

From this CPD module you will learn:

- The different types of pain that can occur
- What the patient pain consultation should include
- How pain scales can be used to determine pain
- Knowing when codeine can be used responsibly in community pharmacy



Why is self-care in pain so important?

More than 16.5 million GP appointments for minor ailments could be resolved by a pharmacist or through self-care every year.^{1,2} Indeed, self-care for patients in pain has become more prominent since NHS England released its guidance for clinical commissioning groups (CCGs) on items that should not routinely be prescribed in primary care³ and conditions for which over-the-counter (OTC) items should not routinely be prescribed.⁴ This included minor conditions associated with pain, discomfort and/or fever (eg aches and sprains, headache, period pain and back pain).

With access to a range of OTC pain medicines, pharmacists are ideally placed to meet the growing demand from their patients who need advice and information on how best to manage their pain symptoms. This in turn presents an opportunity for community pharmacists to have more interactions with patients relating to these conditions, providing information while building relationships.



Burden of pain

The British Pain Society (BPS) states that almost 10 million people in the UK suffer pain every day.⁵ The impact pain has on the healthcare system is significant. For example, it has been estimated that 4.9 million days of work are lost a year because of work-related back pain, at a cost to the exchequer of around £5 billion.5

According to the BPS, pain can be categorised as either acute - less than 12 weeks' duration - or chronic – lasting more than 12 weeks. The society describes pain as "an emotion experienced in the brain; it is not like touch, taste, sight, smell or hearing". Pain can be perceived as a warning of potential damage, but can also be present when no actual harm is being done to the body.6

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Pain types

Although pain is often described by cause (eg cancer or postoperative) or area affected (eg headache or lower back pain)⁷ it can be broadly classified by pathophysiology (eg nociceptive or neuropathic).

Nociceptive pain

is caused by an injury or damage to tissues, such as a pulled muscle, broken bone or arthritis in a joint. Nociceptive pain can be described as somatic (affecting muscle, bone or skin) or visceral (relating to damage to or inflammation of internal organs). With visceral pain, the location may be vague and it is usually described as aching, gnawing, throbbing or cramping.



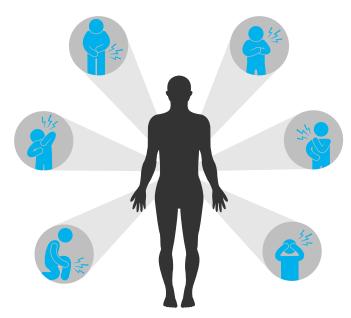
Neuropathic pain

results from damage to nerves, for example through irritation or compression that occurs in sciatica, virus damage to a nerve that is characteristic of shingles or damage at multiple points that is seen in diabetes or multiple sclerosis.8 Neuropathic pain tends to be described as burning, tingling or like an electric shock. Areas of altered sensation may be described.9 This pain can also result from inflammation or infection.¹⁰

The patient consultation

The proper assessment of a person is important to enable their pain to be well controlled.⁶ You should ask patients presenting with pain:

- where the pain is
- its duration
- its speed of onset
- whether it is intermittent or constant.



You should ask patients to describe their pain, because this will help you determine whether it is neuropathic or nociceptive. It is helpful to know if anything aggravates or relieves the pain and the impact it has on everyday activities, including social and emotional aspects.

Determining the severity of the pain helps you to determine the level of pain relief that may be required.¹¹ You should ask about medicines the patient may have already tried (eg purchased over the counter) or may currently be taking (eg on prescription).

It is important to understand that pain is subjective. Pain is a personal experience differing from one person to another and likely to impact daily life in different ways. Simply put, pain is what the person says hurts.¹² Although it is important to get a firm understanding of the causes and level of pain, you should also ensure you are empathetic and reassure patients that your aim is to help them manage their pain. Empathy and effective communication skills can increase patient satisfaction, improve their compliance with therapy, and enhance your ability to diagnose and treat the patient.

What are the consequences of pain?

Pain is a challenge to manage – incorrect management or under-treatment are not uncommon. Patients left in pain can begin to suffer depression, insomnia, lethargy and reduced physical and mental functioning.11

Rating scales

Although empathy and questioning can go a long way to determining a patient's pain, they do have their limits. An objective measure of the intensity of an individual's pain can be assessed using instruments such as the Brief Pain Inventory.¹³ This asks people to say what treatment they have already taken and how much pain relief it has given them, as well as the extent to which their pain interferes with everyday activities and mood. However, this may feel like a long form to fill out during a counter consultation.

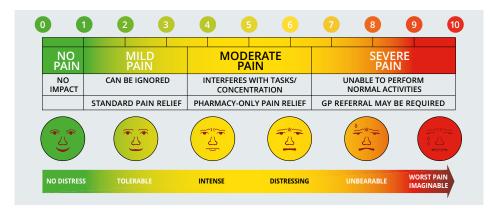
Other tools include the visual analogue scale (VAS) and numeric rating scale (NRS). These are used to assess the intensity of acute pain. The NRS uses an 11-point scale (0='no pain', 10='worst pain' or 'pain as bad as it could be') and is simple to use.

However, the VAS is considered the 'gold standard' and is used particularly in research. It consists of a 100mm unmarked line with the words: 'no pain' on the left of the line, and 'worst pain imaginable' on the right. The patient marks the line at a point that they feel equates to their level of pain.

Another scale that is simple to use is the categorical verbal rating scale. You can ask patients to choose words that best describe the level of their pain; for example, none, mild, moderate or severe. However, one disadvantage is that language may be a barrier to its use.¹⁴

The BPS produces a pain rating scale in a number of different languages. It uses a 10-point visual analogue scale and asks patients to rate the intensity of their pain, how distressing it is and how much it interferes with everyday activities.

The BPS scales can be found at *tinyurl.com/CDpainscale*. Solpadeine has also produced a simplified pain scale (pictured below) that is available from tinyurl.com/SolpadeinePainScale.



What are the clinical recommendations for pain management?

The World Health Organisation's pain relief ladder, originally designed for cancer patients, forms the basis of a stepwise approach to pain management. In essence, it outlines how to increase the potency of analgesics if current treatment is not providing sufficient relief.¹⁵

The principle can be applied to mild-to-moderate pain in adults, as five steps outlined by the National Institute for health and Care Excellence's (Nice) Clinical Knowledge Summaries.¹⁶

Five steps to pain relief¹⁶

STEP 1

Paracetamol is a suitable first-line choice for most people with mild-to-moderate pain. The dosage can be increased to the maximum 1g four times a day before switching to (or combining with) another analysesic.

STEP 2

Substitute the paracetamol with ibuprofen 400mg three times a day, up to a maximum of 2.4g daily if necessary, except where this is contraindicated.

STEP 3

For people unable to take a nonsteroidal anti-inflammatory drug (NSAID), a full therapeutic dose of a weak opioid (such as codeine 60mg every 4-6 hours; maximum 240mg daily) is an alternative option.

Add paracetamol (1g four times a day) to low-dose ibuprofen 400mg three times a day. If necessary, increase the dose of ibuprofen to a maximum of 2.4g daily.

STEP 4

For people unable to tolerate an NSAID, add paracetamol to a weak opioid.

Continue with paracetamol 1g four times a day. Replace the ibuprofen with an alternative NSAID (such as naproxen 250–500mg twice a day).

STEP 5

Start a full therapeutic dose of a weak opioid (such as codeine 60mg up to four times a day; maximum 240mg daily) in addition to full-dose paracetamol (1g four times a day) and/or an NSAID.

Helping your patients

Once you have assessed the type and intensity of a patient's pain, you will be able to advise them about the choice of an appropriate analgesic, guided by the stepwise process outlined in this guide. You will also be able to provide them with support and information that will give them the confidence to manage their symptoms themselves, knowing that they can rely on the specialist knowledge of pharmacy staff to guide them.

A quick comparison of pain relief options¹⁹

	Ingredient	Pain relief	Inflammation	Fever	Age	Consideration
	Paracetamol	✓ mild	×	~	2 months +	Remind customers of the correct dosage. Not to be used with other paracetamol-containing products due to risk of overdose.
	Ibuprofen	✓ mild	✓	~	3 months +	Note that while pain relief with NSAIDs is normally achieved within one week, anti-inflammatory effects may take longer. 24 Common side effects include: • asthma exacerbation • GI disturbance (risk increased by alcohol) • cardiovascular effects
NSAIDs	Naproxen*	✓ mild to moderate	✓	×	15 years +	
	Aspirin	✓ mild	~	~	16 years +	
Weak opioids	Codeine	✓ moderate	×	×	12 years +	OTC products containing opioids are not to be used on more than three consecutive days. Advise customers about possible side effects: • constipation • nausea • dry mouth • dizziness • sweating • itching • skin rash • difficulty passing urine • drowsiness may affect skilled tasks
Adjunct ingredients	Doxylamine				4-12 years and on doctor's advice only	Doxylamine is a first-generation sedating antihistamine indicated for treatment of insomnia (no more than two weeks consecutively) and to relieve the symptoms of allergic rhinitis caused by the common cold. This ingredient is sometimes considered when the pain interferes with sleep. Caution must be taken during the day due to the sedative effects of this ingredient.
	Caffeine				12 years +	Caffeine is a mild stimulant that, combined with paracetamol, makes paracetamol more effective. The combination is widely recommended for pain relief and fever.

^{*} Available without prescription for period pain.

What evidence exists for the use of caffeine in pain management?

The role of caffeine in pain relief has been the focus of increasing attention over recent years.¹⁷ A Cochrane review of the use of caffeine as an adjuvant to analgesics, including paracetamol, ibuprofen and aspirin, considered randomised, double-blind studies that compared a single dose of analgesic plus caffeine with the same dose of the analgesic alone in the treatment of acute pain.

In all, 14 studies were analysed involving 4,262 participants with an acute painful condition (headache, postpartum pain and postoperative pain were among the most common). The authors concluded that caffeine added

to standard doses of commonly used analgesics, such as paracetamol, ibuprofen and aspirin, increased the number of people who experienced a good level of pain relief compared with those who took an analgesic alone.18 However, the mechanism by which

caffeine enhances the effect of analgesics is still not well understood.

8 C+D CPD Module | Pain: self-care and management

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Responsible use of codeine

The summary of product characteristics for codeine says the drug should be used at the lowest effective dose for the shortest period of time. The drug can be taken up to four times a day at intervals of not less than six hours. The maximum daily dose should not exceed 240mg.¹⁹

OTC preparations contain lower doses of codeine, but the same dose restrictions apply, as does the advice that duration of treatment should be limited to three days, at which point patients who are are still experiencing pain should be referred to their GP to receive additional expert advice.

Although codeine is thought of as being less addictive than other opiates, it needs to be taken with caution. Taking codeine for more than three days may lead to addiction, 20,21 while prolonged use can also result in tolerance to the drug developing, making it less effective.²² However, it has a place in the management of acute pain, as outlined in the five steps to pain relief.

Taking codeine for more than three days may lead to addiction

You should note that codeine is not suitable for children under 12 years of age or adolescents who have breathing problems. Breastfeeding mothers should not take codeine to avoid exposure of the drug to their baby through their breast milk.²³

In the same way that analgesia may be stepped up according to the level of pain experienced, it may also be stepped down as the cause of the pain resolves and the intensity of the pain experienced subsides.



Solpadeine Max Soluble Tablets (P) contain paracetamol, codeine phosphate hemihydrate and caffeine. For the treatment of acute moderate pain which is not relieved by paracetamol or ibuprofen alone, including headache, migraine, dental pain, period pain, strains & sprains, backache, arthritic & rheumatic pain and sciatica. Adults: 2 tablets dissolved in water every 4-6 hours as needed. Max 8 tablets in 24 hours. Children 16-18 years: 1-2 tablets dissolved in water every 6 hours as needed. Max 8 tablets in 24 hours. Children 12-15 years: 1 tablet dissolved in water every 6 hours as needed. Max 4 tablets in 24 hours. Do not give to children under 12 years. Do not take for more than 3 days without consulting a doctor. Do not take any other paracetamol or codeine containing products concurrently. Can cause addiction. Use for 3 days only. In case of overdose, seek immediate medical advice, even if the patient feels well. Contraindications: Known hypersensitivity to ingredients, lactation, known CYP2D6 ultra-rapid metabolisers, patients 0-18 years who undergo tonsillectomy and/or adenoidectomy for obstructive sleep apnoea syndrome. **Caution:** Severe renal or hepatic impairment, non-cirrhotic alcoholic liver disease, obstructive bowel disorders, previous cholecystectomy, acute abdominal conditions, pregnancy, salt restricted diet. Interactions: Warfarin or other coumarins, domperidone, metoclopramide colestyramine, monoamine-oxidase inhibitors. Side effects: Thrombocytopenia, agranulocystosis, anaphylaxis, cutaneous hypersensitivity reactions, hepatic dysfunction, GI disturbance, dependency or worsening of headache following prolonged use. PL: 02855/0078. MAH: Omega Pharma Ltd, 32 Vauxhall Bridge Road, London, SW1V 2SA. RRP (excl. VAT): 32s £8.09 SPC: www.medicines.org.uk/emc/medicine/21649

Solpadeine Max Tablets (P) contain paracetamol and codeine phosphate hemihydrate. For the treatment of acute moderate pain which is not relieved by paracetamol or ibuprofen alone, including migraine, headache, dental pain, period pain, backache, arthritic & rheumatic pain, strains & sprains and sciatica. Adults: 2 tablets every 4-6 hours as needed. Max 8 tablets in 24 hours. Children 16-18 years: 1-2 tablets every 6 hours as needed. Max 8 tablets in 24 hours. Children 12-15 years: 1 tablet every 6 hours as needed. Max 4 tablets in 24 hours. Do not give to children under 12 years. Do not take for more than 3 days without consulting a doctor. Do not take any other paracetamol or codeine containing products concurrently. Can cause addiction. Use for 3 days only. In case of overdose, seek immediate medical advice, even if the patient feels well. Contraindications: Known hypersensitivity to ingredients, lactation, rare hereditary intolerance to some sugars, known CYP2D6 ultra-rapid metabolisers, patients 0-18 years who undergo tonsillectomy and/or adenoidectomy for obstructive sleep apnoea syndrome. Caution: Severe renal or hepatic impairment, non-cirrhotic alcoholic liver disease, obstructive bowel disorders, previous cholecystectomy, acute abdominal conditions, pregnancy. Interactions: Warfarin or other coumarins, domperidone, metoclopramide, colestyramine, monoamine-oxidase inhibitors. Side effects: Thrombocytopenia, agranulocystosis, anaphylaxis, cutaneous hypersensitivity reactions, hepatic dysfunction, GI disturbance, dependency or worsening of headache following prolonged use. PL: 02855/0074. MAH: Omega Pharma Ltd, 32 Vauxhall Bridge Road, London, SW1V 2SA. RRP (excl. VAT): 20s £5.89, 30s £7.59 SPC: https://www.medicines.org.uk/emc/ medicine/16071

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SOLPADEINE, WHEN REGULAR PAIN **RELIEF IS NOT ENOUGH...**

Expert pain relief to meet your customers' needs

When customers require a step up in their pain relief, pharmacists are uniquely positioned to be able to offer them the benefit of a pharmacy-only medicine that contains a weak opioid combination, such as Solpadeine Max.



Expert pain relief to meet your pharmacy's needs

- UK's #1 selling pharmacy-only pain relief brand²⁶
- UK's #1 brand contributor to category growth²⁷
- Most trusted pharmacy pain relief brand***

Solpadeine is a pain relief brand offering a range of solutions with different actives and codeine doses to suit mild to moderate pain.

Recommend for: ✓ Migraine ✓ Headache ✓ Dental pain ✓ Period pain ✓ Backache ✓ Arthritic and rheumatic pain

Tips for your planned learning CPD entry on self-care and management of pain

What are you planning to learn?

I want to learn more about the different types of pain that can occur, what a patient pain consultation should include and how pain scales can be used to determine pain. I also want to improve my knowledge of when codeine can be used responsibly in community pharmacy.

This learning will help me to improve my knowledge of pain management and to be able to provide better, more effective advice to the patients I serve in my pharmacy.

How are you planning to learn it?

- I plan to find out more about pain rating scales at *tinyurl.com/painc-d20*
- I plan to read the 'Manage your pain' leaflet on the Pain Concern website at tinyurl.com/painc-d21
- I plan to find out about reliable sources of information and support for patients such as the publications on the British Pain Society website at *tinyurl.com/painc-d22*
- I plan to read the information about 10 ways to reduce pain on the NHS website at tinyurl.com/painc-d23

Give an example of how this learning has benefited the people using your services

A young man came into the pharmacy asking for information about pain relief for his back. He had been suffering for two days and had tried paracetamol, but this was not helping. I was able to assess the intensity level of his pain and advise about the choice of an appropriate analgesic. I also signposted him to further information and gave advice about non-pharmacological self-help.



Take the 5-minute test

To receive your CPD logsheet and certificate by email, complete the test below and add your details, then fold and send freepost to C+D. Alternatively, you can complete the test online by visiting hit ly/CDSolpadeine

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1.	It is estimated that almost 10 million people in the UK suffer pain every day. True False	6.	OTC products containing opioids should not be used for more than three consecutive days. True False				
2.	Pain is categorised as chronic if it has lasted for more than six weeks. True False Nociceptive pain is caused by	7.	Studies have shown that adding caffeine to standard doses of paracetamol, ibuprofen or aspirin does not increase pain relief. True False				
	damage to nerves.						
	☐ True ☐ False	8.	The maximum daily dose of codeine is 140mg.				
4.	According to the WHO pain relief ladder, paracetamol is a suitable		☐ True ☐ False				
5.	first-line choice for mild-to- moderate pain. True False Pain relief with NSAIDs is normally	9.	Codeine should not be taken by children and adolescents aged 16 years and under. True False				
	achieved within one week, but anti-inflammatory effects may take longer. True False	10.	Breastfeeding mothers should avoid taking pain relief medication containing codeine. True False				
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Dan Linton Solpadeine CPD Module Chemist Druggist Informa 240 Blackfriars Road London SE1 8BF