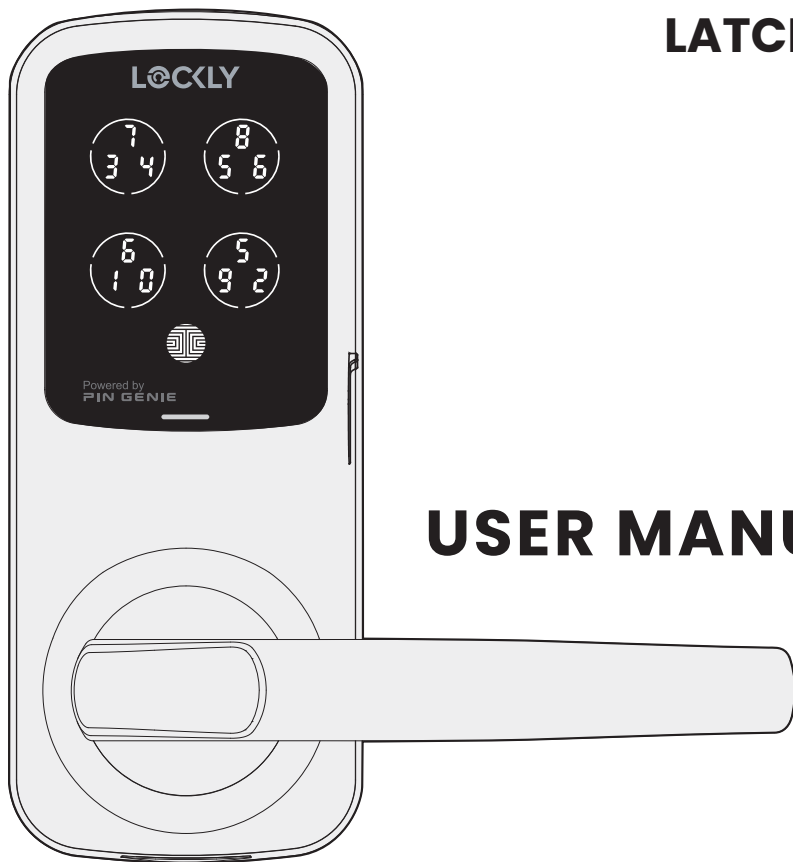


LOCKLY **SECURE PLUS**

LOCKLY **SECURE PRO**

LOCKLY **SECURE PLUS with RFID**

LATCH EDITION



USER MANUAL

LOCKLY
Enjoy the freedom™

PGD628F | PGD628W | PGD628FC

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For additional support, visit <https://www.support.lockly.com>
or email help@Lockly.com



1.1 Product Features

Patented Hack-Proof PIN Genie Keypad

Digits are randomly displayed on the key pad ensuring access codes to be undetectable to intruders after repeated use. Numbers are randomly distributed across 4 buttons, with 3 numbers in each button. Users can press any button showing their number. Location of the numbers are always different every time someone uses the keypad, making it hard for prying eyes to guess the correct code.

Multiple Access Codes & Monitoring

Multiple Access Codes & Monitoring

You can store up to 33 Access Codes for the 628FC model and 49 Access Codes for the 628F/628W models, allowing access for family, friends, and guests. Additionally, you can monitor entry and exit records.

Advanced 3D Fingerprint Recognition

Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints – preventing lifted prints from being used.

Live Monitoring and Voice Control

Through your smartphone, monitor door access from anywhere in the world and securely control who comes and goes. You can also control your Lockly smart lock using your voice with Amazon Alexa or Google Assistant-enabled devices.

Complete Privacy

The exterior displayed keypad can be locked and switched off using the simple ON/OFF toggle from the inside panel. The owner can prevent others trying to input the passcode from the outside and entering the home.

Offline Access Code™ (OAC)

The offline access code can allow owners to issue access codes, set the allowed access duration, all without Lockly ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

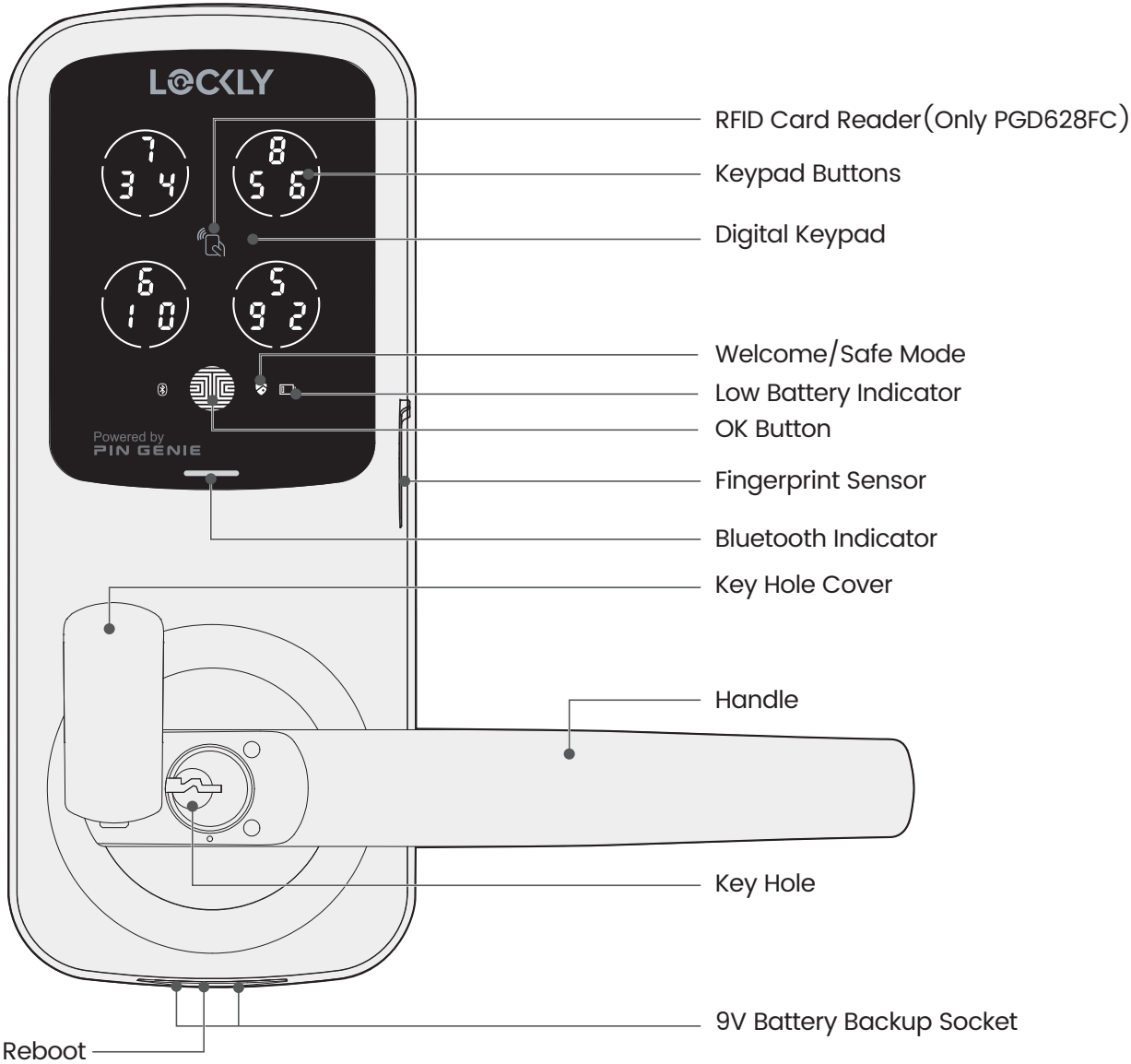
Auto-Lock

Users no longer have to worry about forgetting to lock the door. With Auto Lock enabled, Lockly will automatically auto-lock the door based on your customized timing set between 5-300 seconds.

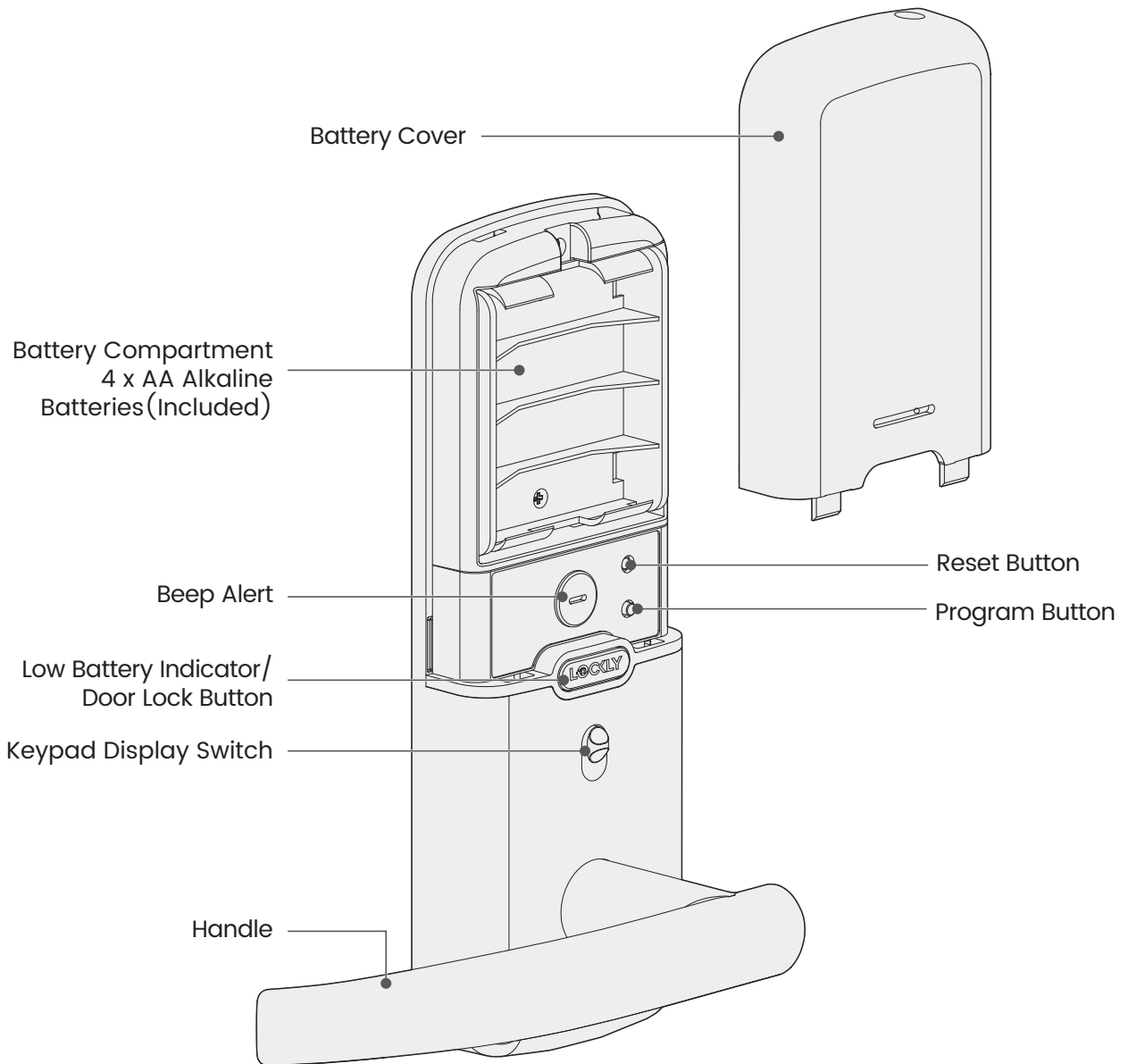
Backup Keys and 9V Battery Socket

The door can be opened with physical backup keys. There is also a 9V alkaline battery connection socket for emergency power backup to access the keypad in case your smart lock runs out of battery.

2.1 Product Overview – Exterior Assembly



2.2 Product Overview – Interior Assembly



2.3 Understanding Your New Lock

After the installation of your new Lockly, understanding some key functions of operating your smart lock is important. The following guides will walk you through resetting a lock, adding/ deleting **Access Codes**, adding/deleting **fingerprints**, adding/deleting **RFID cards**(Only PGD628FC), configuring your **Offline Access Code™ (OAC)** and other features of your lock.

For any questions you can always visit <http://support.Lockly.com> for assistance.

Don't forget that Lockly Secure works best with our iOS and Android™ app. Please download the Lockly Home app by visiting the link below.



Scan or visit Lockly.com/app

2.4 Reset Button

If you need to reset, you must have your Activation Code available. The Activation Code can be found on the Activation Code Card that came with your smart lock. Once the smart lock has been reset, all the data previously stored will be deleted. See below which Reset procedure applies for you.

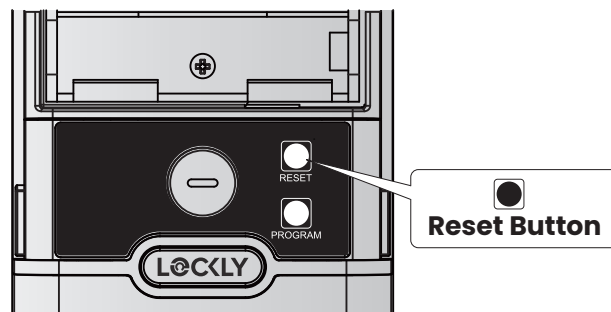
Never Connected to App

Press Reset Button for 3 seconds, and the smart lock will restart and reset.

Connected to App

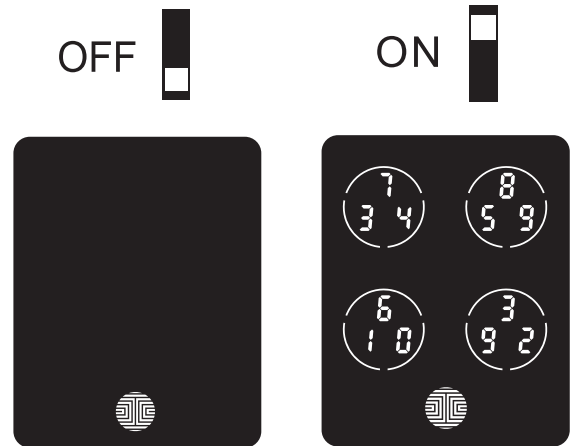
In the Settings menu of the app, select Perform Factory Reset. The smart lock will restart and reset. After reset, you'll need the Activation Code to reconnect the app.

Note: If you replace a new smartphone device, log in your existing Lockly account on the smartphone and reconnect to the smart lock according to the app prompts.



2.5 Keypad Display Switch

The exterior keypad screen can be locked and turned off by using the **ON/OFF** switch at the back panel (interior) of the smart lock. When it is switched off, people who are outside cannot enter any access codes to unlock the door.



2.6 Rebooting Your Lock



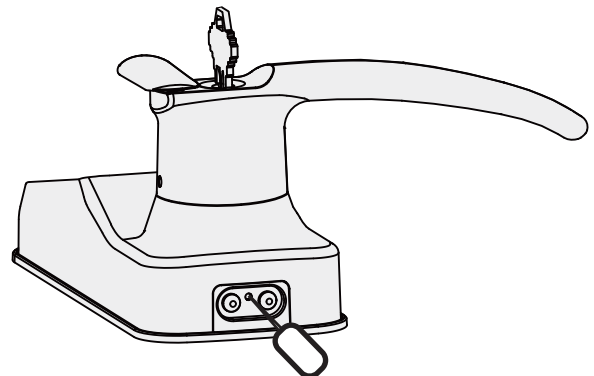
QUICK TIP

Reboot Lockly in case of dead battery or malfunction. No settings will be changed and all Access Codes will still be stored within Lockly.

Press and release the reboot button when you want to reboot the lock. Your Lockly will beep once after reboot. Only reboot when necessary.

To reboot, find the reboot button located on the bottom of the exterior side of Lockly lock. The reboot button is located in the middle of the two 9V battery backup sockets.

You will need something small such as a paperclip, to press the reboot button. Insert the paperclip and press down firmly and let go. Your screen should restart and the lock should reboot automatically.



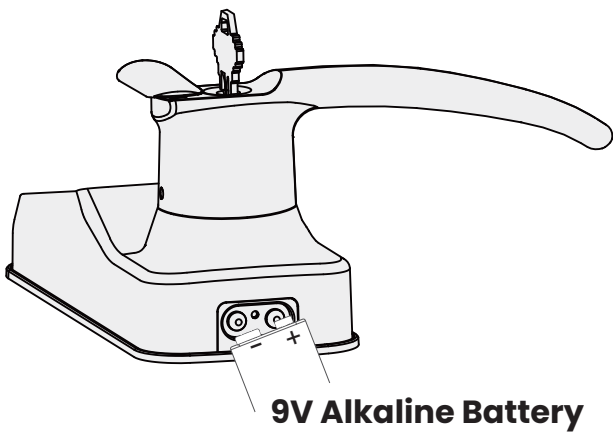
Reboot Button

2.7 Low Battery

When the battery is in seriously low condition, Lockly will make continuous beeping sounds in addition to the flashing low battery icon on the digital keypad. You should replace batteries **immediately** to avoid your smart lock from **shutting down**.

When your smart lock low-battery warning alert finally dies, you will have 3 chances to unlock your smart lock either by a password, app or fingerprint. If the unlock was successful, the low-battery warning alert will be on for 1 minute. After which, the smart lock will go to dead-battery mode and will lock auto lock in 5 seconds and the screen will display a low-battery icon.

Condition	Indicator	Solution
Low Battery	Battery Icon on the display keypad will light up to indicate low battery  . At the same time, Lockly logo on the interior pane will flash red to reminder users that battery is low.	Replace batteries immediately to avoid battery failure. Lockly Secure can still operate up to 300 cycles in low battery condition.
Dead Battery	When there is no display and sounds; and screen is non-functional.	Replace batteries immediately. Supplied physical backup keys can be used to unlock the door. Alternatively, use a 9V battery as shown below to temporarily activate the lock.

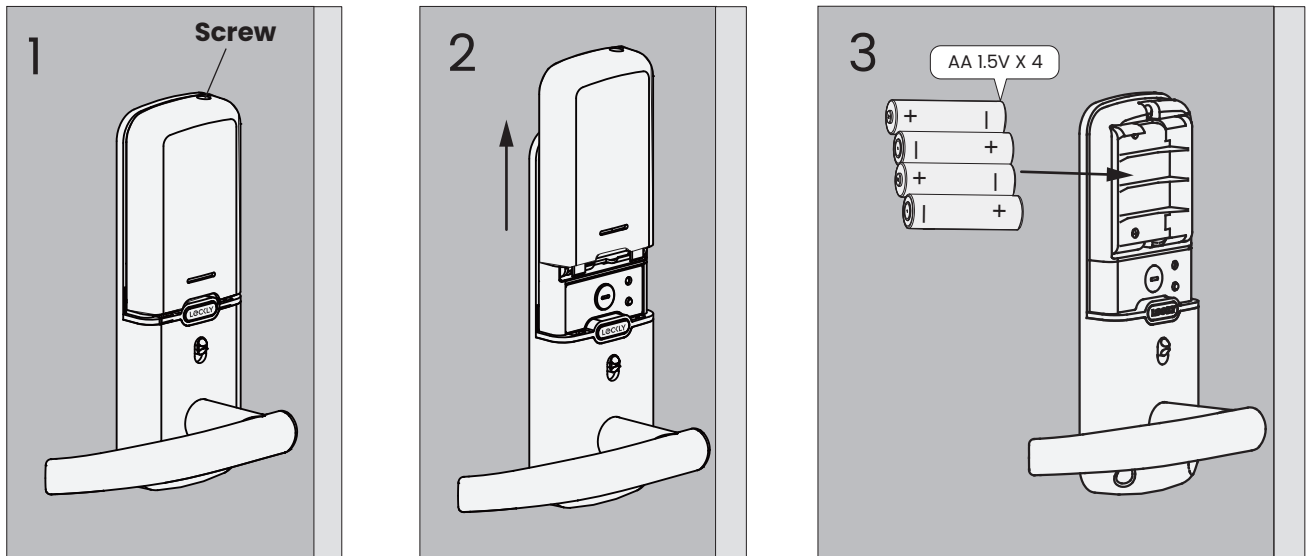


Your Lockly will automatically detect battery polarity. So hold your 9V battery lead in place against bottom of the Lockly to **temporarily** activate the screen to enter your **Access Code**. Be sure to hold the 9V battery against the contact points located at the bottom of the lock until you have successfully unlocked your door with your **Access Code**. Once unlocked, batteries should be replaced immediately.

2.8 Changing The Battery

Under normal use, the Lockly battery will last up to a year. Please check battery levels **regularly** and change your batteries when the low battery notification is issued. For best practice, always use **new batteries** by a major brand.

Open the battery compartment cover and insert **four (4)** new **AA alkaline** batteries as shown. Be sure to unscrew the screw located on the top of the cover first by unscrewing counterclockwise before sliding the cover up.



- Make sure the batteries are oriented correctly by matching the orientation displayed.
- Replacing the batteries do not reset stored **Access Codes**.
- To see a list of recommended brands, please visit <http://Lockly.com/battery>



QUICK TIP

Whenever batteries are replaced, reconnecting the smart lock to your smartphone app is required.

If you have not yet downloaded the Lockly Home app, visit: Lockly.com/app

3.1 Configuring Access



QUICK TIP

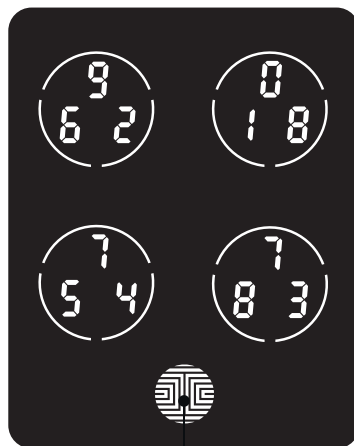
We recommend pairing your lock with the Lockly Home app on your smartphone to manage your access codes.

How to Use the Keypad

There are a total of **five (5) buttons** on the keypad as shown. The numbers in each button may differ than what is shown on your device than what is displayed here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

The button on the bottom is the **OK** button. You will be pressing this button when you are done entering your **Access Code**.

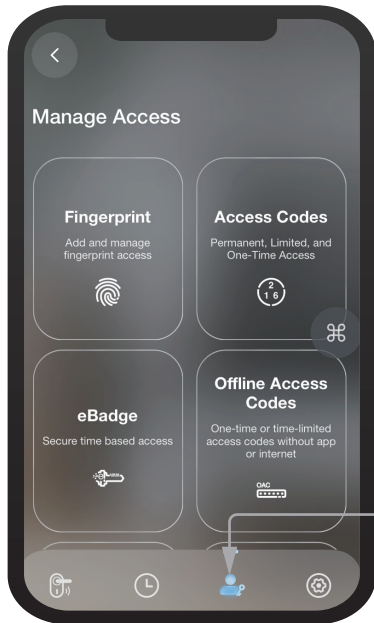


OK Button

3.2 Adding Additional Access Codes

Access code types

Set permanent, recurring, time-based, or one-time use access codes.



Default PIN code

The default PIN code is 1 2 3 4 5 6. During setup, you will be prompted to set a new code to replace it.

Adding a code

Select your lock from the Lockly Home app, then select **user, Access Code** and follow the on-screen instructions to setup the various types of codes.

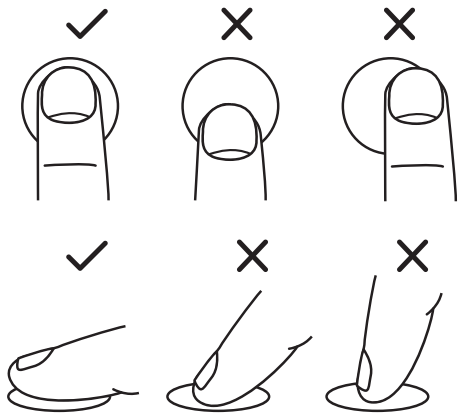
Your new Lockly **Access Code** can be any combination of **6 to 8 digits**. Once a new Access Code is entered, the **default code** of **123456** will be deleted. You can store a maximum of 33 Access Codes for the 628FC model and 49 Access Codes for the 628F/628W models at any given time. Once the maximum number of Access Codes is reached, you will need to delete an existing code before adding a new one.

There are different types of Access Codes that can be generated using the Lockly Home app. Each type of access code have different levels of permission you can select for your guests, tenants, deliveries, helpers, etc., Get the latest updates on access codes, visit: support.lockly.com/faq/accesscodes/

3.3 Adding Fingerprint Access

Fingerprint scanning

For fast and reliable fingerprint recognition, it's important to follow correct finger positioning when registering your fingerprints.



Alignment

Avoid positioning finger too high or low on the sensor.

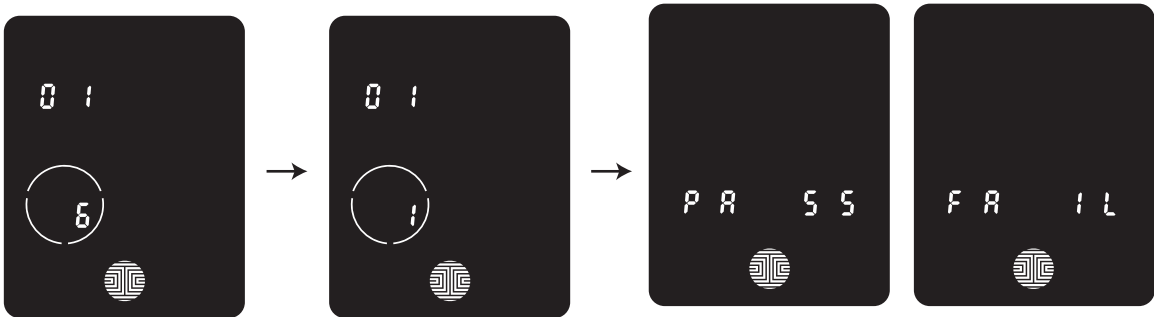
Avoid positioning finger too much off-center left or right.

Angle

Keep finger straight and somewhat flat; avoid holding at an angle.

Adding a fingerprint

Select the lock in the Lockly Home app, then choose "Fingerprint" and follow the instructions on the screen.



Scanning process

For optimal accuracy, your finger will be scanned six times, with a countdown displayed on the digital screen starting from six.

Place your finger on the sensor and hold still until you hear a beep. Slightly adjust your finger position and hold for each remaining scan until you hear a longer beep indicating a successful scan.

3.4 Fingerprint Scanning Tips & Troubleshoot

Tips for Fingerprint Enrollment and Recognition

- Place your finger to completely cover the sensor with maximum contact surface.
- Position the center of your finger (core) to the center of the sensor.
- Hold your finger still for more than a second until you hear a beep.
- Scan a finger that is clean and free from dirt.
- Children ages 12 and under are not recommended to use fingerprint access due to the constant changes of their fingers during growth.
- Elderly with fading fingerprints may have difficulty in recognition.
- If your finger has a cut, scar, or cracked skin due to dryness, try another finger.
- If your fingerprint reader is having issues recognizing your fingerprint to unlock due to varying physical and weather conditions such as moist, sweaty, cold or dry; please add an extra scanning of the finger in such condition. This will improve the fingerprint reader's speed and recognition.

Troubleshooting Fingerprints

In case of poor fingerprint conditions

- If wet – wipe excess moisture from finger before scanning
- If dirty – wipe stains and dirt off from finger before scanning
- Make sure the sensor is clean from dirt or smudges – wipe sensor with soft cloth regularly

For more troubleshooting help, visit: <https://www.support.lockly.com>

3.5 Adding an RFID Card (only PGD628FC)

On the app Access Management, select RFID card then tap "**Add New RFID Card**"

The your smart lock keypad will lit up and show the number sequence of the RFIDs to be added. Place the card into RFID card reading area.

- After the RFID card is successfully added, the keyboard will display PASS, and then give a long "beep". The display will automatically exit and illuminate with the PIN Genie screen.
- If the RFID card is not successfully added, the keyboard will display FAIL, and then the screen will close with "beep" twice. If FAIL is displayed, return to the previous application menu and try Add New RFID Card.

NOTE: When adding an RFID card, make sure the screen lit up and the card is close to the RFID reading area, within 1cm.

If an RFID card is damaged or the card has not been encrypted properly, it cannot be added and used normally.



Place the **RFID card** to the screen where the **RFID card** sensor is embedded.



PASS will show on the keypad once card is registered successfully.

The RFID card can only be deleted/checked through the app.

On the app Access Management, select RFID Card. All registered RFID cards will be shown. Scroll down, select the tap the profile you wish to delete. Check and then tap "**Delete**" to confirm and complete deleting the RFID card.

3.6 Secure Link Wi-Fi Hub

Lockly Secure Link¹ adds live status monitoring and voice control capabilities to your Lockly Smart Lock. If you purchased a Secure Pro model (PGD628W), the Secure Link is included in your package. For all other Lockly products, the Secure Link can be purchased and added anytime.

To set up the Lockly Secure smart lock with Secure Link Wi-Fi Hub and Door Sensors, launch the Lockly Home app on your iOS or Android™ device. From the main menu drop down located on the upper left of the screen, select **“Add a New Device”**, then click **“Scan”**, click **“Add Accessory”**, then select **“Secure Link / Matter Link”**. Follow the in-app instructions to set up your Secure Link.

To activate voice commands, you will need Amazon Alexa or Hey Google. Make sure you enable the Lockly Action on Google or the Amazon Alexa Skill before you can configure your voice to perform voice commands.

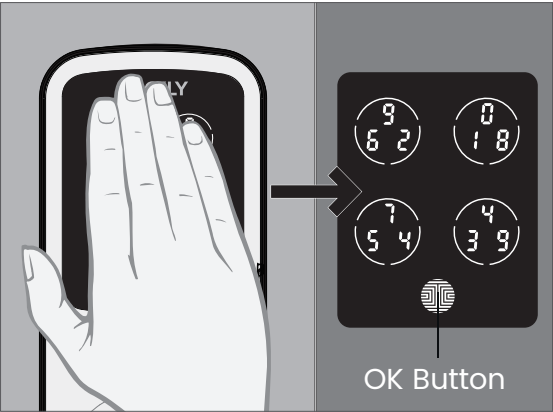
¹Included in Secure Pro and sold separately for other models.

Visit the link below to purchase:

<https://lockly.com/products/secure-link-wifi-hub>

4.1 Unlocking Using Access Codes

Lockly Smart Lock can be unlocked using multiple ways – via your stored **Access Code**, **registered fingerprint**, smartphone with **Bluetooth**, the **physical key** supplied with your lock, or voice (Secure Pro only or Secure Plus with Secure Link Wi-Fi Hub installed)



Slide your hand across the screen to activate the keypad.

Enter your **6 to 8 digit Access Code** followed by the **OK** button. Press **OK** anytime to reset if you entered the wrong digit.

If the **Access Code** entered is correct, the door will unlock. If the **Access Code** entered is incorrect, Lockly will beep twice.



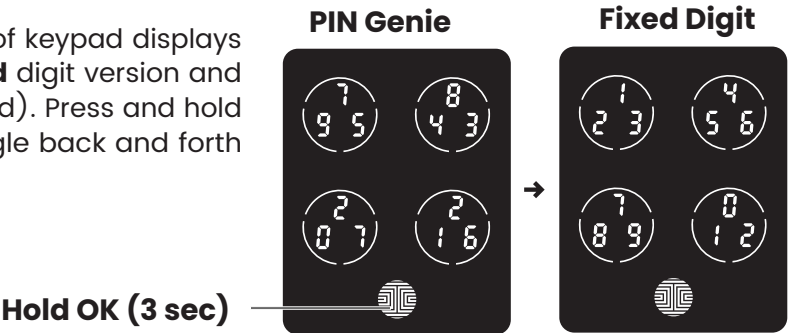
QUICK TIP

Five consecutive wrong attempts will put Lockly in “Safe Mode”. (See Section 4.8)

Lock your Lockly by pressing the **OK Button** or by brushing your hand across the screen anytime when the door is open. The smart lock will also auto-lock after unlocking based on your set auto-lock settings.

You may toggle between two types of keypad displays to enter your **Access Code**. The **fixed** digit version and the PIN Genie version (Recommended). Press and hold the **OK Button** for 3 seconds to toggle back and forth between the two keypads.

(Sample display shown only)



4.2 Unlocking Lockly Using Fingerprints

Unlocking

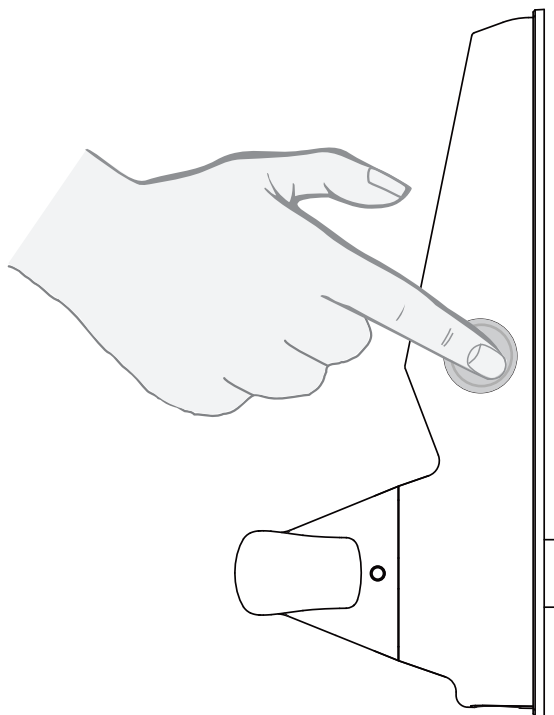
Place a registered finger to the **fingerprint scanner** located on the **exterior side** of the lock to the right.

To register a **fingerprint**, please see **Section 3.3**.

If your fingerprint is **registered** and acknowledged, you will hear a “beep” sound and a **Green LED** will light up on the **fingerprint scanner**. You can then push down the handle and open the door.

If you see a **Red LED**, it means your fingerprint is not recognized. Try again or use another registered fingerprint.

For best fingerprint scanning practices, see **Section 3.3**.



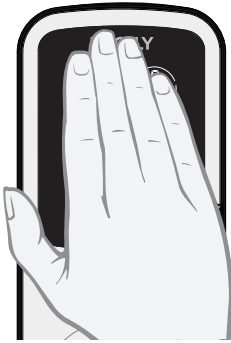
4.3 Locking/Unlocking Using App

You must have the Lockly iOS or Android™ app installed in order to lock and unlock with smartphone and connect with your Amazon Alexa or Google Assistant-enabled devices. Please download Lockly Home app by visiting the link below or search “Lockly” from the correct app store.

**Scan or visit
[Lockly.com/app](https://lockly.com/app)**



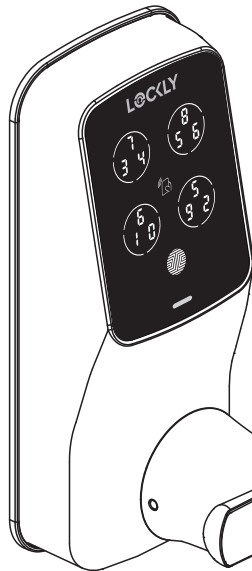
4.4 Unlocking Using RFID (Only PGD628FC)



- 1** Light up the screen by touching the keypad.



- 2** Place your **RFID card** closer to the panel.

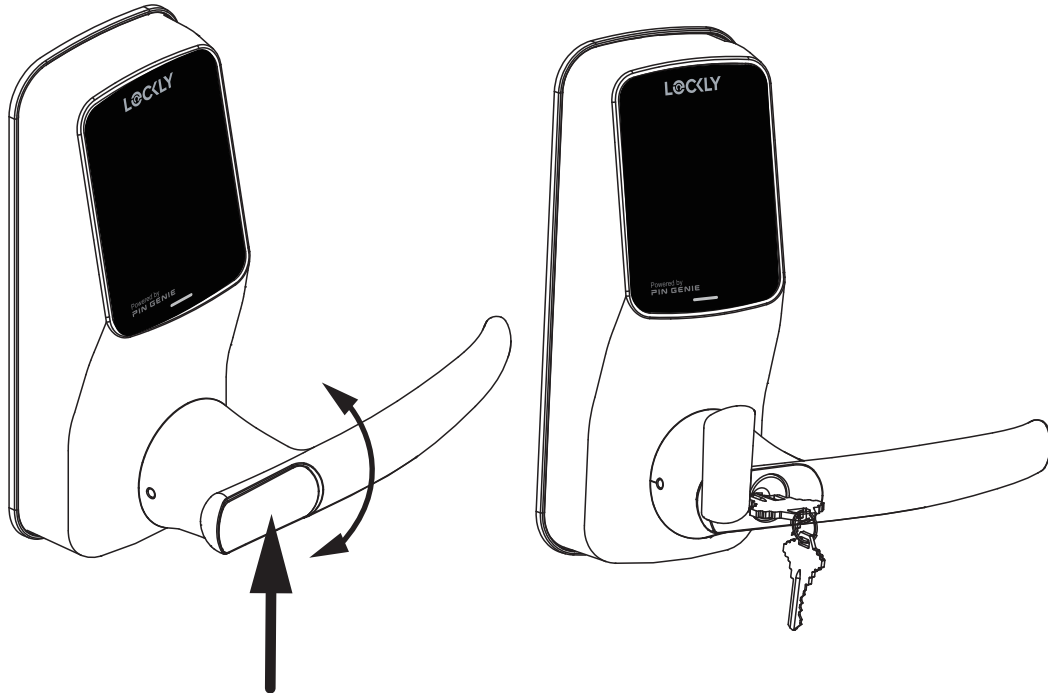


- 3** Push down the handle and open the door after it chimed.

4.5 Locking/Unlocking Using Physical Key

To **unlock** your lock using the **physical key (included)**, open the key cover by sliding the cover on either clockwise or counterclockwise to reveal the **keyhole**.

Insert key and turn **clockwise** (right swing door) or **counterclockwise** (left swing door) to unlock the door.



4.6 Unlock with QR Code

If you have multiple Lockly door locks, you can use the Lockly Home app code scanner to unlock.

A QR code sticker (blue color) comes together with your lock. Open the Lockly Home app and scan it to unlock. You may also generate a unique QR code via Lockly Home app for your smart lock.

You can generate QR code, print according to the size you want and stick it next to your door.

4.7 Locking/Unlocking Using Voice Assistants

Once your Lockly Smart Lock and Secure Link¹ Wi-Fi Hub has been installed and configured correctly, make sure you enable the Lockly Action on Google or the Amazon Alexa Skill before you can configure your voice to perform voice commands.

You can ask your questions such as door status or request for your door to be locked or unlocked.



- "Hey Google, unlock the Back Door"
- "Hey Google, is the Back Door locked?"
- "Hey Google, lock the Back Door"
- "Hey Google, is the Back Door unlocked?"

Pre-setup is required in the Google Home app in order for these queries to work. The user would need to name the lock "Back Door" or as appropriate.



- Alexa, unlock my Front Door.*
- Alexa, is my Front Door locked?
- Alexa, lock my Front Door.
- Alexa, is my Front Door unlocked?

*Unlock requests will require additional voice security codes.
You may configure it in the settings page.

¹Included in Secure Pro(PGD628W) and sold separately for other models.

Google, Android, Google Play and Google Home are trademarks of Google LLC.

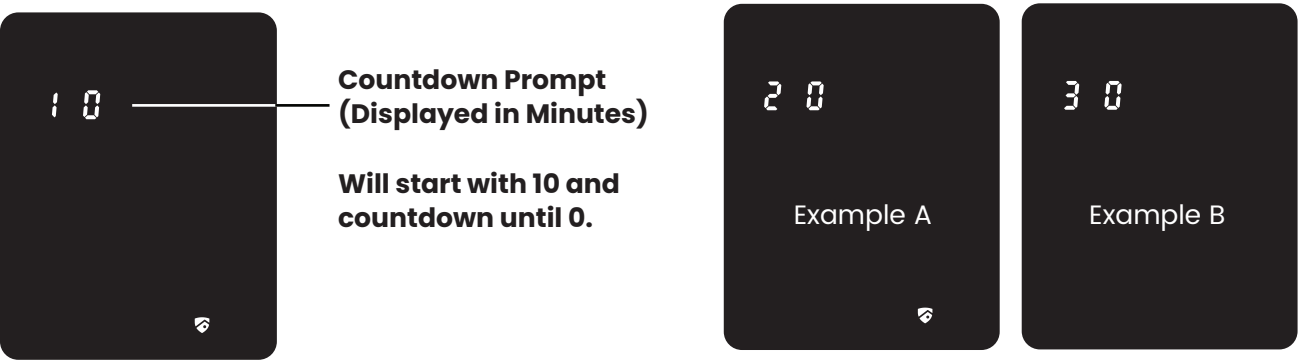
4.8 Safe Mode – Overview

Lockly will enter **Safe Mode** when five (5) consecutive wrong **Access Codes** are entered within 5 minutes. When in **Safe Mode**, the lock status icon  will start to flash.

To disable **Safe Mode**, you must unlock the door using the correct **fingerprint**, taccess via **mobile app**, using the correct **RFID card**, or enter the correct **Access Code** twice in a row. Activate the keypad by pressing and holding  for 3 seconds.

Once the screen is activated, enter the correct **Access Code** carefully twice, pressing  after every time.

If you enter the wrong code, the keypad will then be disabled for **10 minutes**.



You will see a **“10”** on the screen, notifying the number of minutes that the keypad is disabled for. After **10 minutes**, you may attempt to enter the correct **Access Code** to unlock the door. After the second incorrect attempt to unlock the lock with the wrong **Access Code**, Lockly will disable the keypad for **20 minutes**, displaying a **“20”** on the screen. After the third wrong attempt to unlock the door with the correct **Access Code**, the screen will be disabled for **30 minutes**. (*Example A and Example B above*).

Note: In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

4.8 Disabling Safe Mode

There are five (5) ways to disable **Safe Mode**.

Option 1 – Entering Correct Access Code

Activate the keypad by pressing and holding  for 3 seconds. Enter the correct **Access Code** twice (2) when the keypad is available, pressing  after every time the **Access Code** is entered.

Option 2 – Lockly Home App

Use the app that is synced to your Lockly to disable **Safe Mode** by unlocking the door. If you have not downloaded the app to use with your smart lock, you won't be able to use this option to disable **Safe Mode**.

Option 3 – Physical Key

There is a pair of keys included with your new lock. You may use the keys to manually unlock the door. To learn how to use your physical keys, see **Section 4.5**.

Option 4 – Registered Fingerprint

Use any registered fingerprint to reactivate the keypad. The door will unlock and reactivate the keypad once a registered fingerprint is used.

Option 5 – Registered RFID Card (Only PGD628FC)

Use any registered RFID card to reactivate the keypad. The door will unlock and reactivate the keypad once a registered RFID card is used.

4.9 Rain Mode

Like other digital electronic products water can trigger to activate the touchscreen and fingerprint sensor which may cause the batteries to drain. To protect the lock and extend battery life, you can setup your Lockly to enter Rain Mode to shut off keypad and fingerprint reader whenever rain or water is detected.

Activate this feature on the Lockly Home app. While you are within the Bluetooth range or remotely connected thru Wi-Fi hub (Secure Link), go to **Settings > Rain Mode** and toggle the button  to turn ON.



IMPORTANT

When RAIN MODE is ON, the keypad and fingerprint sensor cannot be used. Unlock via Lockly Home app, physical key, or voice control with Amazon Alexa or Google Assistant-enabled devices. Rain Mode auto exits every 30-mins and re-enters if water or rain is still present.

If you are using the Lockly Home app, you will be notified when Lockly entered rain mode and it will be recorded in your access history.

If you have not yet connected your device to Lockly Home app, follow below steps to activate the rain mode feature:

RAIN MODE ON

1. Long press  to enter fixed digit keypad.
2. Enter **access code +234+** 

example: 135790 + 234 + 

3. You will hear a short beep and Bluetooth indicator flashes green once Rain Mode is ON.

RAIN MODE OFF

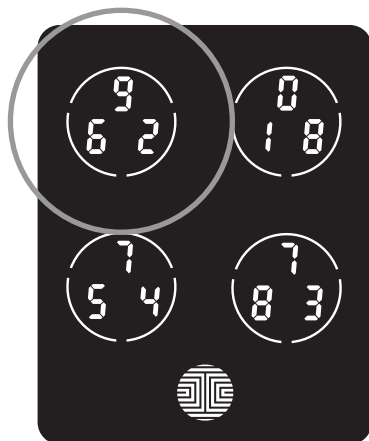
1. Long press  to enter fixed digit keypad.
2. Enter **access code +890+** 

example: 135790 + 890 + 

3. You will hear a long beep and Bluetooth indicator flashes green once Rain Mode is OFF.

4.10 Shine Mode

Lockly touchscreen keypad brightness was designed for optimum battery life. However, some users may need to adjust the brightness to their convenience to enter access codes.



Swipe your fingers across the keypad to light up to its normal brightness. To adjust brightness, **long press the upper left button for 3 seconds.**



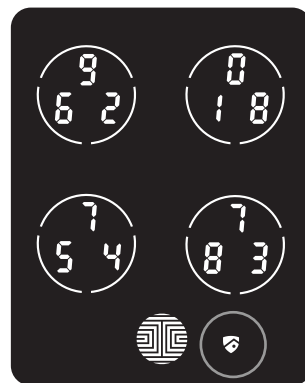
QUICK TIP

The touchscreen keypad will automatically return to normal brightness after the screen dimmed.

4.11 Welcome Mode

Welcome Mode temporarily disables auto locking, keeping the door open for a specified period of time eliminating the need to enter access codes, fingerprint or using mobile app.

Enable this feature through the Lockly Home app. Go to > **Settings** > **Enable Welcome Mode**, then slide button to enable and set the specific time you require your door unlocked. The Welcome Mode icon will remain displayed while in effect.



QUICK TIP

To ensure Welcome Mode works normally after replacing the battery, reconnect the lock to the Lockly Home app to synchronize the time.

5.1 Offline Access Code™ (OAC)

The **Offline Access Code™ (OAC)** is a unique feature of our smart lock. It allows you to grant access to guests remotely without guests needing to download the app.

To use the **OAC** feature, make sure you download the Lockly Home app for iOS or Android™ first, and sync your smart lock to your mobile device. OAC can only be issued by the administrative owner of the lock.

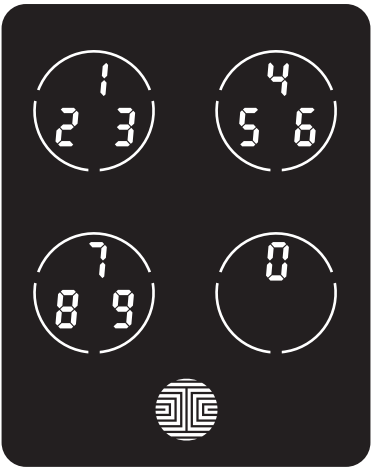
From there, you can then issue an **OAC** within the app.

Go to **“Access”** and choose **“Add a New User,”** then select **Offline Access Code™ (OAC)“** and follow on screen instructions to generate your **OAC**.

Understanding Offline Access Code™ (OAC)

OAC are issued to the guest by asking them to enter 4-12 digit number after a double – click on the . Your Lockly randomly generates the **OAC** which can be shared to your guests together with the instructions generated using the Lockly Home app.

After a double-click on the , touchscreen will display numbers on **Fixed Digit** mode, then guest can enter the **OAC**.



5.2 Sub-Admin Access

Sub-Admin Access can be created to grant access for others to be able to control your lock and grant access to others via Bluetooth when within range of your Lockly smart lock. The sub-admin permission can be setup through the Lockly Home app then Add A New User.

You can select the Validity Period and User Permissions of the sub-admin.

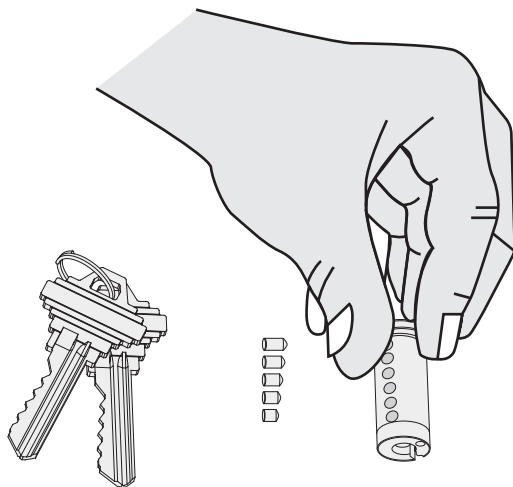
Sub Admins will not be able to access the lock remotely but Sub Admin will be able to grant limited access codes to users when within Bluetooth range. Once Sub Admin control is setup, you as the Admin will no longer be able to issue Offline Access Code™ (OAC).

The Sub-Admin access is ideal for long term property leasing and Airbnb tenants.

6.1 Re-keying

Lockly smart lock comes with a 5-pin cylinder which can be replaced with regularly purchased DIY re-keying kit available in the market.

If you are not familiar with this process, please contact a professional locksmith. For more information, visit: <https://www.support.lockly.com/faq/how-to-re-key-a-lockly-smart-lock/>



7.1 Important Notes

Auto Lock Feature

Your lock can be programmed to auto-lock between 5–300 seconds after the door opening. You can select the timing through the Lockly Home app. If auto-lock is not activated and door is still open, the touchscreen will remain lighted, simply press the  on the keypad to lock.

One-Touch Locking

You can always manually do a quick lock by touching anywhere on the touchscreen. Lockly smart lock is shipped with this feature already activated. You may deactivate this feature through the Lockly Home app.

9V Backup Access

When your Lockly is out of power, you can temporarily activate the keypad by using a 9V battery against the bottom of the exterior side of the smart lock. Please see **Section 2.7** for more info.

Physical Keys

Even though you have your **fingerprints** registered and **Access Codes** stored, it's always best practice to carry your physical keys with you at all times in case for any reason your lock falls into **Safe Mode**.

Activation Code

You may find an **Activation Code Card** with an **Activation Code** included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default **Activation Code** on that card to **master reset** your lock in case, for any reason, you have lost the phone paired to Lockly and also forgot your **Access Code**.

Troubleshooting

Please visit <http://support.Lockly.com> for troubleshooting and the most frequently asked questions and answers.

8.1 Cleaning

Making sure your Lockly is clean is best practice to ensure optimal product use. Follow the DOs and DON'Ts below.

DO

- Rinse the touchscreen with warm water prior to cleaning.
- Use the application of soap with a damp, lukewarm cloth.
- Air dry or wipe dry with a soft microfiber cloth to avoid scratches.

DON'T

- Don't use abrasives, high alkaline cleaners, or gasoline to clean your lock.
- Don't apply cleaning detergent directly in sunlight or at high temperatures.
- Don't leave cleaning detergent on the display keypad for long periods of time – wash immediately.
- Don't use scrapers, squeegees, or razors.

8.2 Calibrating the Lock

If the lock was not used for a long period of time, the lubrication of the inside mechanism may affect its unlocking responses. Dust and freezing temperatures may also cause your lock to delay or not to respond to unlocking. Calibrate your lock to maintain its responsiveness.

Calibration may take 60 seconds to finish. You will hear the lock unlocking for multiple times. The unlocking sound will stop once the calibration is finished.

To calibrate the lock, enter **access code + 1234 +** 

example: 135790+1234+ 

NOTE: You may also calibrate the lock using the Lockly Home app. Open the app, select the lock and go to > **Settings > Calibrate**.

9.1 Safety Precautions

Please read all instructions carefully. Remind all Lockly users of the safety precautions.

Read the following instructions for your own safety

Do not attempt to disassemble the smart lock by yourself. It can cause product damage, void warranty, and cause injuries.

Do not use any inappropriate tools that can cause damages or malfunction to your lock.

Always make sure your door is securely closed and locked when you leave your house to prevent unwanted entry.

Please keep your Access Codes safe. Restrict access to the back panel of your smart lock and check your settings regularly to ensure Access Codes have not been changed without your knowledge.

Always dispose of used batteries according to your local laws. DO NOT BURN.



Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly Secure Smart Lock, contact our customer service department at help@Lockly.com or visit <https://www.support.lockly.com> for technical assistance.

FCC Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING

This equipment contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



WARNING: Cancer risk from exposure to Lead. See www.P65Warnings.ca.gov.

To ensure you have access to the most updated and newly added features of your Lockly smart lock, please subscribe to our newsletters, follow us on our social media channels, update your Lockly Home app when prompted, or visit: <https://lockly.com/pages/about-lockly>

For digital versions and instructional videos, please visit the following link:

<https://www.support.lockly.com>



We're Here to Help!
help@Lockly.com
<https://www.support.lockly.com>

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US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | More patents refer to <https://lockly.com/pages/our-patents>

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