SkyMesh

Sky Muster™ Plus Usage
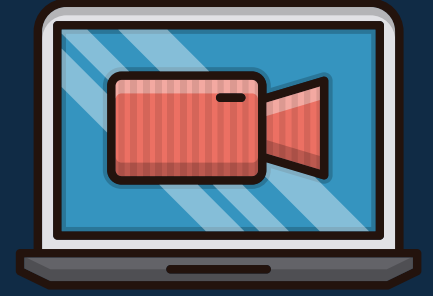# Unmetered vs. Metered

Unmetered usage examples
These do NOT count towards your total data usage

1 **Social media**
Facebook, Twitter, Pinterest, Snapchat, Instagram, WhatsApp, LinkedIn, Tumblr
Videos embedded on these sites are also unmetered

2 **Video conferencing**
Zoom, Skype, Microsoft Teams, FaceTime, Messenger, GoToMeeting, Adobe Connect, Google Duo, Google Hangouts, Line, Tango, MyVMR
Includes other applications that support collaboration

3 **Cloud programs**
Dropbox, Google Drive, One Drive, Canva, iCloud
Includes cloud accounting programs and various other cloud-based software

4 **Emails**
Gmail, Outlook, Apple Mail
Includes all common email programs

5 **Gaming**
Software updates, console updates, most online gaming platforms e.g.Minecraft
Includes PC, Xbox, PlayStation, Nintendo Switch etc.

6 **Voice calling**
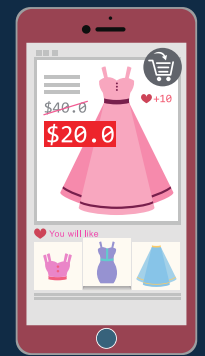WiFi calling, VOiP, Messenger voice calling, Skype

7 **Audio streaming**
Spotify, iTunes, Audible, Google Play music

8 **Software/App downloads & updates**
All app downloads & updates, phone updates, computer updates, software downloads & updates

9 **Education**
Reading Eggs, Mathletics, Blackboard, Moodle, Study Ladder, Turnitin

10 **Web-browsing**
General web-browsing, banking, blogs, retail, news, weather, etc.

Metered usage examples
These DO count towards your total data usage

VPN traffic & video streaming

Including but not limited to: Tik Tok, YouTube, Netflix, Stan, Foxtel, iTunes Movies, BigPond Movies, Apple TV, Amazon Prime, PlayOn, SBS Online, ABC iView, video embedded on news & magazine sites, etc.

Note: The above content is accurate as at 1st April 2020 but the types of traffic that are metered on the nbn™ Sky Muster™ Plus product are constantly subject to change. We recommend you check this page (nbn.com.au/skymuster-plus) regularly to ensure that you keep up to date with the latest changes. The examples of Metered Usage above are examples only and do not comprehensively describe all types of traffic that is metered on nbn™ Sky Muster™ Plus Plans. For further details on which types of traffic are metered or unmetered, please contact SkyMesh on 1300 759 637.

Developed in collaboration with BIRRR