



## ESIM GUIDE - IPHONE USERS



## **iOS Smartphones Compatible with eSIM**



**Ipphones from Hong Kong and China region are not eSIM Compatible**

**Make sure your iPhone is not eSIM locked by your Mobile Network Operator, if you are on a bill phone plan**

- **iPhone 16, 16 Plus, 16 Pro, 16 Pro Max**
- **iPhone 15, 15 Plus, 15 Pro, 15 Pro Max**
- **iPhone 14, 14 Plus, 14 Pro, 14 Pro Max**
- **iPhone 13 mini, 13, 13 Pro, 13 Pro Max, SE (2022)**
- **iPhone 12 mini, 12, 12 Pro, 12 Pro Max**
- **iPhone 11, 11 Pro, 11 Pro Max, SE (2020)**
- **iPhone XS, XS Max, XR**
- **iPhone SE (2020, 2022)**
- **iPad Pro 11" (model A2068, from 2020)**
- **iPad Pro 12.9" (model A2069, from 2020)**
- **iPad Air (model A2123, from 2019)**
- **iPad (model A2198, from 2019)**
- **iPad Mini (model A2124, from 2019)**
- **IPad 10th generation (2022)**



If you get an **EID number**, then  
your phone is eSIM compatible





## BEFORE YOU PURCHASE AN ESIM, CHECK THE FOLLOWING

- ✓ Ensure your device is updated to the latest software version
  - Go to **Settings → General → Software Update**If there's an update available, install it to ensure your iPhone has the latest eSIM functionality and bug fixes.
- ✓ Ensure a **stable Wi-Fi connection** – eSIM activation requires an internet connection.
- ✓ **Disable roaming** on your primary SIM before installing the eSIM to avoid connectivity issues.
- ✓ During setup, select eSIM as **the primary cellular data** option for mobile internet access.
- ✓ Once eSIM is installed, **enable roaming** if using it for international travel.
- ✓ **Restart** your device after eSIM activation to ensure a smooth transition.

# Step-by-Step Installation



## 1. Purchase eSIM:

- Select the preferred **eSIM data plan** for the destination desired.

## 2. Receive Your eSIM Activation Details via Email:

- Use the QR Code or the Manual Activation code provided in the email after your purchased the eSIM data plan.
- Check your SPAM folder just in case if you haven't received it in your main inbox.



Your eSIM activation details will be sent to your email address

Dear

This is the QR code for your newly purchased eSIM:



Click on this link to direct you to your eSIM activation

You can also install the QR code manually from this shareable link:  
<https://p.qrsim.net/6f980de310a84b2e8a9db95c16c3f42b>

Pre-installation validity is 180 days, please install before 05/07/2025.

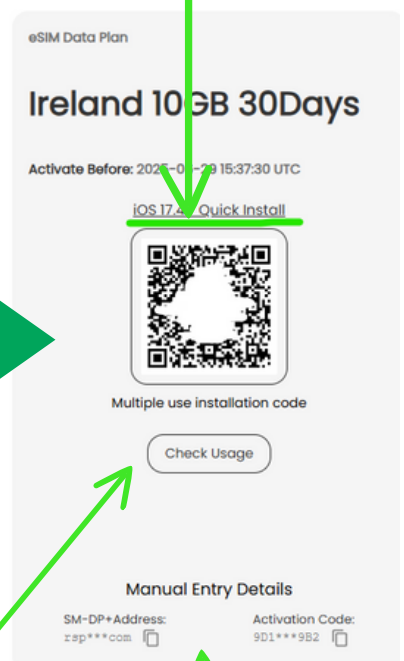
After install, your eSIM is valid for 7 days.

[Installation video guide for IOS devices](#)  
[Installation video guide for Android devices](#)

No APN settings are required.  
Set your newly installed eSIM as your Data Line.  
Turn on "Data Roaming" in Cellular Settings after install.

For troubleshooting or top up, your ICCID is:

If your iOS is 17.4+ click this link for faster activation



You can always check your data usage here even after activation

These are your manual activation details if you cannot activate via QR scanning

### 3. Add the eSIM Plan:

- Open the Settings app on your iPhone.
- Tap Cellular (or Mobile Data, depending on your region).
- Tap Add Cellular Plan or eSIM.
- **If Using a QR Code:** Use your iPhone's camera to scan the eSIM QR code or upload it from your photos folder (if saved as a screenshot)
- **If Entering Manually:** Choose Enter Details Manually and follow the on-screen instructions to input the SM-DP+ address and activation code.

### Watch video tutorial



### 4. Label your eSIM:

- Label the new eSIM line (e.g., "Travel", "Work", or "Secondary") to help distinguish it from your primary SIM card plan.

### 5. Set Your Default Line (If You Have Two Plans):

- Choose your original SIM line (your primary SIM) as your default for voice and SMS, and **choose eSIM line** to use for **cellular data**.

### 6. Activate Roaming for the eSIM and Disable Roaming for the Original SIM:

- Return to Settings > Cellular.
- You'll see both your primary (physical) SIM line and your newly added eSIM line.
- Tap on your **eSIM line** to access its settings.
- **Toggle Data Roaming** to **On** to enable roaming for this eSIM line. This is useful if the eSIM is meant for travel or use abroad.
- Tap on your **Original (Primary) SIM line**.
- **Toggle Data Roaming** to **Off** if you do not want your original SIM line to incur roaming charges abroad.

### 7. Wait for Activation:

- It may take a few minutes for the eSIM line to become active, depending on your carrier.
- You can restart your smartphone to get the eSIM cellular data going.
- You can verify activation by looking for signal bars next to the eSIM plan name or trying to access data via the eSIM line.

### 8. Manage Your Plans Going Forward:

- At any time, go to Settings > Cellular to switch which line uses cellular data, modify voice and data settings, or change labels.
- You can also toggle roaming settings whenever your travel situations change.



**Your connected  
adventure  
awaits you**



**esim**  
by WiFicandy