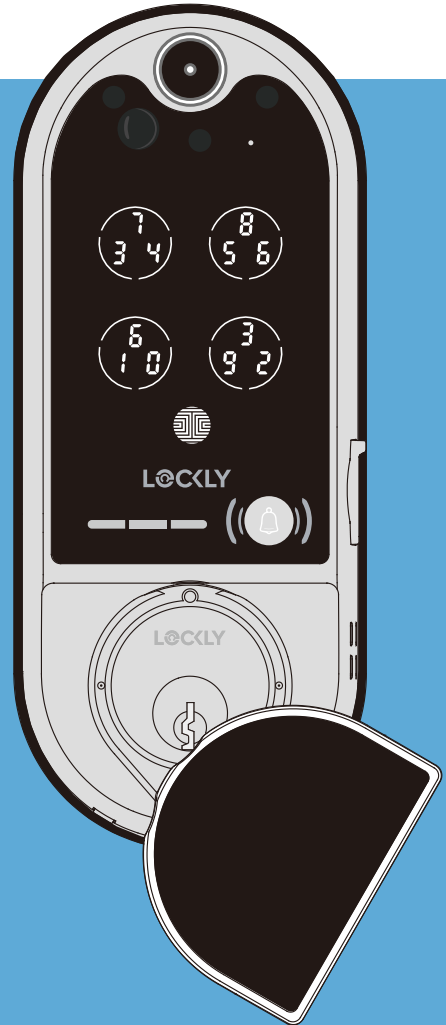


LOCKLY VISION ELITE

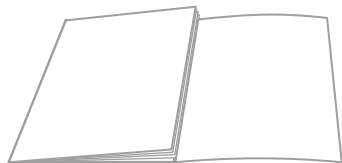
INSTALLATION GUIDE

DEADBOLT EDITION



Welcome!

This guide will walk you through step-by-step how to install and get your Lockly Vision™ Elite up and running. Installation generally takes less than 30 minutes. If you have any questions please reference our online support at: <https://www.support.lockly.com> or call (669) 500-8835 for help.

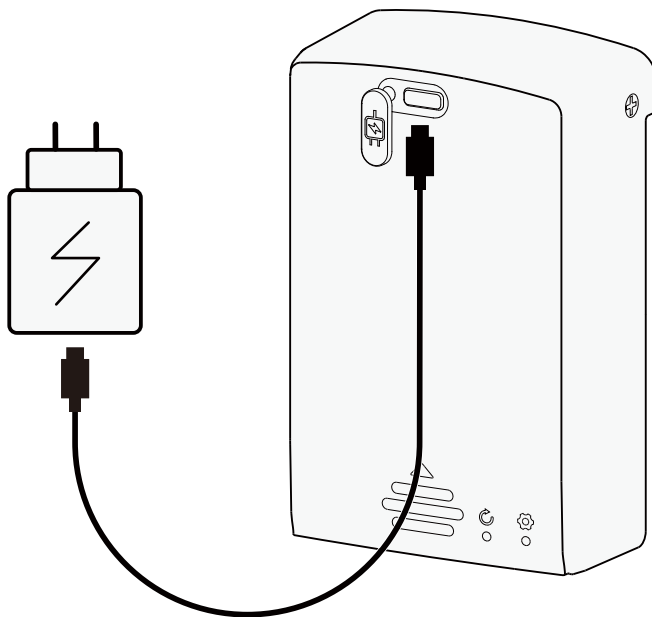


Reference installation parts overview foldout on back page

Charge the Battery

Ensure battery has been fully charged.

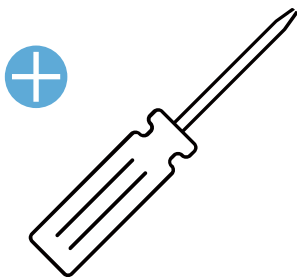
Before installation and setup of Lockly Vision Elite, it is important to charge the lithium battery for a full 12 hours. A sufficiently charged battery is necessary to establish connection between the lock and the app. We strongly recommend ensuring the battery is fully charged before proceeding with the installation process.



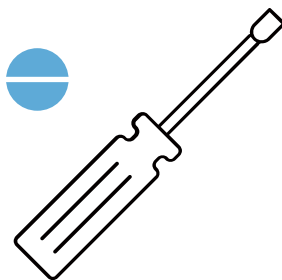
What You'll Need

Tools

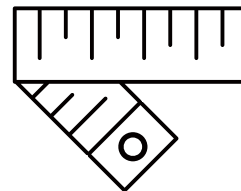
Phillips-Head Screwdriver



Flathead Screwdriver

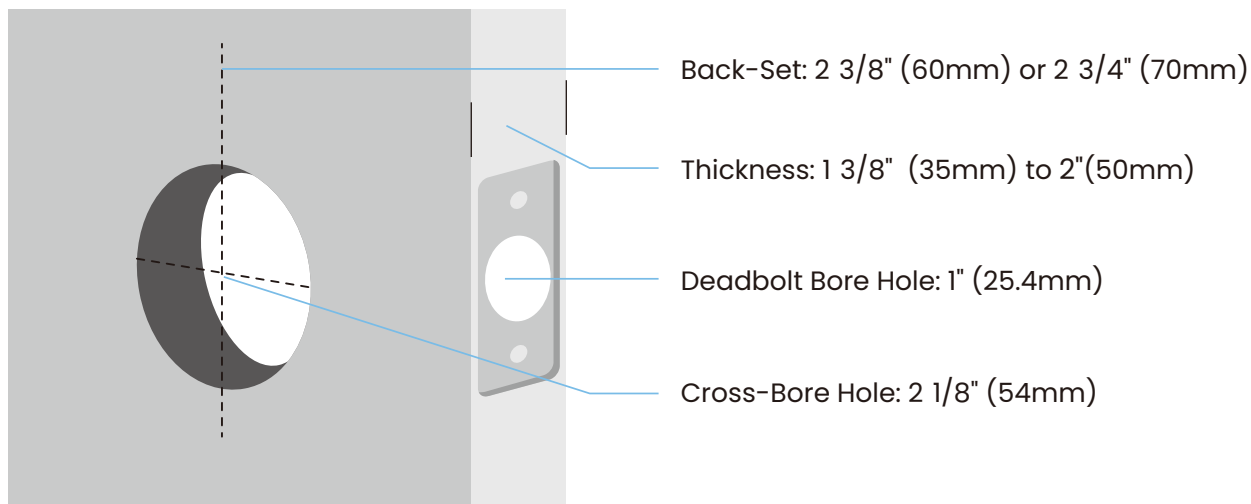


Tape Measure or Ruler



Prepare Door

Confirm existing door or use provided template to bore new holes.

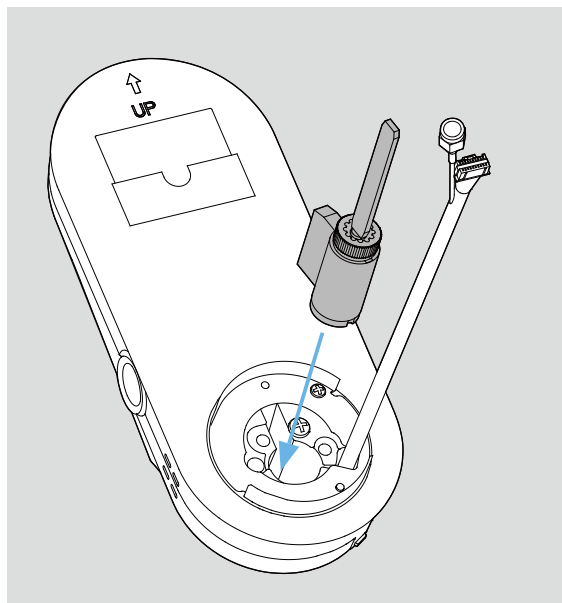


Step 1

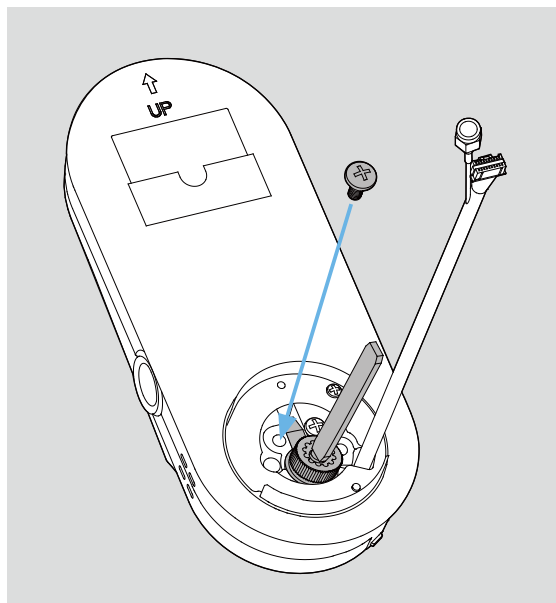
LOCK CYLINDER INSTALLATION (OPTIONAL)

Before installing the smart lock, follow the below steps on this page to complete the installation of the lock cylinder.

If your lock already comes with the lock cylinder installed, you can skip this step.



Insert the lock cylinder into the cylinder hole of the exterior assembly.



Tighten the cylinder screw clockwise with a screwdriver.

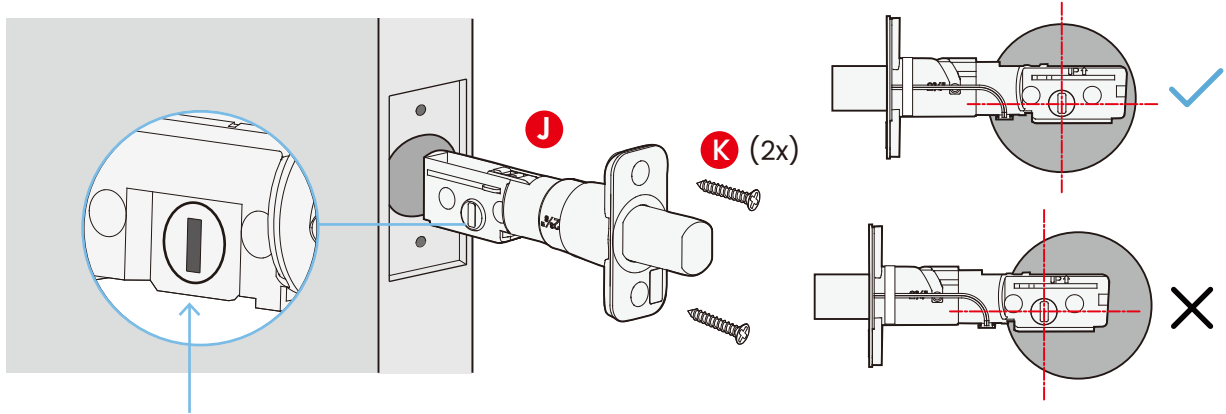


If you use a power tool to tighten the screws, set it to the lowest speed. Before you start, line the screw up straight with the threads to avoid cross-threading and damaging the screw hole.

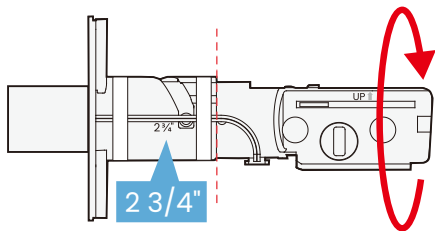
Step 2

ADJUST DEADBOLT AND INSTALL

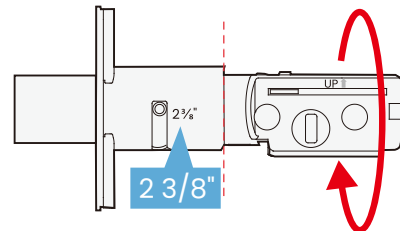
Ensure deadbolt blade slot aligns center in the door hole.



The deadbolt comes set to 2 3/4" (70mm), adjust to 2 3/8" (60mm) if needed.
(Wear gloves to protect from possible pinching)



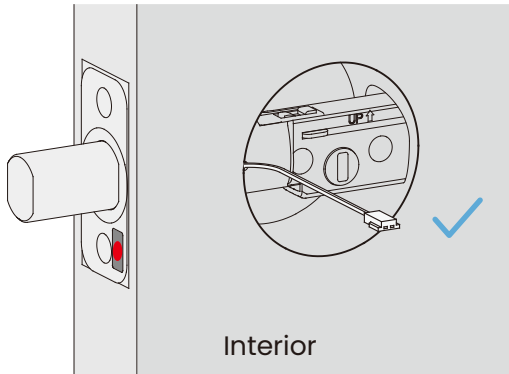
To adjust hold the faceplate and twist the body clockwise until it snaps to 2 3/8" (60mm).



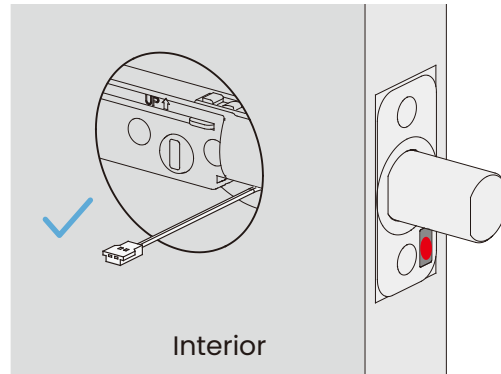
To adjust hold the faceplate and twist the body counter-clockwise until it snaps to 2 3/4" (70mm).

Make sure the sensor wire exits on the interior side of the door.

Left Swing Door



Right Swing Door

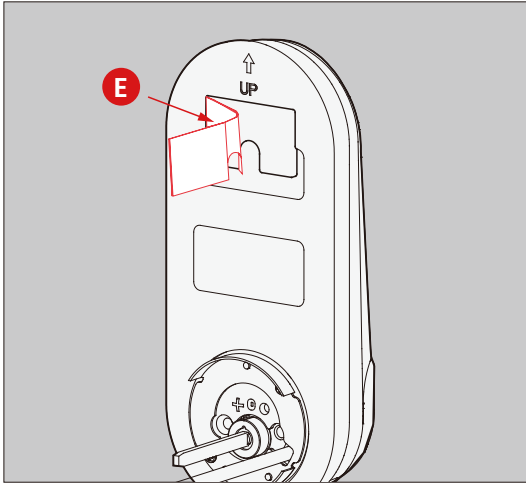


To avoid damaging the built-in sensor, do not use tools or hard objects to hammer or force the deadbolt into place.

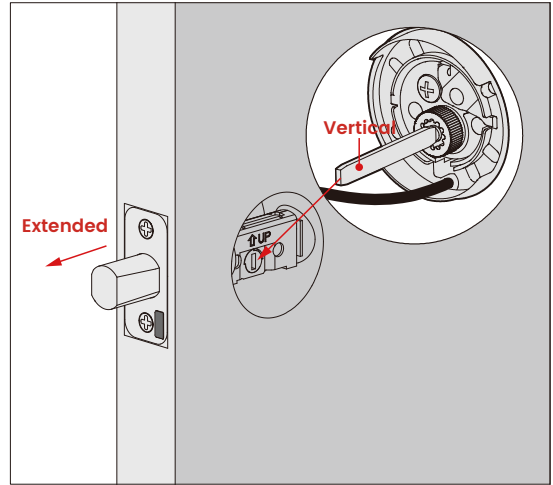
Step 3

INSTALLING EXTERIOR ASSEMBLY (B)

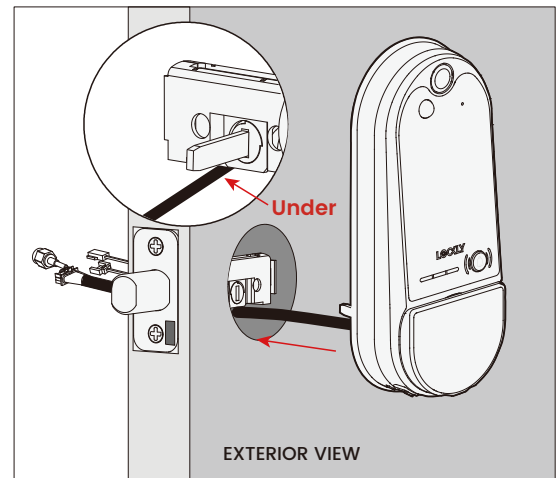
1. Peel off protective film from the adhesive strips **E**.



2. Make sure the torque blade is in a vertical position with the deadbolt extended.

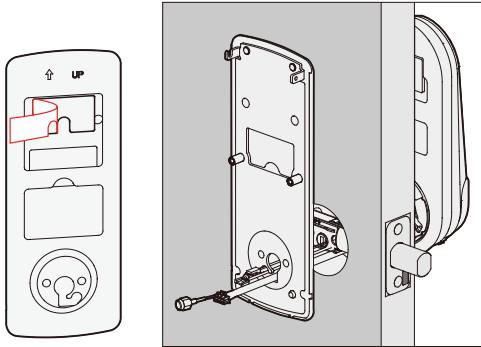


3. Follow the diagram and guide the cable to pass through under the deadbolt by gently pulling it from the inside to ensure it remains straight and not bent. Mount the assembly by aligning it securely with the exterior surface of the door and ensuring it is flush.

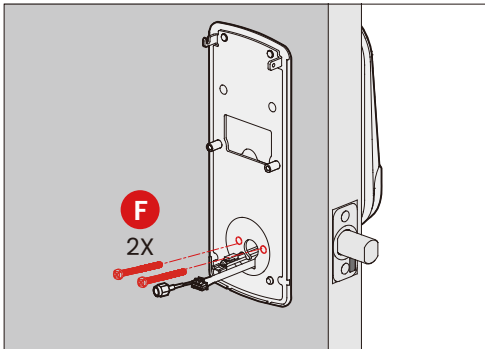


Step 4

INSTALLING INTERIOR ASSEMBLY (G)



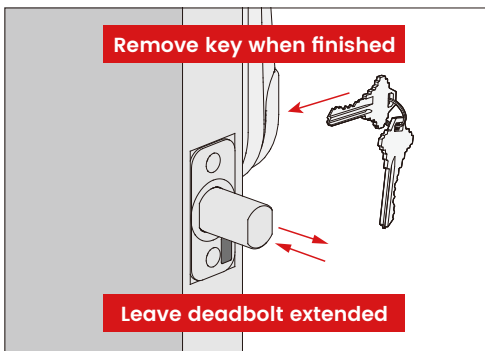
1. Peel off protective film from the adhesive strips on the back of the mounting plate **(D)**. Guide connection cables through the hole and secure to the notch on the lower left corner. Align the mounting plate onto door and firmly press to secure it in place.



2. Insert and tighten by hand 2 **(F)** screws located on the left and right of the blade. Check the alignment and insert screws through the circular holes on both sides of the deadbolt torque blade, aligning them with the screw holes on the exterior assembly. Ensure that the screws do not compress or damage the cable, and then tighten them with a screwdriver until the mounting plate securely attaches to the door.



when installing screws by hand, turn screws clockwise several turns then counterclockwise one turn to ensure smooth threading and no cross threading.

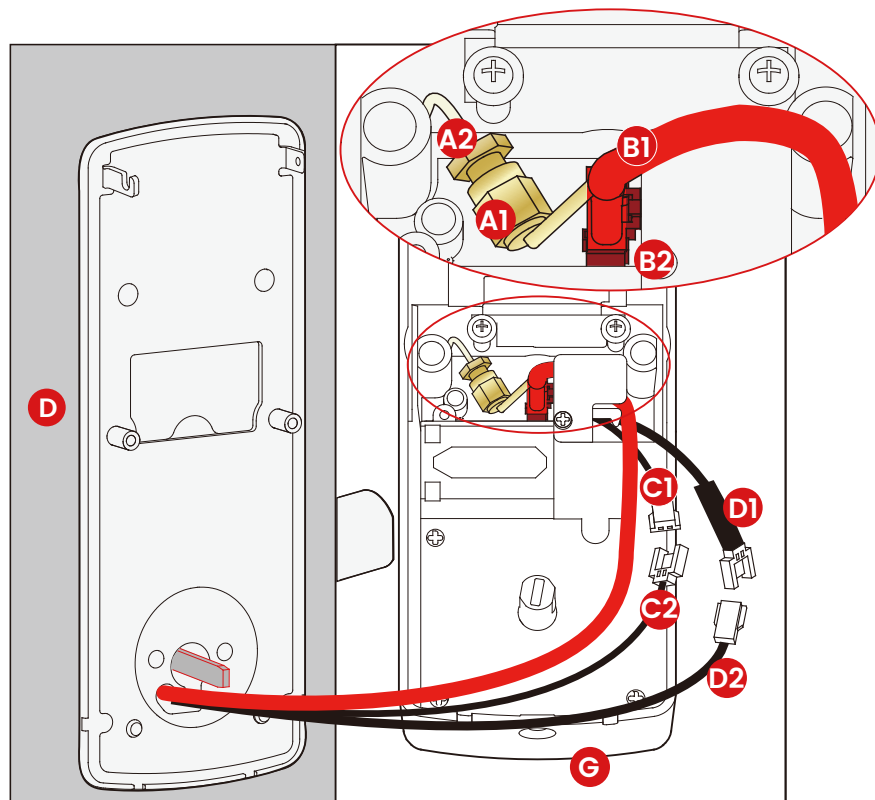


3. Use the key to ensure deadbolt locks and unlocks smoothly. Rapid beeping is an indication it cannot close due to misalignment and/or excessive rubbing or binding.

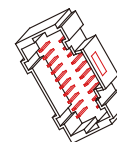
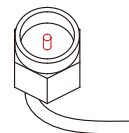


When finished, leave the deadbolt extended and remove the key before proceeding to the next step.

4. Plug the cables coming through mounting plate **(D)** into the interior assembly **(G)** as shown, route to the right of interior assembly **(G)**.



Do not touch
pins inside*

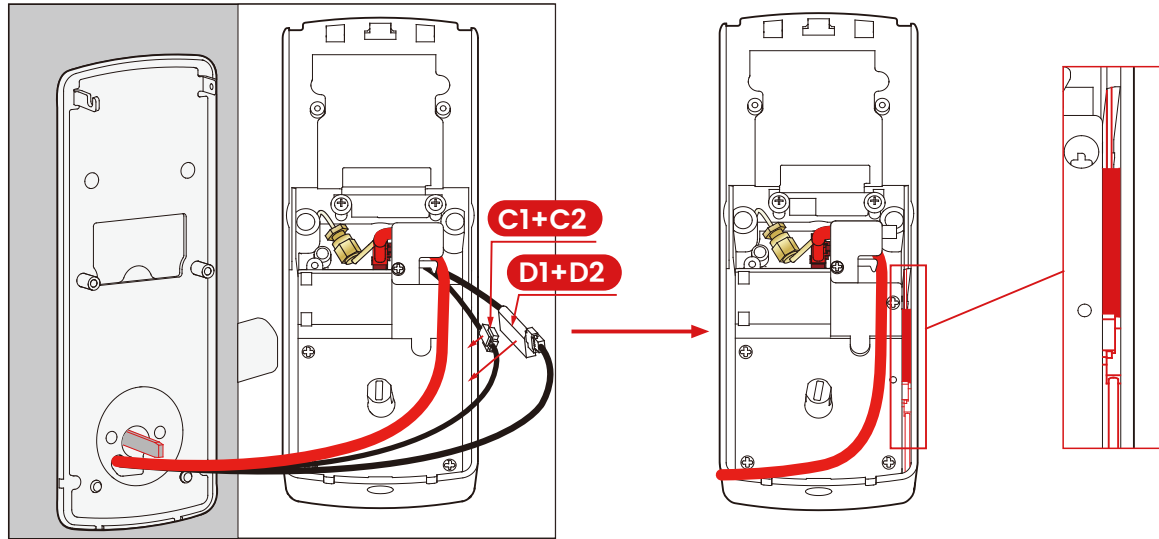


Call our Customer Care
Hotline (669) 500-8835,
for help if the pins are
not centered or bent.

Connect **(A1)** to **(A2)** screw tightly by hand. Plug cable heads **(B1)** to **(B2)**, **(C1)** to **(C2)** and **(D1)** to **(D2)** as shown on the illustration.

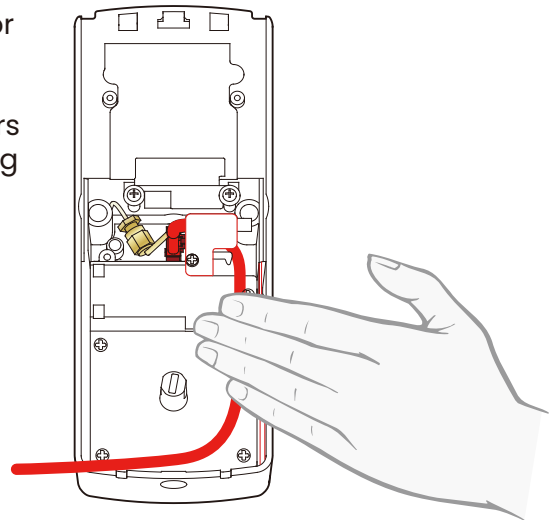
IMPORTANT: **(C1)** is not compatible to **(D2)**.

5. Insert the connected cables **C1+C2** and **D1+D2** into the grooves on the side. Make sure the foam pads attached to the cables are secured to prevent the cables from moving.



Tuck the cables behind the cable rail of the interior assembly.

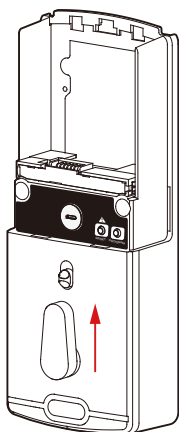
Hold the cables together with your palm and fingers to prevent it from moving and to prepare mounting onto door.



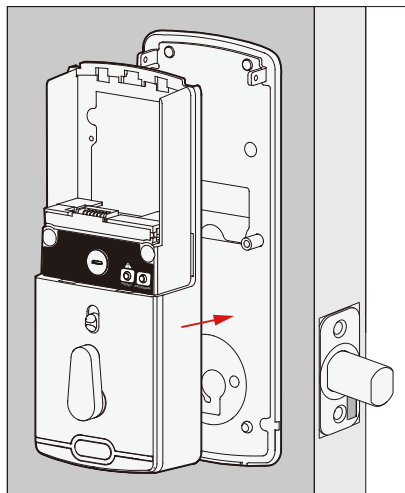
Step 4 continued

INSTALLING THE INTERIOR ASSEMBLY (G)

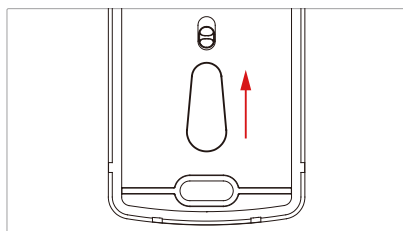
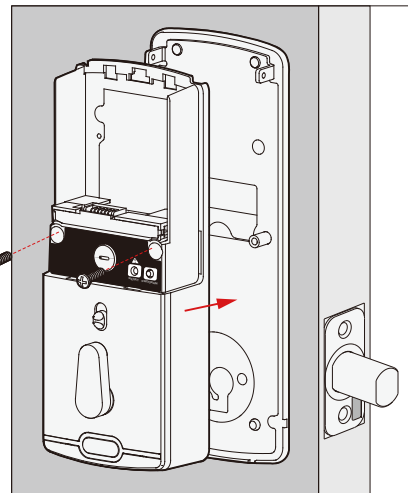
6. Before placing the interior assembly onto the mounting plate, ensure the thumb turn is **vertical**.



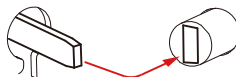
7. Place the interior assembly against the mounting plate and make sure the torque blade is inserted to the thumb turn shaft.



8. Secure the interior assembly to mounting plate with 2 **H** screws.



Torque Blade Thumb turn shaft

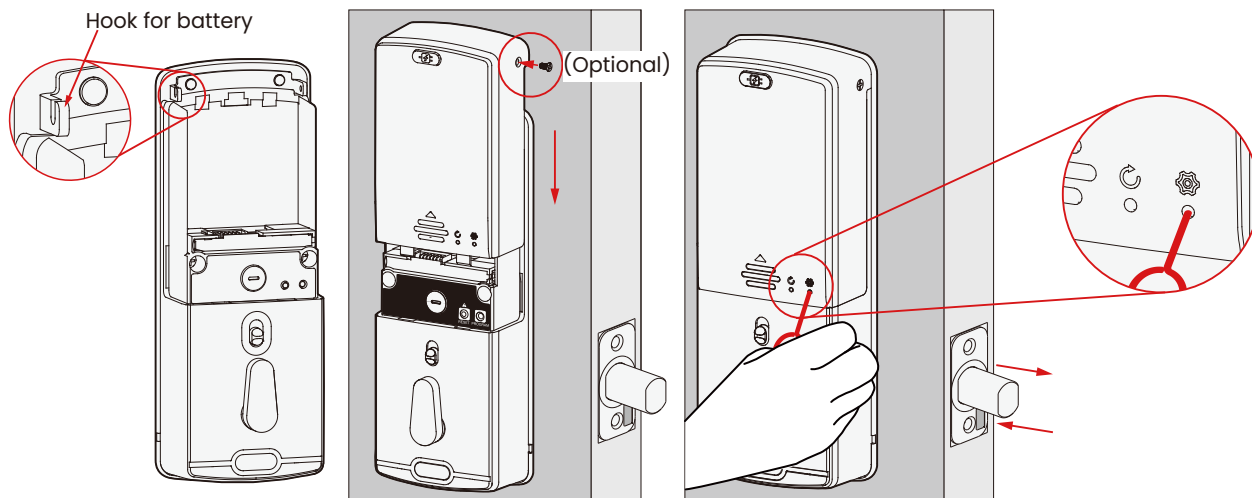


Align torque blade with thumb turn shaft, make sure both are in the vertical position.



Step 5


INSTALLING BATTERY



1. With door open and deadbolt fully extended, insert lithium battery. Make sure to securely hook the battery on the provided slot of the interior assembly. (Optional) Tighten the screw on the right side. **IMPORTANT:** If you're using this battery for the first time, ensure that battery has been fully charged. Use any standard 5V USB charger to charge the lithium battery.

2. After the battery is secured, use the pin key in the accessory bag to HOLD the program button for 10S. The lock will automatically start self-check (release program button once check starts). The self-check process determines right or left swinging door and is very important to ensure correct installation. **IMPORTANT:** If lock is not properly installed it will open and close repeatedly.

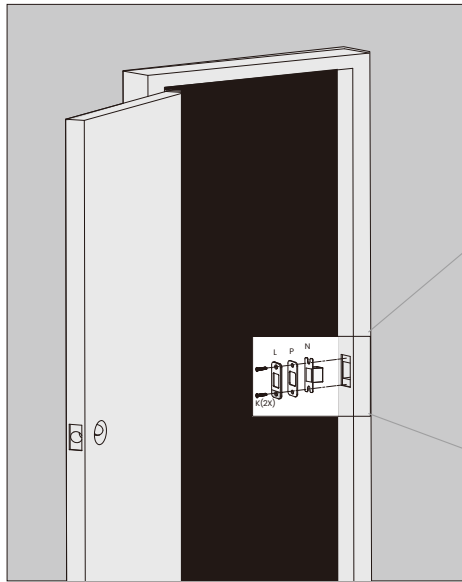
3. Once self-check completes ensure the lock operates smoothly by manually locking and unlocking the door using the thumb turn on the interior assembly. The deadbolt should operate smoothly without any interference or binding. If necessary, repeat step 2 and ensure that (a) the deadbolt was extended and (b) the torque blade was inserted vertically while the deadbolt was extended.

4. Swipe your hand across touchscreen. The lock should close (lock). If the touchscreen is ON, touch  , the lock should lock as well. If deadbolt bounces back or unlocks automatically it means something is not installed correctly. Go back and repeat step 2, same as above.

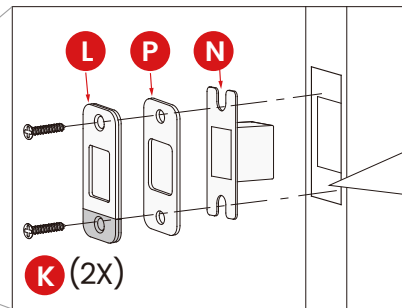
Step 6

INSTALLING STRIKE PLATE

Use the supplied door strike plate **L** which has the built-in door sensor magnet.



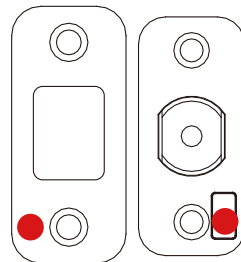
If your door gap is larger than 5mm, it is recommended to install Strike Spacer **P** to lessen the gap to ensure the normal operation of the door sensor.



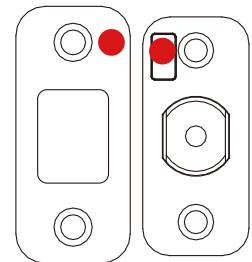
USE THE INCLUDED DOOR STRIKE PLATE WITH INTEGRATED DOOR SENSOR.

Depending on your door and door frame gap you may need to increase the depth of the groove or use strike spacer to lessen the gap.

When installing the deadbolt and door strike, make sure the two red marks are aligned.



side view (70mm)



side view (60mm)

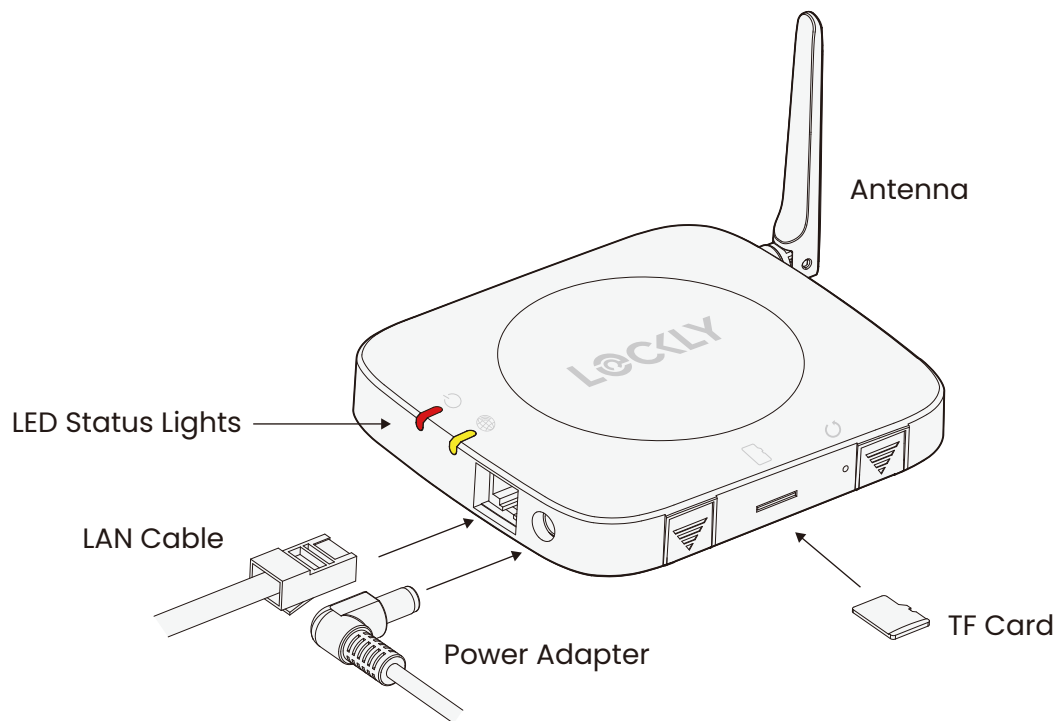


Due to variations in door and frame designs, you may need to adjust the strike plate to ensure smooth deadbolt operation. This is crucial. If the deadbolt binds or catches, the lock will beep rapidly, indicating it cannot close due to misalignment or excessive rubbing. If you have any questions please reference our online support at: [Lockly.com/support](https://lockly.com/support) or call (669) 500-8835 for help.

Step 7

SETUP THE HUB

To enable video doorbell, live monitoring and voice control with Hey Google and Alexa, you will need to setup the included Vision Connect Wi-Fi hub with the Lockly Vision™ Elite deadbolt smart lock + video doorbell.



Vision Connect stores recorded video on the included TF card. Although the TF card is discrete, it is recommended to locate it in a discrete or secure area to protect your privacy and video recordings. TF Card is already inserted on the hub when shipped.

Step 8

LOCKLY APP & UNIQUE ACTIVATION CODE

Before setting up Vision Connect Hub download the Lockly Home app on your smartphone. It's required to finish and setup the connection between hub and lock.



Scan or visit [Lockly.com/app](https://lockly.com/app)

Additionally, you'll need the Activation Card with unique pre-paired QR code to your lock. The card is located in the packaging that your lock came in. This QR code can also be found at the bottom of Vision Connect Hub. Please keep it in a safe place—this QR code is required to complete the setup and will be required if you lose your smartphone or access code.

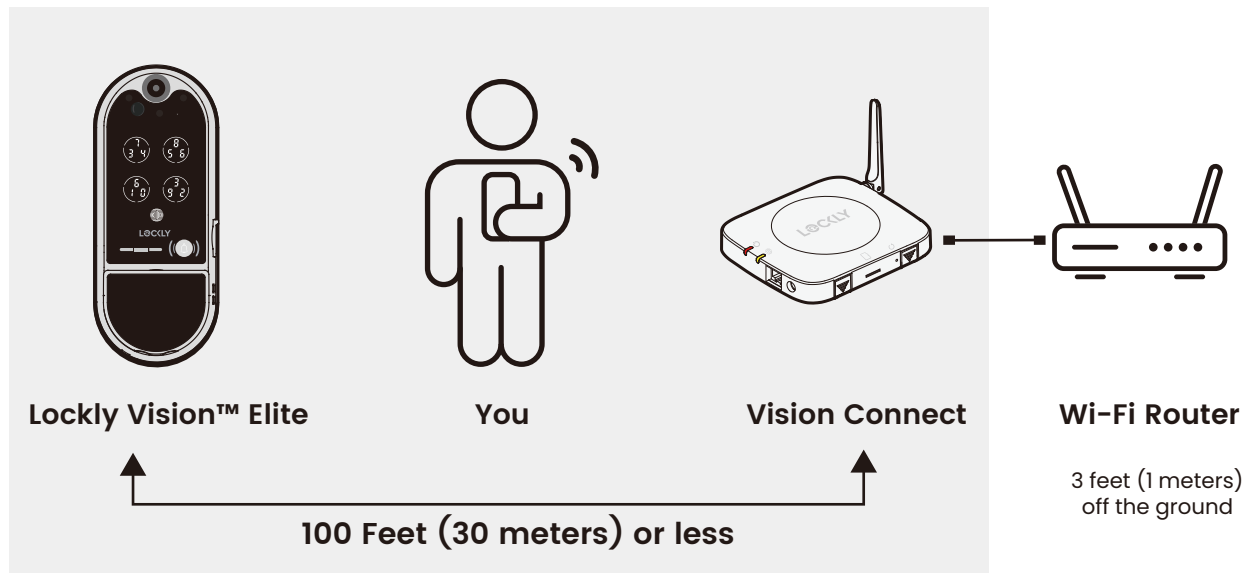


Without the QR code you will not be able to reset your lock.

Step 9

LOCATION GUIDELINES

The Vision Connect Hub connects directly to your Wi-Fi router using the provided LAN cable. Choose an appropriate location for the hub for optimum performance (see below). For optimum connectivity, it is recommended to set up the hub **LESS than 100 feet (30 meters)** away from the lock, and **elevated 3 feet (1 meter)** off the ground.



During the setup process position yourself between the lock and the Vision Connect hub—ideally no more than 100 feet (30 meters) apart. Ensure your iOS or Android™ device has both Bluetooth® and Wi-Fi enabled.

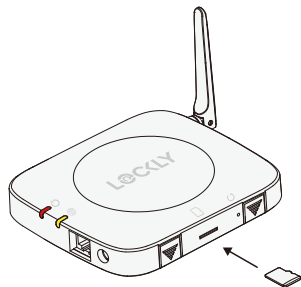


Sometimes distances between hub and lock can vary due to circumstances. If you are having difficulty setting up optimal range of 100 ft or less, we're here to help. Call our customer care team: (669) 500-8835, or visit [Lockly.com/help](https://www.lockly.com/help) for suggestions and troubleshooting tips.

Step 10

VISION CONNECT HUB SETUP

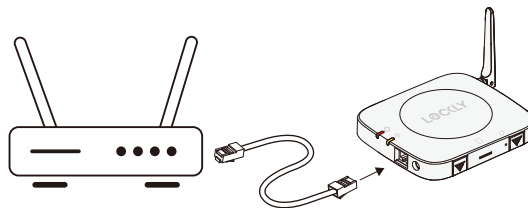
Ensure the TF card that comes with Vision Connect is properly inserted.



TF Card (Included, Inserted)

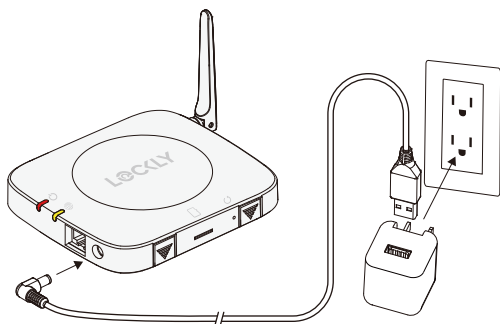
Connect LAN cable to closest Wi-Fi router to the Lockly Vision™ Elite lock (<100ft).

Always keep the Antenna in the upright position

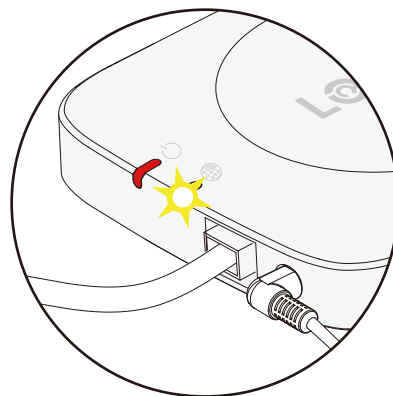


LAN Cable (s) (Included)

Connect power cable and plug USB power adapter into outlet.



Wait 2 minutes for hub to self calibrate.
Once LEDs turn RED and blink yellow.



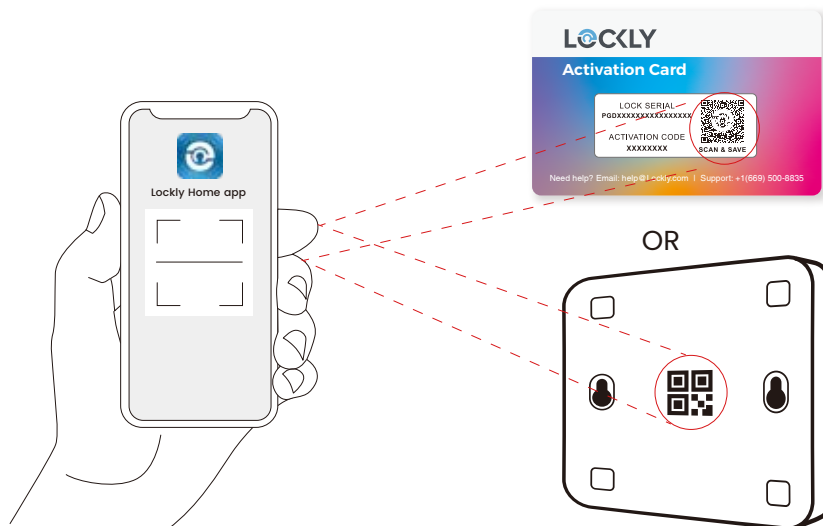
Vision Connect is now ready to connect to your iOS or Android™ device.

See troubleshooting on next page if LEDs do not meet the described conditions.

Step 11

PAIR VISION LOCK TO APP

Launch the **Lockly Home app** and select "add a new device", then select Vision. You will be prompted to scan the QR code from the Activation Card or Vision Connect Hub (located at the bottom).











- Make sure your Lockly Vision™ Elite has the latest firmware. Allow updates and follow instructions if prompted. For more info, visit: <http://www.support.Lockly.com/faq/firmware-update/>
- Power interruption during firmware update may damage the Vision Connect Hub. Do not interrupt or turn the power off while firmware update is in progress.



- Remember to register for warranty.
- Allow your mobile phone to receive push notifications.
- Send in-app feedback if you encounter any issues while using the app.
- If you are having difficulty scanning the QR code, we're here to help. Call our customer care team: (669) 500-8835, or visit Lockly.com/help for suggestions and troubleshooting tips.

VISION CONNECT STATUS & TROUBLESHOOTING

	LED INDICATORS	HUB	STATUS
During Setup	Solid red ON	After connecting LAN cable and power adapter, wait for 2 mins for Vision Connect to self calibrate.	Power ON/ Successfully paired
	Yellow slow blinking		Network connected
	If you experience any of the following, power down and disconnect hub, repeat connection process		
	Red slow blinking		Pairing / Network NOT yet connected
	Red fast blinking		Pairing unsuccessful
	Yellow OFF		Router or LAN cable issue NO network connection
During Firmware Update	Blinking red goes to blue, then turns OFF		Resetting
	Blue slow blinking		Update in progress*
	Blue ON		Update Successful
	Blinking from red to blue		Update has failed

*Power interruption during firmware update may damage the Vision Connect Hub.
Do not interrupt or turn the power off while firmware update is in progress.

Hands-Free Voice Control

Control and check your status using only your voice with Amazon Alexa or Google Assistant-enabled devices.

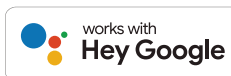


"Alexa, is my Front Door locked?"



"Your Front Door is locked"

To setup your lock to work with either voice assistant, download the Amazon Alexa or Google Home app and add a new Amazon Alexa Skill or Lockly Action on Google.



In Google Home or Amazon Alexa app, add Lockly skill for Alexa or Lockly Action on Google, then follow on screen instructions. See full list of commands, help videos, or troubleshooting your Lockly at <https://Lockly.com/help>

Google, Android, Google Play and Google Home are trademarks of Google LLC.

FCC Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

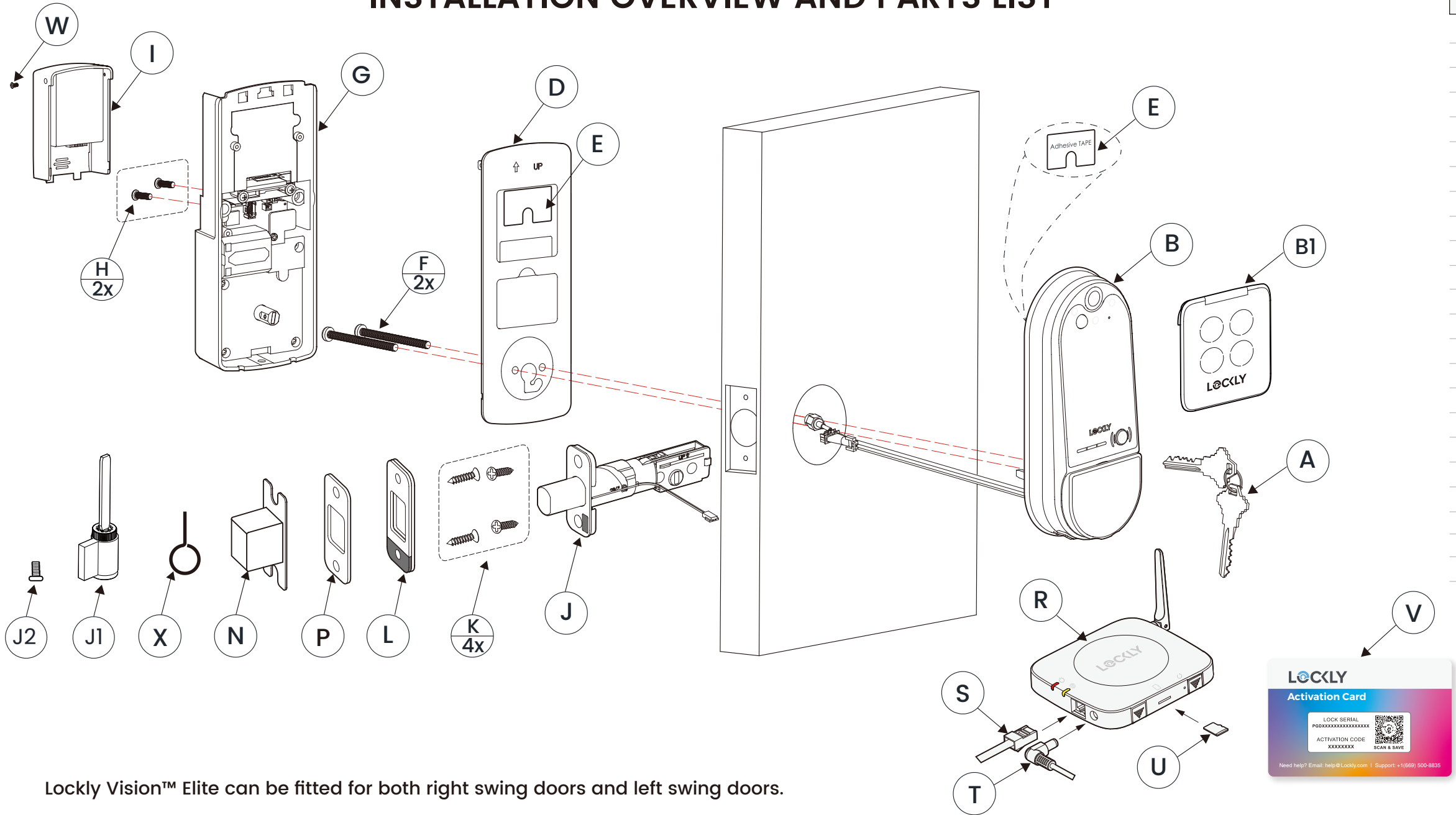
This equipment meets the exemption from the routine evaluation limits in section 4.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 4.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



WARNING: Cancer risk from exposure to Lead. See www.P65Warnings.ca.gov.

INSTALLATION OVERVIEW AND PARTS LIST



Parts	
A	Keys
B	Exterior Assembly
B1	Touchscreen Cover
D	Mounting Plate
E	Adhesive
F	PM5×60mm Screw
G	Interior Assembly
H	PM4×12mm Screw
I	Battery Cover
J	Deadbolt
J1	Lock Cylinder
J2	BM3 x 6mm Screw
K	KA4×20mm Screw
L	Strike Plate
N	Dust Box
P	Strike Spacer
R	Vision Connect
S	LAN Cable
T	Power Plug
U	TF Card
V	Activation Card
W	KM3×6mm Screw
X	Pin Key

Lockly Vision™ Elite can be fitted for both right swing doors and left swing doors.



Go to [Lockly.com/installation](https://lockly.com/installation) to download the latest version of this installation guide.

OR

Scan the code on your phone to watch step-by-step installation video.





We're Here to Help!
Email: help@Lockly.com

For the most up to date version of this guide please visit:
<https://www.support.lockly.com>

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US Patent No. US 9,881,146 B2 | US Patent No. US 9,853,815 B2 | US Patent No. US 9,875,350 B2 | US Patent No. US 9,665,706 B2 | US Patent No. US 11,010,463 B2 | AU Patent No. 2013403169 | AU Patent No. 2014391959 | AU Patent No. 2016412123 | UK Patent No. EP3059689B1 | UK Patent No. EP3176722B1 | Other Patents Pending

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