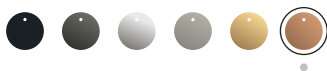
Double Towel Rail
F-ATR12
L: 700mm



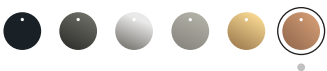
Towel Rack
F-ATR13
L: 700mm



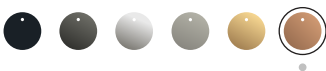
Hand Towel Holder
F-AHT01



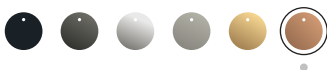
Toilet Roll Holder
F-ATH01



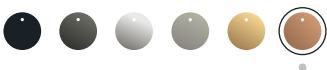
Bottle Trap
A-BT02



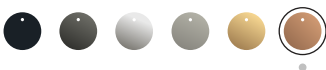
Robe Hook
F-ARH01



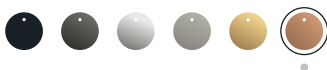
Multiple Robe Hook
F-ARH02



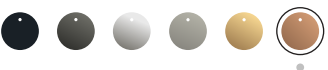
Shattaf Set
F-STF01



Square Waste
A-WBW03 (with overflow)



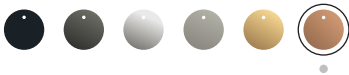
Square Waste
A-WBW04 (without overflow)



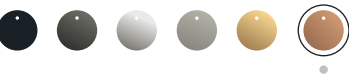
Robe Hook
Brushed Copper

Kitchen Mixers

Kitchen Mixer
F01-KM01



Pull Out Kitchen Mixer
F01-KM02



Kitchen Mixer
Brushed Copper

Ahti Kitchens

Baldr Wall Mounted Pot Filler Brushed Gold
Baldr Two Way Kitchen Mixer with SprayBrushed Gold

Kitchen Sinks

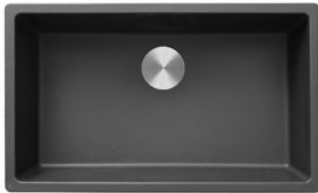
Single Bowl Sink - Medium
A-GKS01

Outer Size L: 560mm, W: 445mm
Cut-out Size L: 532mm, W: 417mm



Single Bowl Sink - Large
A-GKS02

Outer Size L: 750mm, W: 450mm
Cut-out Size L: 723mm, W: 424mm



Double Bowl Sink - Large
A-GKS03

Outer Size L: 787mm, W: 457mm
Cut-out Size L: 767mm, W: 437mm



Single Bowl Sink Medium
Matte Black

Under Mount
Installation

Flush Mount
Installation

Top Mount
Installation



Heat & Frost
Resistant



Crack & Scratch
Resistant



Non-toxic



Bacteria Mold
Resistant



Food-Safe &
Hygienic



Color-Fading
Resistant



Ahti Accessories

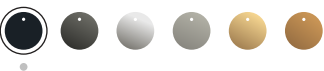
Toilet Roll Holder Chrome
Robe Hook Chrome
Towel Ring Chrome

Towel Rack Chrome
Shattaf Set Chrome
Shower Channel Brushed Gold

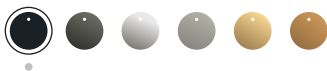
Shower Accessories



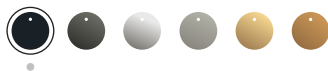
Square Shower Drain
A-SSD02 (100 x 100mm)



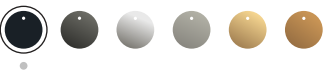
Reversible Floor Drain
A-SSD03 (80 x 80mm)
A-SSD04 (100 x 100mm)



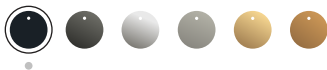
Shower Channel
A-SD01 (800 x 70mm)
A-SD02 (1000 x 70mm)



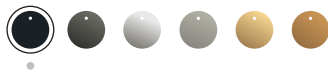
Brass Glass to Glass Hinge
A-HGG01



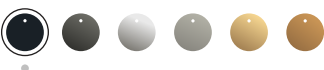
Brass Glass to Wall Hinge
A-HGW01



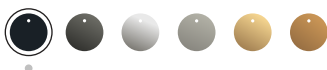
Brass Glass to Wall Clip
A-BSC01



Brass Door Knob Round
A-SDK01



Shower Door Handle
A-SDH01 (300mm)



Towel Bar - Shower Handle
A-TBH01

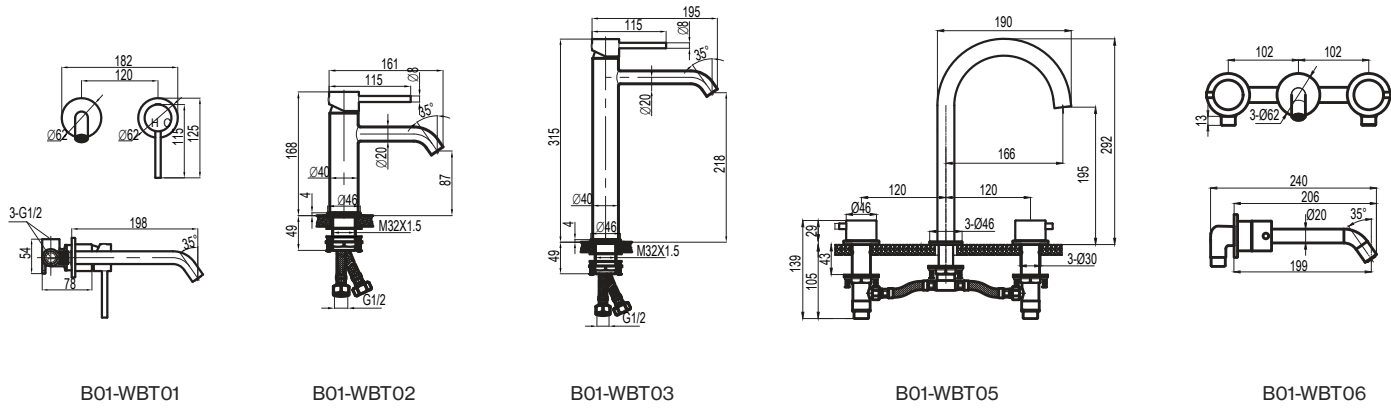


Shower Channel
Brass Glass to Wall Hinge
Matte Black

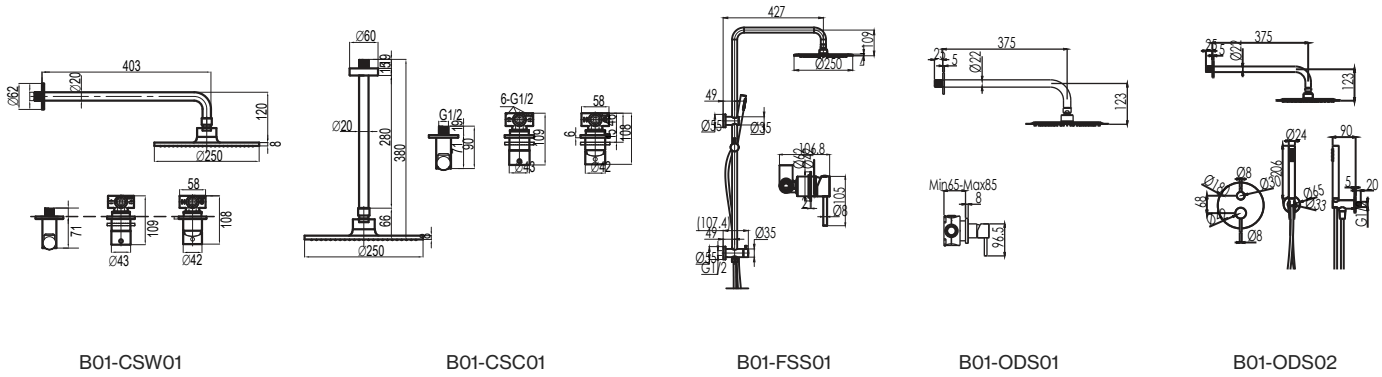
Dimensional Drawings

Washbasin Taps

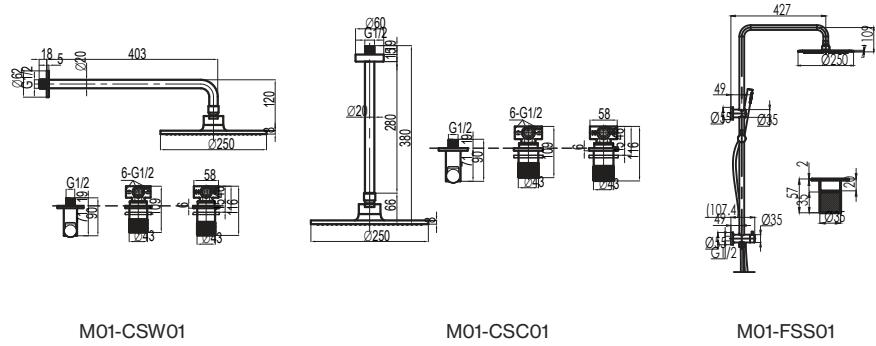
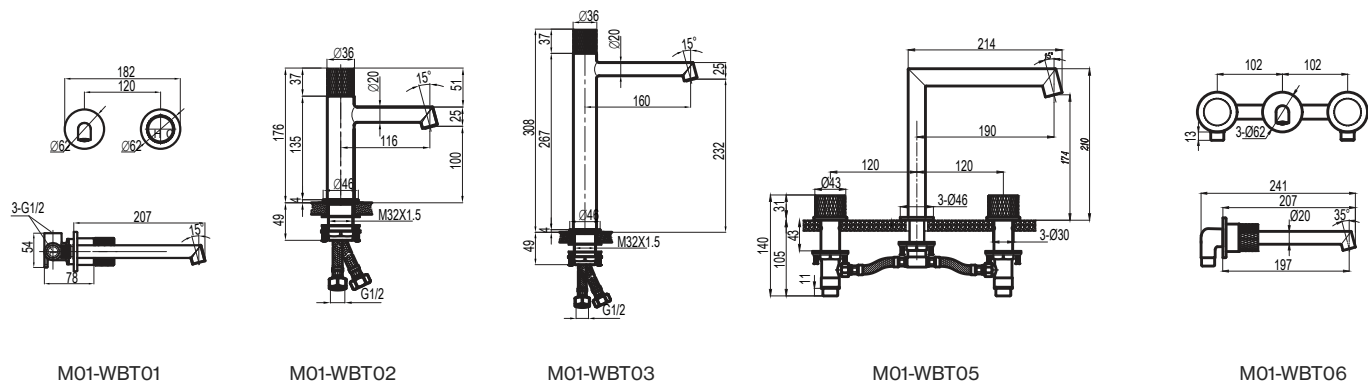
Baldr



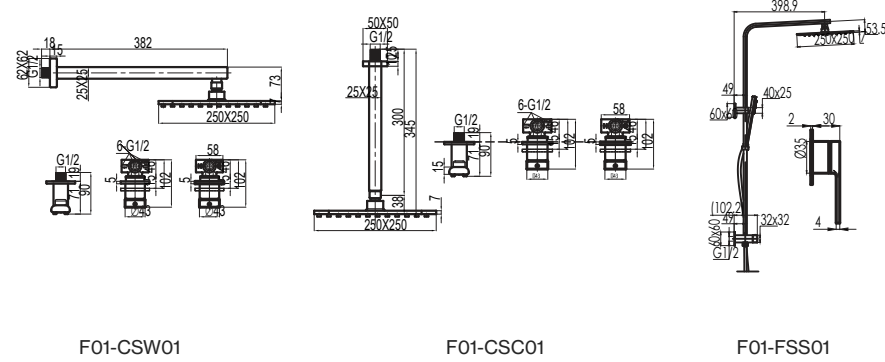
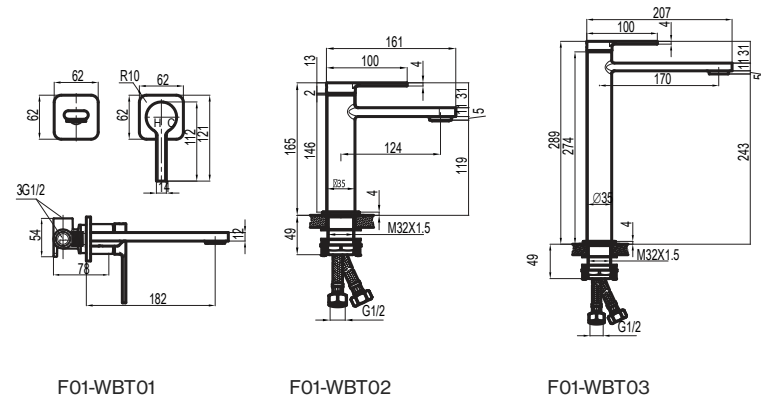
Showers



Mani



Forseti



235

B01-FBM01

B01-CBM01

B01-DBM01

M01-FBM01

M01-CBM01

M01-DBM01

F01-FBM01

F01-CBM01

F01-DBM01

A-SBR01

A-SBO01

A-UCB01

A-UCB02

A-CWB01

A-CWB02

F-SBS01

F-UCB01

F-UCB02

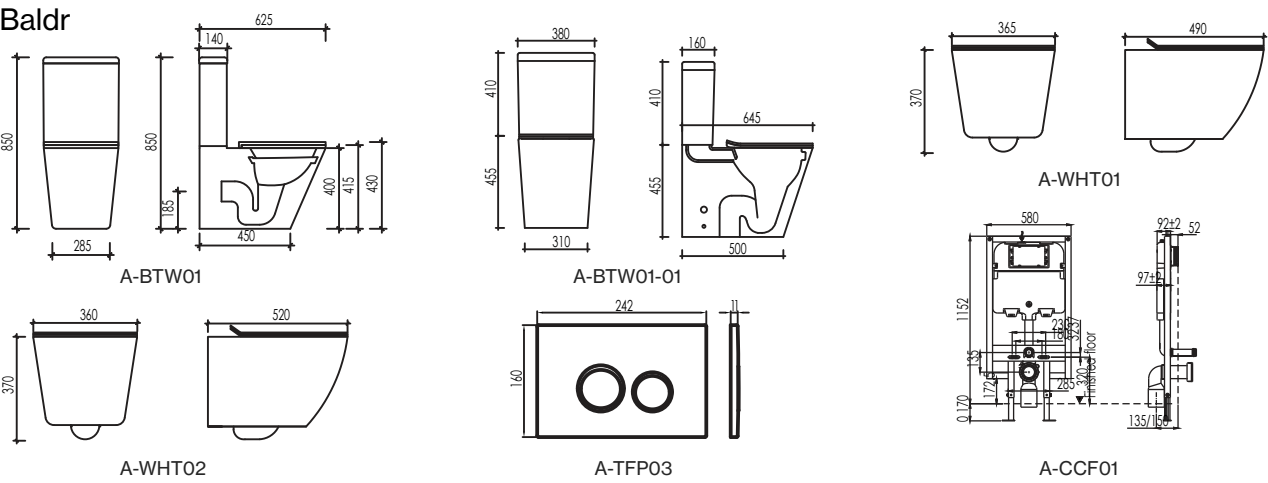
F-CWB01

F-CWB02

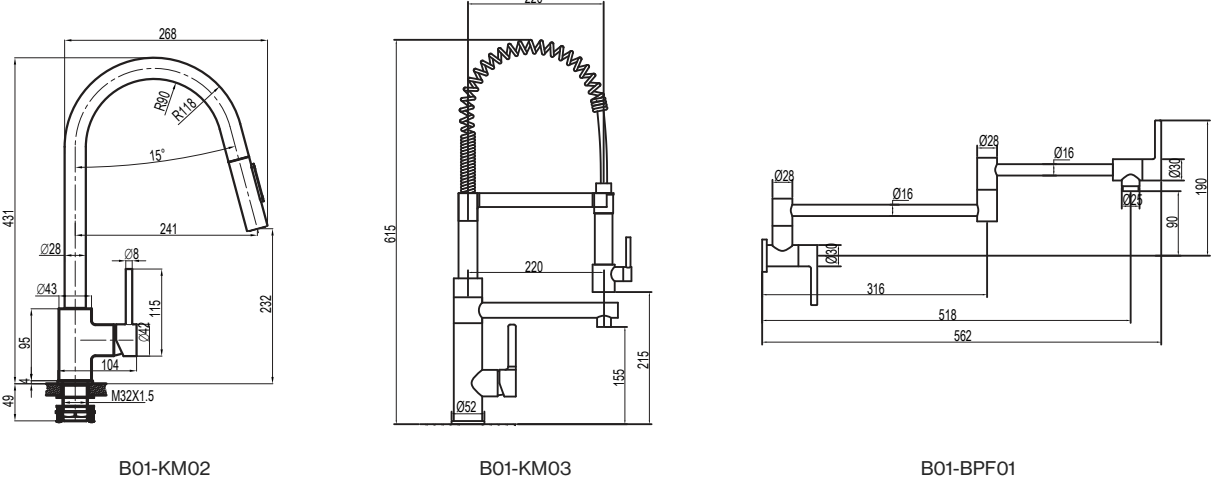
Unable to see the drawing? Kindly visit our website for full access. | 77

Toilets

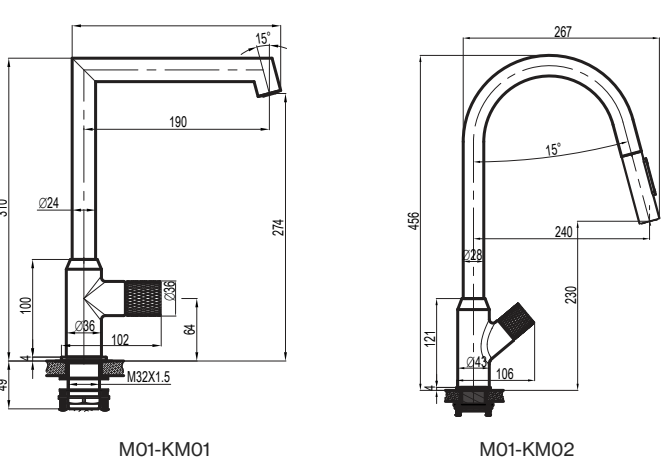
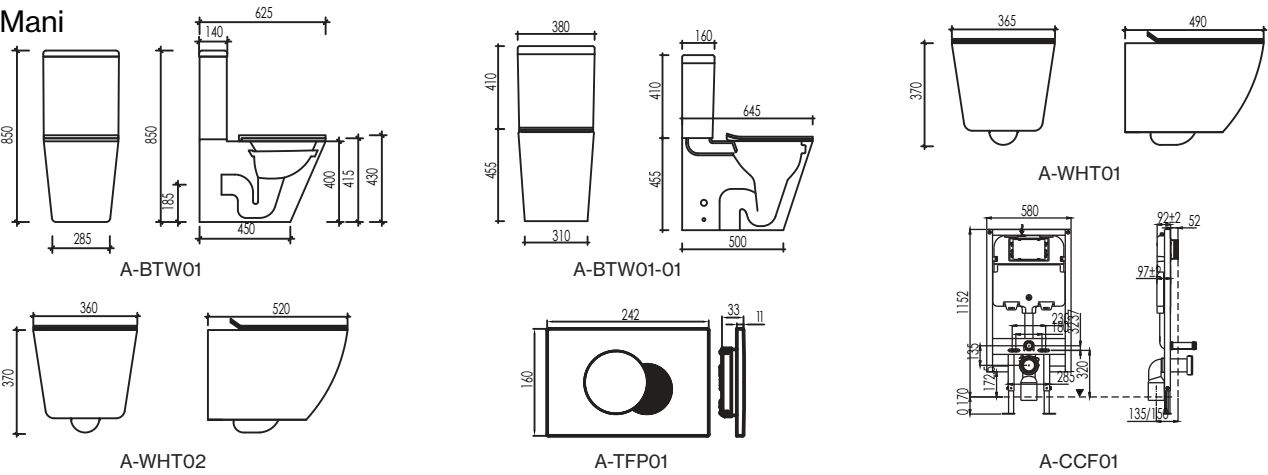
Baldr



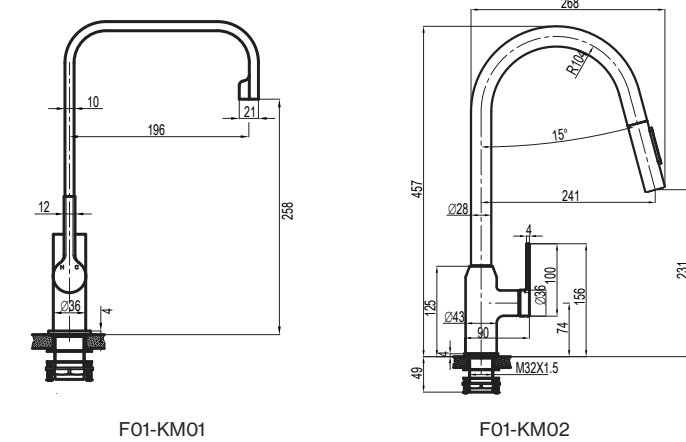
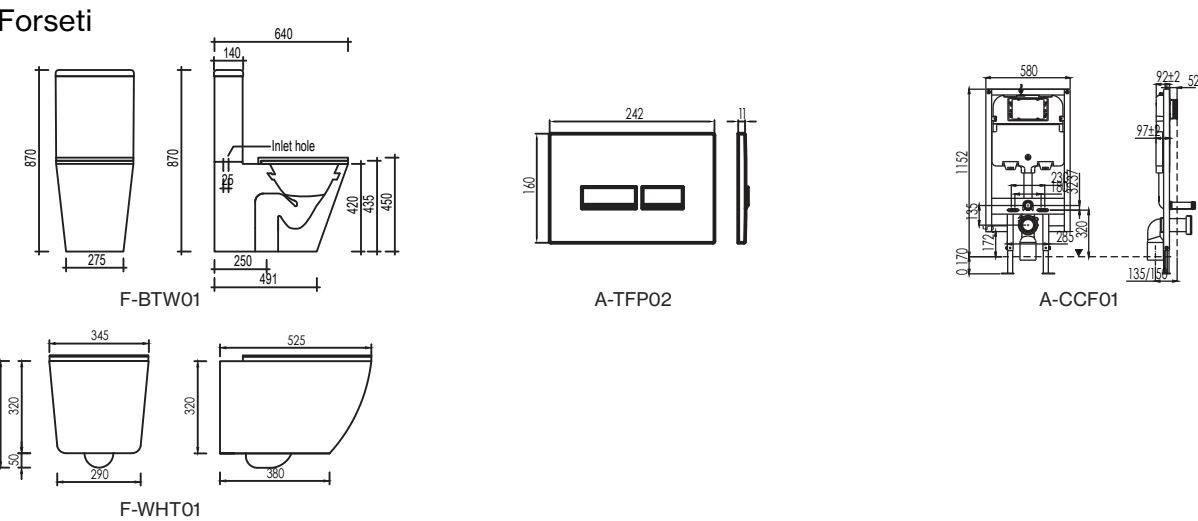
Kitchen Mixers



Mani

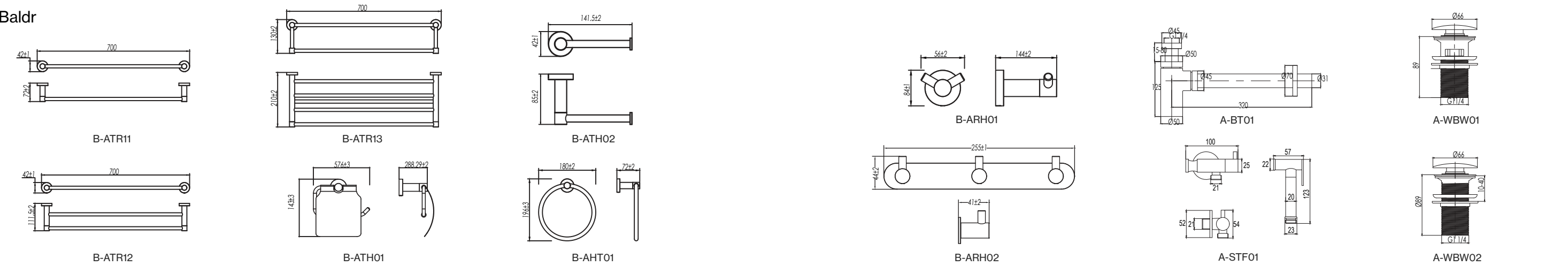


Forseti

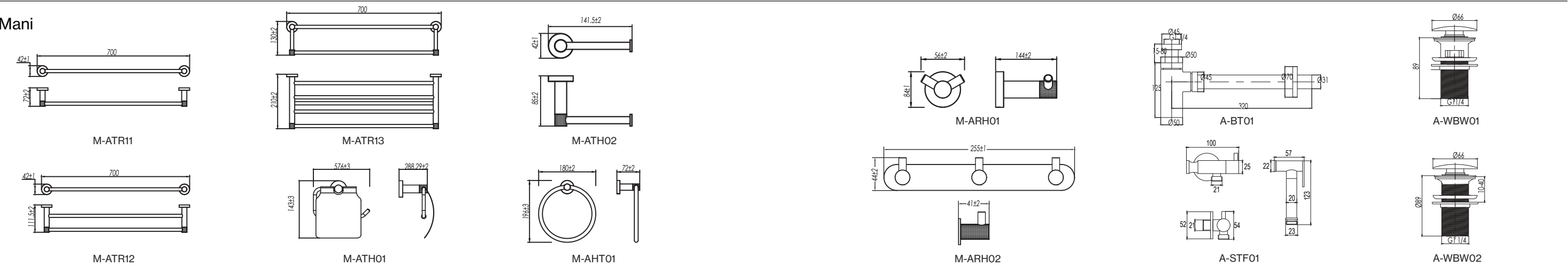


Accessories

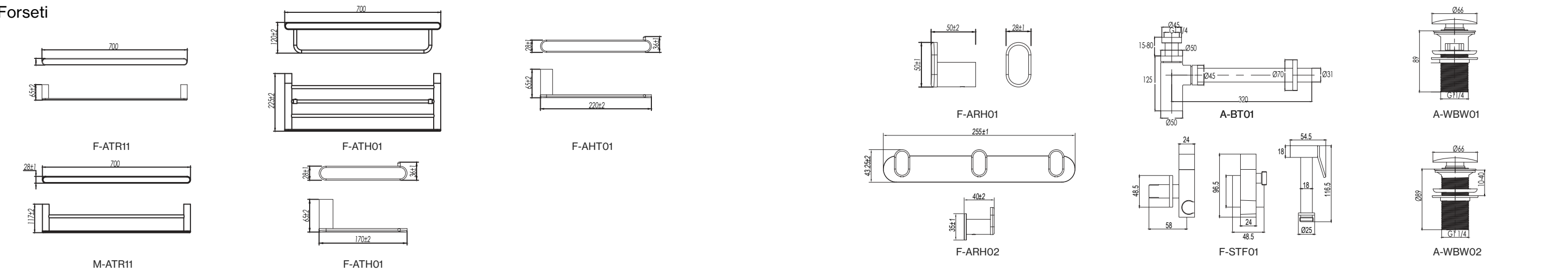
Baldr



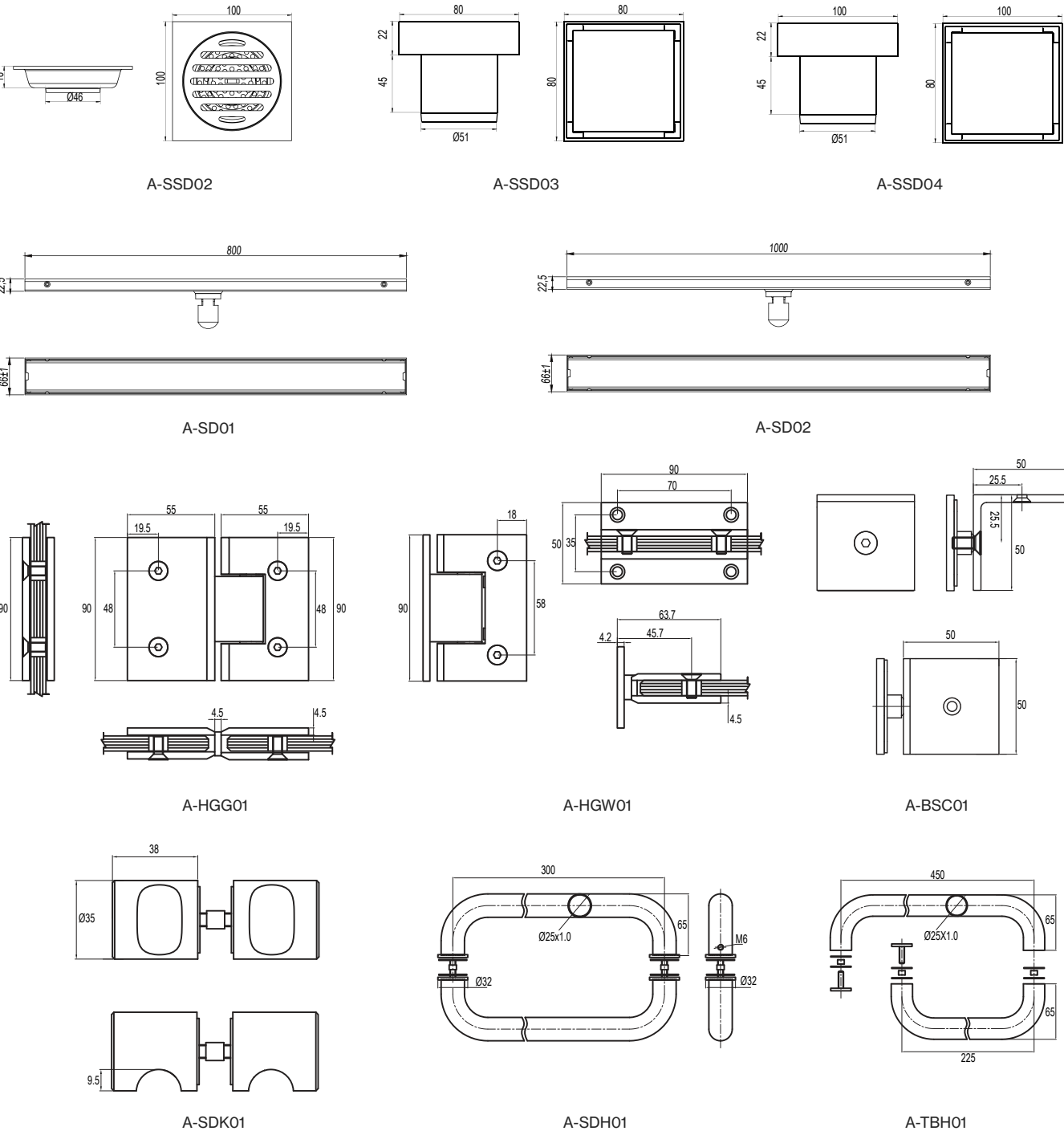
Mani



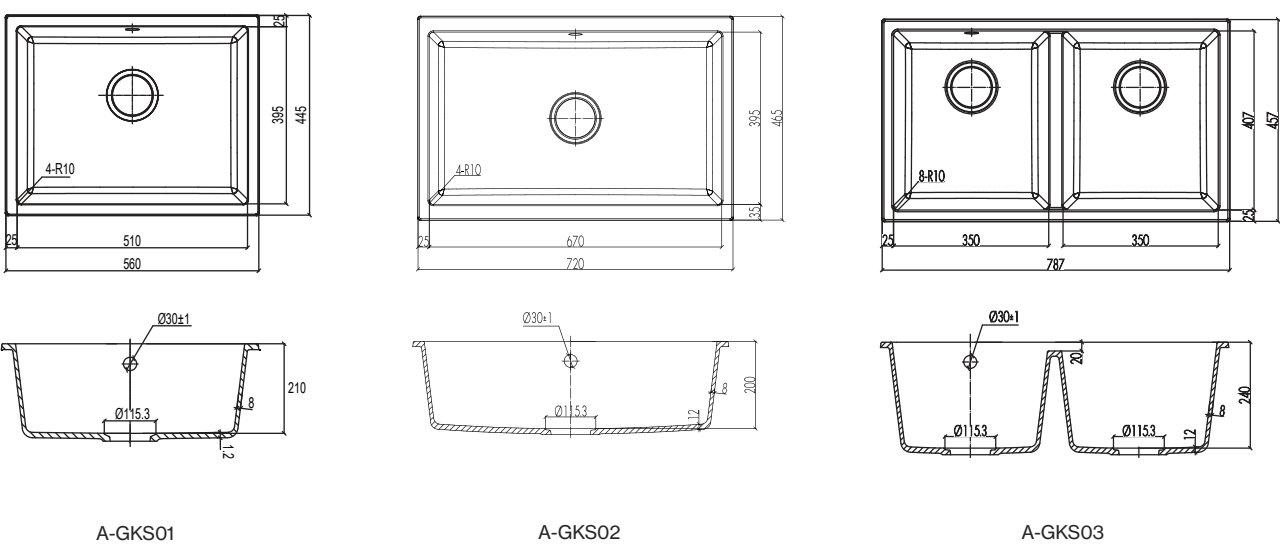
Forseti



Shower Accessories



Kitchen Sinks



Terms and Conditions

Syarat Dan Ketentuan PT Aquaforce Sanitama Indonesia (AFSI)

1 | Introduction

Welcome to AFSI. By using our products and services, you agree to these Terms and Conditions. Please read them carefully before making a purchase or using our services. These Terms and Conditions govern the legal relationship between you (hereinafter referred to as “Customer”) and PT Aquaforce Sanitama Indonesia (hereinafter referred to as “AFSI” or “We”).

2 | Definitions

In these Terms and Conditions, the following terms shall have the meanings ascribed to them below:

AFSI: AFSI, a AFSI engaged in the design and production of high quality kitchen and bathroom products.
Products: All items manufactured and sold by AFSI, including but not limited to faucets, ceramic sinks, bathtubs, showers and bathroom accessories in the Baldr, Mani and Forseti collections.
Customer: The party who purchases or uses AFSI products.
Invoice: An official document issued by AFSI as proof of purchase of products or services
RAN (Return Authorization Number): A return authorization number issued by AFSI to process a returned product.
Booking Confirmation: An official statement from AFSI stating that the Customer's order has been received and processed.
Manufacturing Defect: Product damage or imperfections that occur as a result of the manufacturing process.
Force Majeure: Extraordinary circumstances beyond AFSI's control, such as natural disasters, fire or governmental actions that may affect the

1 | Pendahuluan

Selamat datang di AFSI. Dengan menggunakan produk dan layanan kami, Anda menyetujui Syarat dan Ketentuan ini. Harap baca dengan cermat sebelum melakukan pembelian atau menggunakan layanan kami. Syarat dan Ketentuan ini mengatur hubungan hukum antara Anda (selanjutnya disebut sebagai "Pelanggan") dan PT Aquaforce Sanitama Indonesia (selanjutnya disebut sebagai "AFSI" atau “Kami”).

2 | Definisi

Dalam Term and Condition ini, istilah-istilah berikut akan memiliki arti sebagaimana dijelaskan di bawah ini:

AFSI: AFSI, AFSI yang bergerak di bidang perancangan dan produksi produk dapur dan kamar mandi berkualitas tinggi.
Produk: Semua barang yang diproduksi dan dijual oleh AFSI, termasuk namun tidak terbatas pada keran, wastafel keramik, bathtub, pancuran, dan aksesoris kamar mandi dalam koleksi Baldr, Mani, dan Forseti.
Pelanggan: Pihak yang membeli atau menggunakan produk AFSI.
Faktur: Dokumen resmi yang dikeluarkan oleh AFSI sebagai bukti pembelian produk atau layanan.
RAN (Return Authorization Number): Nomor otorisasi pengembalian yang dikeluarkan oleh AFSI untuk memproses produk yang dikembalikan.
Konfirmasi Pemesanan: Pernyataan resmi dari AFSI yang menyatakan bahwa pemesanan Pelanggan telah diterima dan diproses.
Cacat Manufaktur: Kerusakan atau ketidaksempurnaan produk yang terjadi akibat proses produksi.
Force Majeure: Keadaan luar biasa di luar kendali AFSI, seperti bencana alam, kebakaran, atau tindakan pemerintah yang dapat memengaruhi pelaksanaan kewajiban.

Delivery Address: The physical location provided by the Customer for delivery of the products.
Deposit: The initial payment provided by the Customer to secure an order for products or services.
Return Policy: The rules governing the return and replacement of products by the Customer.
Additional Logistics Services: Optional facilities such as special packaging or shipping insurance that may be ordered by the Customer at an additional cost.
Payment Method: The means provided by AFSI to complete payment, including bank transfer, credit card and others.
Claim: A formal request from the Customer for replacement, repair, or other services related to a damaged or defective product in accordance with the warranty policy.
Restocking Fee: A restocking fee is a fee charged to customers when they return purchased items.
Authorized Distributor: The party appointed by AFSI to legally and legally sell AFSI products.

3 | Product Scope

Our products are designed using Scandinavian design principles and are available in a wide variety to meet the needs of interior designers, architects, property developers and distributors.

4 | Limitation of Liability

4.1 Indirect Loss
AFSI shall not be liable for any indirect losses, including but not limited to lost profits, business interruption, operational losses, data loss, or property damage incurred as a result of using the products, except as expressly provided by applicable law.

Alamat Pengiriman: Lokasi fisik yang diberikan oleh Pelanggan sebagai tujuan pengiriman produk.
Deposit: Pembayaran awal yang diberikan oleh Pelanggan untuk mengamankan pemesanan produk atau layanan;
Kebijakan Retur: Peraturan yang mengatur pengembalian dan penggantian produk oleh Pelanggan.
Layanan Logistik Tambahan: Fasilitas opsional seperti pengemasan khusus atau asuransi pengiriman yang dapat dipesan oleh Pelanggan dengan biaya tambahan.
Metode Pembayaran: Cara yang disediakan oleh AFSI untuk menyelesaikan pembayaran, termasuk transfer bank, kartu kredit, dan lainnya.
Klaim: Permintaan resmi dari Pelanggan untuk mendapatkan penggantian, perbaikan, atau layanan lain terkait produk yang mengalami kerusakan atau cacat sesuai dengan kebijakan garansi.
Biaya Restocking: Biaya restocking adalah biaya yang dikenakan kepada pelanggan saat mereka mengembalikan barang yang telah dibeli.
Distributor Resmi: Pihak yang ditunjuk oleh AFSI untuk menjual produk AFSI secara legal dan sah.

3 | Cakupan Produk

Produk kami dirancang menggunakan prinsip desain Skandinavia dan tersedia dalam berbagai variasi untuk memenuhi kebutuhan desainer interior, arsitek, pengembang properti, dan distributor. AFSI tidak bertanggung jawab atas penggunaan produk di luar spesifikasi atau panduan penggunaan yang diberikan.

4 | Batasan Tanggung Jawab

4.1 Kerugian Tidak Langsung
AFSI tidak bertanggung jawab atas kerugian tidak langsung, termasuk namun tidak terbatas pada kehilangan keuntungan, gangguan bisnis, kerugian operasional, kehilangan data, atau kerusakan properti yang terjadi akibat penggunaan produk, kecuali secara tegas diatur oleh hukum yang berlaku.

4.2 Limitation of Compensation

The compensation for product defects shall not exceed the purchase price of the product in question. AFSI shall not be liable for any loss caused by installation, use, or maintenance of the product not in accordance with the manual provided.

4.3 Force Majeure

AFSI shall not be liable for any delay or failure to fulfill its obligations due to force majeure, including but not limited to natural disasters, fire, war, government action, interruption of supply of raw materials, or other circumstances beyond AFSI's control.

4.4 Product Claims

All claims regarding product damage or defects must be submitted in writing within 30 (thirty) days of receipt of the products.

AFSI reserves the right to verify the condition of the claimed product before approving replacement or repair.

4.5 Use of Third Party Products

AFSI shall not be liable for any losses arising from the use of the products together with third party devices not recommended or recognized by AFSI.

5 | Purchasing

5.1 Pemesanan Layanan

All service bookings must be made through authorized channels provided by AFSI, which are AFSI's order acceptance service.

ustomers are required to provide accurate and complete information during the ordering process, including providing a deposit according to the provisions. The required deposit is %50 (fifty percent) of the total order value. This deposit will be calculated as part of the total order payment.

5.2 Order Confirmation

An order is considered valid after the Customer receives written confirmation from AFSI via email or when the Deposit money has been received by AFSI. AFSI reserves the right to reject any order that does

4.2 Batasan Ganti Rugi

Ganti rugi atas cacat produk tidak akan melebihi harga pembelian produk yang bersangkutan. AFSI tidak bertanggung jawab atas kerugian yang disebabkan oleh pemasangan, penggunaan, atau pemeliharaan produk yang tidak sesuai dengan panduan yang disediakan.

4.3 Keadaan Kahar

AFSI tidak bertanggung jawab atas keterlambatan atau kegagalan dalam memenuhi kewajibannya akibat keadaan kahar (Force Majeure), termasuk namun tidak terbatas pada bencana alam, kebakaran, perang, tindakan pemerintah, gangguan pasokan bahan baku, atau keadaan lain di luar kendali AFSI.

4.4 Klaim Produk

Semua klaim terkait kerusakan atau cacat produk harus diajukan secara tertulis dalam waktu 30 (tiga puluh) hari sejak produk diterima.

AFSI berhak untuk memverifikasi kondisi produk yang diklaim sebelum menyetujui penggantian atau perbaikan.

4.5 Penggunaan Produk Pihak Ketiga

AFSI tidak bertanggung jawab atas kerugian yang timbul dari penggunaan produk bersama perangkat pihak ketiga yang

5 | Pembelian

5.1 Pemesanan Layanan

Semua pemesanan layanan harus dilakukan melalui saluran resmi yang disediakan oleh AFSI, yakni: layanan penerimaan pemesanan AFSI.

Pelanggan wajib memberikan informasi yang akurat dan lengkap selama proses pemesanan, termasuk memberikan deposit sesuai ketentuan. Deposit yang diwajibkan adalah sebesar %50 (lima puluh persen) dari total nilai pesanan. Deposit ini akan diperhitungkan sebagai bagian dari pembayaran total pesanan.

5.2 Konfirmasi Pemesanan

Pemesanan dianggap sah setelah Pelanggan menerima konfirmasi tertulis dari AFSI melalui email atau ketika uang Deposit telah diterima oleh AFSI. AFSI berhak menolak pemesanan yang tidak memenuhi ketentuan atau kebijakan internal AFSI.

5.3 Storage After Purchase

We offer free storage for 14 (fourteen) days from the date of purchase settlement. Free storage can be provided for a maximum period of 60 (sixty) days if the purchase settlement is in advance. Goods must be delivered to a courier or collected at our showroom within this time. If the goods are not collected within this time, storage and administration charges will apply.

6 | Price and Payment

6.1 Price

All product prices are listed in Rupiah (IDR) and are exclusive of tax (if applicable), delivery charges, or any other charges that may arise. Product prices are subject to change at any time without prior notice, except for confirmed and paid orders.

6.2 Payment

Payment is made in full before the products are shipped, unless otherwise agreed in a written agreement between the Customer and AFSI. AFSI receives payment via bank transfer method. Failure to pay may result in cancellation of the order.

6.3 Additional Terms

Discounts or special promotions cannot be combined with other offers unless expressly stated by AFSI.

Each payment made will be verified, and AFSI reserves the right to decline the transaction if any indication of fraud is found.

Additional costs, such as administration or foreign currency conversion, are the responsibility of the Customer if applicable.

6.4 Invoice and Proof of Purchase

AFSI will send an electronic or physical invoice as proof of purchase. Customers are required to keep proof of payment for future reference or claim purposes.

5.3 Penyimpanan Setelah Pembelian

Kami menawarkan penyimpanan gratis selama 14 (empat belas) hari sejak tanggal pelunasan pembelian. Penyimpanan gratis dapat diberikan dengan jangka waktu maksimal 60 (enam puluh) hari apabila pelunasan pembelian dilakukan dimuka. Barang harus dikirim ke kurir atau diambil di showroom kami dalam waktu ini. Jika barang tidak diambil dalam waktu tersebut, maka akan dikenakan biaya penyimpanan dan administrasi.

6 | Harga Dan Pembayaran

6.1 Harga

Semua harga produk tercantum dalam mata uang Rupiah (IDR) dan belum termasuk pajak (jika berlaku), biaya pengiriman, atau biaya lain yang mungkin timbul. Harga produk dapat berubah sewaktu-waktu tanpa pemberitahuan sebelumnya, kecuali untuk pesanan yang telah dikonfirmasi dan dibayar.

6.2 Pembayaran

Pembayaran dilakukan secara penuh sebelum produk dikirim, kecuali disepakati lain dalam perjanjian tertulis antara Pelanggan dan AFSI. AFSI menerima pembayaran melalui metode transfer bank. Kegagalan pembayaran dapat mengakibatkan pembatalan pesanan.

6.3 Ketentuan Tambahan

Diskon atau promosi khusus tidak dapat digabungkan dengan penawaran lain kecuali dinyatakan secara tegas oleh AFSI. Setiap pembayaran yang dilakukan akan diverifikasi, dan AFSI berhak menolak transaksi jika ditemukan indikasi kecurangan. Biaya tambahan, seperti administrasi atau konversi mata uang asing, menjadi tanggung jawab Pelanggan jika berlaku.

6.4 Faktur dan Bukti Pembelian

AFSI akan mengirimkan faktur elektronik atau fisik sebagai bukti pembelian. Pelanggan diwajibkan menyimpan bukti pembayaran untuk keperluan referensi atau klaim di masa depan

7 | Product Delivery and Acceptance

7.1 Delivery Range

AFSI provides delivery services to all regions supported by our logistics partners. The list of regions covered by the delivery service is subject to change at AFSI's discretion.

7.2 Delivery Time

The delivery time will be informed to the Customer after confirmation of payment by following the delivery schedule set by AFSI (regular delivery). AFSI shall not be liable for any delays in delivery due to factors beyond its control, such as weather disturbances, government policy, or other logistical constraints.

7.3 Risk During Delivery

AFSI does not charge additional fees for regular deliveries. If the Customer requests to make a delivery faster than the regular delivery schedule, the Customer is obliged to pay an additional fee to AFSI with the amount determined by AFSI considering the situation and conditions of the delivery destination. For delivery in the island of Bali with a minimum purchase nominal value of IDR 50,000,000 (fifty million rupiah), shipping is free of charge. Shipping outside the Bali Island area will be subject to additional shipping costs which will be confirmed at the time of placing the order.

7.4 Delivery Cost

The risk of loss or damage to the products during shipment is the responsibility of AFSI until the products are received by the Customer. Once the products are received by the Customer, all risks related to the use or storage of the products are the responsibility of the Customer.

7 | Pengiriman Dan Penerimaan Produk

7.1 Jangkauan Pengiriman

AFSI menyediakan layanan pengiriman ke seluruh wilayah yang didukung oleh mitra logistik kami. Daftar wilayah yang tercakup dalam layanan pengiriman dapat berubah sewaktu-waktu sesuai dengan kebijakan AFSI.

7.2 Waktu Pengiriman

Waktu pengiriman akan diinformasikan kepada Pelanggan setelah konfirmasi pembayaran dengan mengikuti jadwal pengiriman yang telah ditetapkan oleh AFSI (pengiriman regular). AFSI tidak bertanggung jawab atas keterlambatan pengiriman akibat faktor di luar kendali, seperti gangguan cuaca, kebijakan pemerintah, atau kendala logistik lainnya.

7.3 Biaya Pengiriman

AFSI tidak memungut biaya tambahan atas pengiriman regular. Apabila Pelanggan meminta untuk melakukan pengiriman lebih cepat dari pada jadwal pengiriman regular, maka Pelanggan wajib untuk membayarkan biaya tambahan kepada Perusahaan dengan besaran sesuai yang ditetapkan oleh AFSI dengan mempertimbangkan situasi dan kondisi tujuan pengiriman. Untuk pengiriman di wilayah pulau Bali dengan nominal pembelian minimum senilai Rp. 50.000.000,- (lima puluh juta rupiah) maka pengiriman tidak dikenakan biaya apapun. Pengiriman ke luar wilayah Pulau Bali akan dikenakan biaya pengiriman tambahan yang akan dikonfirmasi pada saat melakukan pemesanan.

7.4 Risiko Selama Pengiriman

Risiko kehilangan atau kerusakan produk selama pengiriman menjadi tanggung jawab AFSI hingga produk diterima oleh Pelanggan. Setelah produk diterima oleh Pelanggan, semua risiko terkait penggunaan atau penyimpanan produk menjadi tanggung jawab Pelanggan.

7.5 Inspection Upon Receipt

The Customer shall inspect the condition of the products upon receipt. If there is any damage, the Customer shall report to AFSI within 3 (three) calendar days of receipt of the products. Failure to report the damage within the specified time limit may result in the claim not being processed.

8 | Cancellation of Service

8.1 Cancellation by Customer

The Customer may cancel the booking before the product or service is processed, by notification to AFSI. Cancellation can only be made within 14 (fourteen) days from the time the Order is placed. If cancellation occurs, the money paid by the Customer (including the deposit) will be refunded to the Customer after deducting a penalty fee of %10 (ten percent) of the total payment that has been made. Cancellation within 24 hours after ordering and the goods have not been packaged is free of charge and the value of the payment made by the Customer will be fully refunded to the Customer.

8.2 Cancellation by AFSI

AFSI reserves the right to cancel an order if there is a violation of the provisions of these Terms and Conditions, shortage of stock, or Force Majeure. In the event of cancellation by AFSI, all payments made will be fully refunded to the Customer. With the exception of products that are not picked up by the Customer within the period of 14 (fourteen) days, the transaction is considered canceled, and the payment already made (include deposit) is non-refundable.

8.3 Order Changes

Order change requests, such as modification of products or delivery address, may be made with AFSI's approval prior to shipment commencing. Requested changes may incur additional charges depending on the type of change requested.

7.5 Pemeriksaan Saat Penerimaan

Pelanggan wajib memeriksa kondisi produk saat diterima. Jika terdapat kerusakan, Pelanggan harus melaporkan kepada AFSI dalam waktu 3 (tiga) hari kalender sejak produk diterima. Kelalaian dalam melaporkan kerusakan dalam batas waktu yang ditentukan dapat menyebabkan klaim tidak dapat diproses.

8 | Pembatalan Layanan

8.1 Pembatalan oleh Pelanggan

Pelanggan dapat membatalkan pemesanan sebelum produk atau layanan diproses, dengan pemberitahuan kepada AFSI. Pembatalan hanya dapat dilakukan dalam jangka waktu 14 (empat belas) hari terhitung sejak Pemesanan dilakukan. Jika pembatalan terjadi, maka biaya yang telah dibayarkan oleh Pelanggan, (termasuk deposit) akan dikembalikan kepada Pelanggan setelah dipotong biaya pinalti sebesar %10 (sepuluh persen) dari total pembayaran yang telah dilakukan. Pembatalan dalam waktu 24 jam setelah pemesanan dan barang belum dilakukan pengemasan tidak dikenakan biaya dan nilai pembayaran yang telah dilakukan oleh Pelanggan akan dikembalikan sepenuhnya kepada Pelanggan.

8.2 Pembatalan oleh AFSI

AFSI berhak membatalkan pesanan jika terdapat pelanggaran terhadap ketentuan Syarat dan Ketentuan ini, kekurangan stok, atau Force Majeure. Dalam hal pembatalan oleh AFSI, semua pembayaran yang telah dilakukan akan dikembalikan sepenuhnya kepada Pelanggan. Dikecualikan terhadap produk yang tidak diambil oleh Pelanggan dalam jangka waktu tersebut 14 (empat belas) hari, maka transaksi dianggap dibatalkan, dan pembayaran yang sudah dilakukan (termasuk deposit) tidak dapat dikembalikan.

8.3 Perubahan Pemesanan

Permintaan perubahan pemesanan, seperti modifikasi produk atau alamat pengiriman, dapat dilakukan dengan persetujuan AFSI sebelum pengiriman dimulai. Perubahan yang diminta mungkin dikenakan biaya tambahan tergantung pada jenis perubahan yang diminta.

9 | Product Return and Replacement

9.1 Return and Replacement Policy

Products may be returned or exchanged within 30 (thirty) calendar days after receipt under the following conditions:

- The product has not been used, has not been installed, and is still in the original packaging.
- The product is accompanied by proof of purchase.
- All returns must be accompanied by supporting documents, such as invoices and fully completed return forms as well as photographic or video evidence of the product showing the damage.

AFSI reserves the right to reject returns if the above conditions are not met.

9.2 Return Costs

The shipping cost of returning the product shall be borne by the Customer unless the return is due to a manufacturing defect or fault of AFSI.

In the case of manufacturing defects, AFSI will bear the cost of shipping back to the Customer after the replacement process is completed.

9.3 Terms of Replacement

If the product proves to be defective due to manufacturing or shipping defects, AFSI will replace the product at no additional charge after verification is completed.

Products that have been used improperly or outside the usage guidelines are not eligible for replacement.

If a replacement product is not available, the Customer may choose another product of equal value or request a full refund.

9.4 Return Procedure

In case of Returns made due to the Customer's will, within the 30 day return period, the Customer is obliged to pay a restocking and administration fee of %10 (ten percent) of the price of the goods to AFSI.

9 | Retur Dan Penggantian Produk

9.1 Kebijakan Retur dan Penggantian

Produk dapat dikembalikan atau ditukar dalam waktu 30 (tiga puluh) hari kalender setelah diterima dengan syarat berikut:

- Produk belum digunakan, belum dipasang, dan masih dalam kemasan asli.
- Produk disertai bukti pembelian.
- Semua pengembalian harus disertai dengan dokumen pendukung, seperti faktur dan formulir retur yang telah diisi dengan lengkap serta bukti foto atau video produk yang menunjukkan kerusakan.

AFSI berhak menolak retur jika syarat di atas tidak dipenuhi.

9.2 Biaya Pengembalian

Biaya pengiriman pengembalian produk ditanggung oleh Pelanggan kecuali jika pengembalian disebabkan oleh cacat manufaktur atau kesalahan AFSI.

Dalam kasus cacat manufaktur, AFSI akan menanggung biaya pengiriman kembali ke Pelanggan setelah proses penggantian selesai.

9.3 Ketentuan Penggantian

Jika produk terbukti rusak akibat cacat manufaktur atau pengiriman, AFSI akan mengganti produk tanpa biaya tambahan setelah verifikasi selesai.

Produk yang telah digunakan secara tidak wajar atau di luar panduan penggunaan tidak memenuhi syarat untuk penggantian.

Jika produk pengganti tidak tersedia, Pelanggan dapat memilih produk lain dengan nilai yang sama atau meminta pengembalian dana penuh.

9.4 Prosedur Pengembalian

Dalam hal Pengembalian yang dilakukan karena keinginan Pelanggan dalam periode pengembalian 30 hari, maka Pelanggan wajib membayar biaya restocking dan administrasi sebesar %10 (sepuluh persen) dari harga barang kepada AFSI.

Customers are required to contact AFSI's customer service and make payment of restocking and administrative fees to obtain a return authorization number (RAN) before sending the returned products. Products returned without a RAN will not be processed by AFSI. To obtain the RAN, the Customer may contact customer service via the phone number or email listed on AFSI's official website.

Returns must be made via a courier service approved by AFSI.

A restocking fee of %10 of the purchase price will be charged for returns not caused by manufacturing defects.

9.5 Product Condition on Return

Returned products must be in good condition, with no damage caused by the Customer's fault. Damage resulting from improper use or storage will not be accepted.

9.6 Return of Goods Not Received

If the product cannot be delivered because the address provided is incomplete or inaccurate, the

Pelanggan wajib menghubungi layanan pelanggan AFSI dan melakukan Pembayaran biaya restocking dan administrasi untuk mendapatkan nomor otorisasi pengembalian (Return Authorization Number/RAN) sebelum mengirimkan produk retur. Produk yang dikembalikan tanpa RAN tidak akan diproses oleh AFSI. Untuk memperoleh RAN, Pelanggan dapat menghubungi layanan pelanggan melalui nomor telepon atau email yang tercantum di situs web resmi AFSI. Pengembalian harus dilakukan melalui layanan kurir yang disetujui oleh AFSI. Biaya restocking sebesar %10 dari harga pembelian akan dikenakan untuk pengembalian yang bukan disebabkan oleh cacat manufaktur.

9.5 Kondisi Produk Saat Retur

Produk yang dikembalikan harus dalam kondisi baik, tanpa kerusakan yang disebabkan oleh kesalahan Pelanggan. Kerusakan akibat penggunaan atau penyimpanan yang tidak sesuai tidak akan diterima.

9.6 Pengembalian Barang yang Tidak Diterima

Jika produk tidak dapat dikirimkan karena alamat yang diberikan tidak lengkap atau tidak akurat, biaya pengiriman ulang akan ditanggung oleh Pelanggan.

10 | Privacy Policy

10.1 AFSI is committed to protecting the Customer's personal data in accordance with applicable regulations in Indonesia.

10.2 Personal information collected will only be used for the benefit of Customer transactions and services.

10.3 Customer data will not be shared with third parties without Customer's consent, unless required by law.

10 | Kebijakan Privasi

10.1 AFSI berkomitmen melindungi data pribadi Pelanggan sesuai dengan peraturan yang berlaku di Indonesia.

10.2 Informasi pribadi yang dikumpulkan hanya akan digunakan untuk kepentingan transaksi dan layanan Pelanggan.

10.3 Data Pelanggan tidak akan dibagikan kepada pihak ketiga tanpa persetujuan Pelanggan, kecuali diwajibkan oleh hukum.

11 | Dispute Resolution

11.1 In the event of a dispute arising out of or relating to these Terms and Conditions, the PARTIES agree to resolve it through deliberation to reach a consensus.

11.2 If settlement cannot be reached, the dispute will be resolved through a court of competent jurisdiction in Indonesia.

12 | Amendment of T&C

12.1 AFSI reserves the right to change or update these Terms and Conditions without prior notice.

12.2 The latest version of the Terms and Conditions will be available on AFSI's official website.

13 | Contact Us

If you have any questions or need more information, please contact us via:

Email info@ahtiinteriors.com
Phone +62 851 8321 6951
Address No. 88 Sunset Bureau, Jl. Sunset Road No.88, Seminyak, Kec. Kuta, Kabupaten Badung, Bali 80361

By using AFSI products, you are deemed to have read, understood and agreed to these Terms and Conditions.

11 | Penyelessaian Sengketa

11.1 Jika terjadi perselisihan yang timbul dari atau terkait dengan Syarat dan Ketentuan ini, PARA PIHAK sepakat untuk menyelesaikannya melalui musyawarah untuk mufakat.

11.2 Jika penyelesaian tidak tercapai, sengketa akan diselesaikan melalui pengadilan yang berwenang di wilayah hukum Indonesia.

12 | Perubahan Syarat Dan Ketentuan

12.1 JAGI berhak mengubah atau memperbarui Syarat dan Ketentuan ini tanpa pemberitahuan sebelumnya.

12.2 Versi terbaru Syarat dan Ketentuan akan tersedia di situs web resmi AFSI.

13 | Hubungi Kami

Jika Anda memiliki pertanyaan atau membutuhkan informasi lebih lanjut, silakan hubungi kami melalui:

Email info@ahtiinteriors.com
Telepo +62 851 8321 6951
Alamat No. 88 Sunset Bureau, Jl. Sunset Road No.88, Seminyak, Kec. Kuta, Kabupaten Badung, Bali 80361

Dengan menggunakan produk AFSI, Anda dianggap telah membaca, memahami, dan menyetujui Syarat dan Ketentuan ini.

For our full warranty, please visit our website ahtiinteriors.com







Reach out to discuss your project

Via email where we are happy to discuss your project and needs in detail – or visit our website, where you can select the products you are interested in and request a quotation.
sales@ahtiinteriors.com

ahtiinteriors.com



Designed
In London

