

AFP ICON 2024 – Know Before You Go Webinar – Chat Transcript

00:34:30 Austin Alderdice: Hi everyone! Welcome to today's webinar. Austin Alderdice, AFP Global's Sr. Director of Marketing and Communications here.

00:36:02 Kelly Buck: Can we come from USA with just an enhanced drivers license?

00:36:03 Katie Johnson: Do we need visas to visit from the US?

00:36:13 Erin Rains - AFP Global: Hi everyone! Thank you for joining us! If you have any questions, please drop them in the chat and our team will answer them as they come up.

00:36:17 Stephanie Zidel: Is the sound in and out for anyone else?

00:36:35 Kim Foster: I just checked and you don't need a visa if you're visiting for less than 180 days

00:36:39 Margaret Savoian: Replying to "Is the sound in and ..."

Sound is good for me.

00:36:41 Cinzia Del Zotto: The sound it good for me.

00:36:48 Pam Simmons: Sound good

00:36:48 Anna Barie: Reacted to " I just checked and ..." with ❤️

00:36:48 Amy Leaming Cote: Replying to "Is the sound in and ..."

Yes. I'm finding it very difficult to hear with my speakers on full volume

00:36:56 Tara Maritzer: email from what sender again?

00:36:59 Katie Johnson: Reacted to " I just checked and ..." with ❤️

00:37:02 Stephanie Zidel: Reacted to "Sound is good for me..." with 👍

00:37:04 Austin Alderdice: Reacted to " I just checked and ..." with ❤️

00:37:26 Austin Alderdice: The email will come from AFP / Maritz Global Events

00:37:53 Candace Dean: If we still have the app from last year, do we need to re-download it?

00:37:59 Stephanie Zidel: Replying to "Is the sound in and ..."

Hm ok me too Amy... it almost sounds like it's on and off mute for me. I'll leave and come back.

00:38:09 Alexandra (Lexi) Ward: Last year, we could search for people on the app only by name, I think. Can we now search for a keyword? Such as "zoo?"

00:38:10 Kim Foster: Replying to "Do we need visas to ..."

Hi, you don't need a visa if you're visit is less than 180 days.

<https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Canada.html>

00:38:29 Stephanie Zidel: Reacted to "The sound it good fo..." with 👍

00:38:32 Stephanie Zidel: Reacted to "Sound good" with 👍

00:38:35 todd mclaughlin: Yes, you would need to re-download the app.

00:39:41 Sean Zikman: will the presentations be uploaded in advance of the conference?

00:39:53 Lynne Groom: I volunteered to host a couple of sessions. Will I be given more information about that at check-in or some other place?

00:40:22 Ann Spencer-Arscott: I signed up to volunteer but haven't heard back from anyone

00:40:39 Erin Rains - AFP Global: Replying to "I volunteered to hos..."

Hi Lynne, thank you for your message! Yes, I will be sending you information about your volunteer session this week.

00:40:50 Amy Blumenthal: Does first come, first served for educational sessions mean that once the seats in the room are filled, the session is full? If so, how long ahead of time should we arrive at a session to be likely to secure a spot?

00:40:55 Lynne Groom: Replying to "I volunteered to hos..."

thank you

00:41:03 Erin Rains - AFP Global: Replying to "I signed up to volun..."

Hi Ann, thank you for your message! I will send you information about your session this week!

00:41:06 Gabriella Zinsley: What is the location to scan barcode/ pickup badges?

00:41:45 Kim Foster: I just downloaded the app but there's an error that says that there's no events associated with the email.

00:42:21 Anna Barie: same

00:42:29 Ann Spencer-Arscott: Replying to "I signed up to volun..."

@Erin Rains - AFP Global thanks Erin

00:42:43 Sabrina-Moné Lamontagne: Replying to "I just downloaded th..."

I had the same issue. Austin mentioned that we won't have access yet. There will be an email when it's ready for access.

00:42:44 todd mclaughlin: To pick up badges, to Metro Toronto Convention Centre-South Level 600

00:42:44 Paul Szrom: Do we need to use Canadian money only or will US dollars be accepted in places?

00:42:45 Katie Fitzmaurice: Replying to "I just downloaded th..."

App doesn't go live until Wednesday

00:42:58 Amy Blumenthal: Can you please also speak to the solar eclipse and opportunities to view it?

00:42:59 Kim Foster: Reacted to "I had the same issue..." with 👍

00:43:06 Kim Foster: Replying to "I just downloaded th..."

Thanks!

00:43:12 Sabrina-Moné Lamontagne: Reacted to "App doesn't go live ..." with 👍

00:43:12 Polina Moneva: Reacted to "Can you please also ..." with 👍

00:43:15 Heather Butler: What is the name of the app? I was a couple minutes late joining.

00:43:15 Erin Rains - AFP Global: Replying to "Does first come, fir..."

Hi Amy, once the seats in the room are full then the session is technically full. We recommend attending a few min. before the session to secure a seat. All sessions are recorded so if you do happen to miss one, you will be able to go back and listen in.

00:43:23 Kate Dalgleish: Reacted to "Can you please also ..." with 👍

00:43:24 Trish Cheveldayoff: Is there the possibility of help for people with mobility issues

00:43:36 Austin Alderdice: Replying to "What is the name of ..."

"AFP ICON 2024" and it will be available on Wednesday, March 27

00:43:39 Amy Blumenthal: Replying to "Does first come, fir..."

Thank you!

00:44:00 Austin Alderdice: Replying to "Can you please also ..."

Yes, Chris will speak on that!

00:44:04 Jessica Wickman: Reacted to "Can you please also ..." with 👍

00:44:06 Lauren Kramer: Reacted to "Can you please also ..." with 👍

00:44:07 Lauren Kramer: Reacted to "Can you please also ..." with 👍

00:44:29 Kim Foster: Reacted to "Can you please also ..." with 👍

00:44:32 Austin Alderdice: Replying to "Can you please also ..."

Monday, April 8 at 3:19pm is the time to bookmark!

00:45:04 Sabrina-Moné Lamontagne: Reacted to "Monday, April 8 at 3..." with 👍

00:45:14 Amy Blumenthal: Replying to "Can you please also ..."

Thank you!

00:45:28 Erin Rains - AFP Global: Replying to "Do we need to use Ca..."

Hi Paul, you will need to use CAD currency or your credit/debit card to make purchases at the convention center or nearby.

00:45:29 Daiva Jocius: Replying to "Can you please also ..."

The UP Train is much less expensive

00:45:33 Kulin Matchhar - Casey House - Toronto - He/Him/His:
<https://www.upexpress.com/en>

00:45:40 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Can you please also ..."

Yes!

00:45:41 Jennilee Psarologos: Reacted to "https://www.upexpres..." with ❤️

00:45:47 Michael Millar: Reacted to "https://www.upexpres..." with ❤️

00:45:47 Jennilee Psarologos: Reacted to "The UP Train is much..." with ❤️

00:45:48 Marshall Boomer: Reacted to "https://www.upexpres..." with 👍

00:45:50 Natalie Steffl: Reacted to "https://www.upexpres..." with ❤️

00:45:56 Sara Carrier: A réagi à "https://www.upexpr..." avec 👍

00:45:57 Marshall Boomer: Reacted to "The UP Train is much..." with 👍

00:46:00 Austin Alderdice: Replying to "Is there the possibi..."

Yes absolutely - if Chris doesn't speak on it, information will be both in our "Know Before You Go" email and on the AFP ICON app, both coming later this week.

00:46:11 Daniel Lanteigne: Replying to "Can you please also ..."

@Daiva Jocius and quicker in the traffic of Toronto

00:46:15 Daniel Lanteigne: Reacted to "The UP Train is much..." with ❤️

00:46:16 Karen Hiller: For those of us who are staying off-site, where should we park?

00:46:25 Melody Sugg: Will I need Canadian money or can I rely on my debit/credit card?

00:46:26 Lynne Groom: my spouse is coming with me. are there any activities that he might be able to join me for?

00:46:39 Amy Blumenthal: Reacted to "Monday, April 8 at 3..." with 👍

00:46:40 Michael Millar: Recommendations for eateries featuring poutine?

00:46:44 Amie Gibson: Reacted to "https://www.upexpres..." with 👍

00:46:52 Amie Gibson: Reacted to "The UP Train is much..." with 👍

00:47:07 Natalie Huyghe: Reacted to "Recommendations for ..." with 🤔

00:47:10 Baylee Kasprzak: Reacted to "Recommendations for ..." with ❤️

00:47:11 Amy Blumenthal: Reacted to "Recommendations for ..." with 🤔

00:47:13 Erin Rains - AFP Global: Replying to "Will I need Canadian..."

Hi Melody, you will need to either use Canadian dollars or to rely on your credit/debit card. Be sure to call your bank ahead of time and let them know you're travelling to Canada so that your card doesn't get locked.

00:47:14 Jamie White: Reacted to "Recommendations for ..." with 🤔

00:47:16 Sabrina-Moné Lamontagne: Reacted to "The UP Train is much..." with 👍

00:47:20 Amie Gibson: Reacted to "Recommendations for ..." with 🤔

00:47:23 Jennilee Psarologos: Reacted to "Recommendations for ..." with ❤️

00:47:27 Madison Everett: Reacted to "Recommendations for ..." with 🤔

00:47:30 Austin Alderdice: Replying to "For those of us who ..."

The Metro Toronto Convention Centre does have parking, but it is limited.
<https://www.mtccc.com/locations/getting-here/?tab=parkingRates>

00:47:45 todd mclaughlin: Replying to "Recommendations for ..."

<https://www.timeout.com/toronto/restaurants/best-poutine-in-toronto>

00:47:45 Rebekah Craig: Reacted to "The UP Train is much..." with ❤️

00:47:51 Daiva Jocius: Replying to "Can you please also ..."

Free wifi as well

00:47:51 Rebekah Craig: Reacted to "https://www.upexpres..." with ❤️

00:47:52 Mike Linnemann: important question: where is the nearest Timmy's?

00:48:01 Jonathan Scouten: Reacted to "important question: ..." with 🤔

00:48:03 Wairimu N: Reacted to "important question: ..." with 🤔

00:48:07 Niki Dettman: Reacted to "important question: ..." with 🤔

00:48:07 Austin Alderdice: Replying to "my spouse is coming ..."

You can add a Guest Registration onto your conference registration which includes access to all networking opportunities.

00:48:15 Kulin Matchhar - Casey House - Toronto - He/Him/His: Reacted to "important question: ..." with 🤔

00:48:16 Kim Foster: Reacted to "The UP Train is much..." with 👍

00:48:23 Michael Millar: Reacted to "https://www.timeout...." with ❤️

00:48:33 Elana Helgesen: Reacted to "important question: ..." with 😊

00:48:35 jennifer hogan: Replying to "For those of us who ..."

public transit is your best choice vs. driving.

00:48:55 Austin Alderdice: Replying to "important question: ..."

Plenty in the immediate area!

00:49:05 Austin Alderdice: Reacted to "public transit is yo..." with 👍

00:49:06 Mike Linnemann: Replying to "important question: ..."

whew

00:49:30 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "important question: ..."

Simcoe Place, 200 Front St W, Toronto, ON M5V 1J2

00:49:37 Erin Rains - AFP Global: Professionaldevelopment@afpglobal.org

00:49:43 Daniel Lanteigne: Thank you for this webinar. Even after a few ICONs, it's so relevant.

00:49:49 Austin Alderdice: Reacted to "Thank you for this w..." with ❤️

00:49:50 Erin Rains - AFP Global: Reacted to "Thank you for this w..." with ❤️

00:49:50 Lynne Groom: Replying to "my spouse is coming ..."

thank you.

00:50:19 Candace Dean: Replying to "my spouse is coming ..."

can my colleague pick up my badge early if she has my barcode

00:50:23 Diana Hill: Can you bring a guest welcome Saturday event

00:50:28 Anh Vo: Barcodes on phones will be fine?

00:50:37 Amy Blumenthal: I am coming to board member trainings on Saturday morning. Is there a location where I need to register for that when I arrive, and where are the sessions being held?

00:50:42 Ann Spencer-Arscott: If you have signed up for sessions on Saturday, are they at the Convention Centre?

00:50:44 todd mclaughlin: Replying to "important question: ..."

<https://locations.timhortons.ca/en/locations-list/on/toronto/>

00:50:48 Austin Alderdice: Replying to "Barcodes on phones w..."

Yes!

00:50:56 Erika Oseguera: Breakfast has not been provided in the past, will it be provided this year?

00:50:58 Michael Millar: For students of French and/or francophones:
<https://frenchstreet.ca/librairie-mosaïque/>

00:51:20 Ashley C: Do you pick up your badge prior to the deep dive sessions? Are they at the conference center as well?

00:51:20 Kathryn Cooke: What time does registration open on Sunday morning?

00:51:30 Erin Rains - AFP Global: Replying to "If you have signed u..."

Hi Ann, all pre-conference Deep Dive sessions are at the Convention Center.

00:51:34 Austin Alderdice: Replying to "my spouse is coming ..."

@Candace Dean we don't encourage it, but come see me (Austin) at registration and we'll work it out!

00:51:48 Candace Dean: Reacted to "@Candace Dean we don..." with 👍

00:51:59 Kulin Matchhar - Casey House - Toronto - He/Him/His: Reacted to "Recommendations for ..." with 🥰

00:52:28 Erin Rains - AFP Global: Replying to "Do you pick up your ..."

Hi Ashley, registration for pre-conference sessions will be on the 700 level of the convention center. You will get an email from me this week with details!

00:52:35 Jessica Dirom: Replying to "my spouse is coming ..."

We have an event on Saturday and will not get into Toronto until Sunday afternoon. Will we still be able to check in at registration and check our luggage when we arrive?

00:52:39 Daniel Lanteigne: I love the Quiet Room. Feel free to go and "disconnect" for a few minutes.

00:52:45 Jamie Riccobono: Reacted to "Hi Ashley, registrat..." with 👍

00:52:47 Austin Alderdice: Replying to "I am coming to board..."

You will receive an email with board meeting details, if you're talking about AFP Global board meetings.

00:53:10 Erin Rains - AFP Global: Replying to "Do you pick up your ..."

You can pick up your ICON badge during the day on Saturday!

00:53:11 Austin Alderdice: Replying to "What time does regis..."

7am

00:53:17 Kathryn Cooke: Reacted to "7am" with ❤️

00:53:18 Hedy Barton: Replying to "my spouse is coming ..."

For tipping, are American dollars used/welcome in Toronto, or do we need Canadian cash?

00:53:22 Ann Spencer-Arscott: Replying to "If you have signed u..."

thanks

00:53:24 Melanie Vadzemnieks: Caffeinated beyond belief....music to my ears!

00:53:38 emily Marsh: Will you speak on what meals are provided?

00:53:39 Melissa Gomez: will there be phone charging stations at the convention center?

00:53:53 Amy Blumenthal: Reacted to "Hi Ashley, registrat..." with 👍

00:54:13 Michael Millar: Reacted to "Will you speak on wh..." with ❤️

00:54:29 Wairimu N: Will the conference recordings be available for free post conference? If yes how long can we access for free?

00:54:32 Jennilee Psarologos: Reacted to "I love the Quiet Roo..." with 👍

00:54:49 Amy Blumenthal: Replying to "I am coming to board..."

I'm talking about sessions for chapter board members.

00:54:56 Marshall Boomer: Reacted to "Recommendations for ..." with 👍

00:54:58 Jennilee Psarologos: Reacted to "Caffeinated beyond b..." with ❤️

00:54:59 Natalie Huyghe: Will the deep dives be recorded and available after the event

00:55:18 Austin Alderdice: Replying to "Will you speak on wh..."

Yes - I will ask Chris to touch on that to the larger group. Broadly speaking, coffee is provided in the AM and afternoon, and lunch is provided each day. There are also many great spots within a short walking distance outside The Centre.

00:55:38 Amy Graziano: How do you check in before a full day Saturday session?

00:55:54 Amy Graziano: Replying to "How do you check in ..."

Nevermind - saw above.

00:55:56 Erin Rains - AFP Global: Replying to "Will the deep dives ..."

Hi Natalie, Deep Dives are not recorded and content of these programs are presented live.

00:55:56 Austin Alderdice: Replying to "will there be phone ..."

Yes - there will be a few charging stations. Check the AFP Hub within the AFP EXCHANGE, I know one will be in there!

00:55:58 todd mclaughlin: Replying to "I am coming to board..."

Chapter Board Workshop is at the Westin Harbour Castle

00:56:00 Marshall Boomer: Replying to "Recommendations for ..."

If you're looking for fast food...Harvey's Hamburgers has decent poutine for a fast food chain.

00:56:02 Keeley Tuggle: Do we get a lunch break for the deep dives and if so, when are they so we can plan?

00:56:13 Lynne Groom: can you send a link to the guest registration? I am not finding that on the AFP Icon website.

00:56:17 Michael Millar: Reacted to "If you're looking fo..." with ❤️

00:56:18 Austin Alderdice: Replying to "Will the conference ..."

Yes for all attendees! They will be available for at least one year after.

00:56:36 Wairimu N: Reacted to "Yes for all attendee..." with ❤️

00:56:43 Melissa Kadlec: Replying to "Will the conference ..."

What time does Nicole speak?

00:56:57 Marshall Boomer: Replying to "Recommendations for ..."

most restaurants unless ethnic will have their own version of poutine on their menus.

00:57:00 Natalie Huyghe: Reacted to "Hi Natalie, Deep Div..." with 👍

00:57:03 Erin Rains - AFP Global: Replying to "Do we get a lunch br..."

Hi Keeley, yes. You will have 1:30 for lunch during your pre-conference session. You will get an email from me this week with more info about your session!

00:57:07 Amy Blumenthal: Replying to "I am coming to board..."

Thank you, @todd mclaughlin!

00:57:19 Keeley Tuggle: Reacted to "Hi Keeley, yes. You ..." with 👍

00:57:28 Abigail Wells: Is there not a conference sponsored party/fest this year like there has been in years past?

00:58:10 Tara Maritzer: recording and slides?

00:58:39 Austin Alderdice: Replying to "can you send a link ..."

Hi Lynne - if you click the link below, and click Sign In in top right, you can add it as a show item.
<https://registration.experientevent.com/ShowNSF241/FLOW/ATTENDEE#!/registrant//Member/>

If you have any issues, feel free to email me (Austin.alderdice@afpglobal.org) or our customer service team at frp@maritz.com

00:58:54 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Recommendations for ..."

Smoke's Poutinerie - <https://smokespoutinerie.com/find-us/>

00:58:55 Amy Graziano: Non fundraising question. Anyone have a recommendation for watching NCAA Final 4 on Saturday night and NCAA Championship game on Monday evening?

00:59:34 Austin Alderdice: Replying to "Will the conference ..."

@Melissa Kadlec The Opening General Session begins at 1:30 PM on Sunday. Nikole will begin at approx. 2 PM.

00:59:41 Hedy Barton: Will there be a maximum of CFRE credits that can be acquired through the conference sessions? I believe that there has been a maximum for attending in the past?

00:59:54 Natalie Huyghe: No pre-registration to individual sessions (not deep dives), correct?

01:00:01 Teresa Cheng: Replying to "Non fundraising ques..."

Loose Moose, right across from the convention centre on Front Street.

01:00:10 Erin Rains - AFP Global: Replying to "Will there be a maxi..."

Hi Hedy, yes! Full participation in the conference is 11.25 CFRE CE credits. Sessions will be available to watch for additional credit after the event.

01:00:28 Kim Martinez-Ward: Reacted to "Non fundraising ques..." with 👍

01:00:30 Erin Rains - AFP Global: Replying to "No pre-registration ..."

Hi Natalie, no you do not need to register for conference education sessions. They are first come, first served.

01:00:31 Austin Alderdice: Replying to "Is there not a confe..."

There is not a conference sponsored party/fest this year.

01:00:34 Kim Martinez-Ward: Reacted to "Loose Moose, right a..." with 👍

01:00:34 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Non fundraising ques..."

146 Front St W, Toronto, ON M5J 1G2

01:00:51 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Non fundraising ques..."

Jack Astor's Bar & Grill Front Street probably too!

01:01:16 Natalie Huyghe: Reacted to "Hi Natalie, no you d..." with 👍

01:01:17 Matthew Charters: Replying to "Non fundraising ques..."

Or Real Sports, by Scotiabank Arena

01:01:21 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Non fundraising ques..."

Kellys Landing - 123 Front St W, Toronto, ON M5J 2M2

01:01:27 Marshall Boomer: Replying to "my spouse is coming ..."

Just like any other place around the world US money is accepted for tipping. If you need cash you can use your US debit card at any CDN bank machine. Note there is no one dollar or two dollar bill they are coins and there are no more 1 cent coins.

01:01:32 Austin Alderdice: Replying to "recording and slides..."

Of this session: it will be up on afpicon.com starting tomorrow.

Of AFP ICON sessions: recordings will be available for free to attendees approx. one month after the event. Handouts/slides provided by speakers can be downloaded from the AFP ICON app, within the session description.

01:01:33 Mariia Kupriianova: hi, can you please share the link to the app?

01:01:36 Maureen Rhodes: Reacted to "Smoke's Poutinerie -..." with 👍

01:01:38 Amy Graziano: Replying to "Non fundraising ques..."

thanks!

01:01:39 Michael Millar: Thanks @Teresa Cheng! Hoping to watch the Maple Leafs vs Penguins game in a nice venue (I think the game has been sold out for many weeks)

01:01:51 Elana Helgesen: Reacted to "Thanks @Teresa Cheng..." with 😊

01:01:54 Jamie Riccobono: Reacted to "Thanks @Teresa Cheng..." with 👍

01:02:06 Michael Millar: Reacted to "Or Real Sports, by S..." with ❤️

01:02:06 Austin Alderdice: Reacted to "Just like any other ..." with ❤️

01:02:10 Michael Millar: Reacted to "146 Front St W, Toro..." with ❤️

01:02:15 Erin Rains - AFP Global: Replying to "hi, can you please s..."

Hi Mariia, the app will be launching on Wednesday! Please stay tuned to your email for more information.

01:02:35 Jonathan Scouten: Reacted to "Thanks @Teresa Cheng..." with 👍

01:02:42 Shannon Malnory-Silbernagel: Replying to "Thanks @Teresa Cheng..."

@Michael Millar, I am going to the game - can't wait!

01:02:46 Jay Gardner: Is there a place to safely store luggage Tuesday morning?

01:02:47 Jonathan Scouten: Replying to "Thanks @Teresa Cheng..."

Same! There are still tickets on Seat geek though.

01:02:49 Austin Alderdice: Replying to "hi, can you please s..."

afpglobal.org/app once Wednesday arrives!

01:03:01 Austin Alderdice: Replying to "Is there a place to ..."

We will have a coat check, yes.

01:03:01 Mariia Kupriianova: Replying to "hi, can you please s..."

thank you!

01:03:07 Jonathan Scouten: Reacted to "@Michael Millar, I a..." with 👍

01:03:07 Elana Helgesen: Replying to "Thanks @Teresa Cheng..."

And on Stubhub. I've been eyeing a ticket myself :)

01:03:15 Jonathan Scouten: Reacted to "And on Stubhub. I've..." with 👍

01:03:15 Tamara Clement: Reacted to "We will have a coat ..." with 👍

01:03:31 Jay Gardner: Reacted to "We will have a coat ..." with 👍

01:03:34 Katie Johnson: Will there be an attendance list available before the conference, perhaps on the app?

01:03:53 Hedy Barton: Replying to "my spouse is coming ..."

Thank you!

01:03:53 Kerri Hill-Johnson: Is the chat box available on the recording?

01:04:03 Hannah DeVries: what if you said you have diet restrictions when your registered? will your food be in the usual area?

01:04:05 Daiva Jocius: When will the app be available?

01:04:06 Lynne Groom: Reacted to "Hi Lynne - if you cl..." with 👍
01:04:16 Erin Rains - AFP Global: Replying to "When will the app be..."

Wednesday!

01:04:16 Tara Maritzer: will there be portable phone chargers/charging stations available?
01:04:18 Niki Dettman: Replying to "Thanks @Teresa Cheng..."

We got tickets to the game...can't wait!

01:04:23 Niki Dettman: Reacted to "@Michael Millar, I a..." with 👍
01:04:29 Michael Millar: Reacted to "@Michael Millar, I a..." with ❤️
01:04:34 Keeley Tuggle: Will there be boxed lunches for those with dietary restrictions? How should I communicate those?
01:04:38 Niki Dettman: Reacted to "And on Stubhub. I've..." with 👍
01:04:51 Matthew Charters: Replying to "my spouse is coming ..."

Also if paying by credit card or debit most machines will have an add tip option you can use. I live in Ontario and almost never carry cash.

01:04:52 Megan Whilden: Echoing Q about device charging, thanks!
01:04:58 Austin Alderdice: Replying to "Will there be an att..."

On the app - yes. Once you download and log in (starting Wednesday, March 27), you'll be able to see a list of your fellow attendees (just name, org and job title). If you connect with a fellow attendee on the app, you're able to swap contact info.

01:05:02 todd mclaughlin: Replying to "will there be portab..."

There will be some charging areas in the Exchange

01:05:07 Michael Millar: Replying to "Thanks @Teresa Cheng..."

Wow...my boss is a Pittsburgh native so maybe a couple of Penguins-Maple Leafs seats can be purchased.

01:05:14 Katie Johnson: Reacted to "On the app - yes. On..." with ❤️

01:05:16 Anh Vo: is the social on Sat and Mon at extra cost? and do we need to register?

01:05:22 Rebekah Craig: Reacted to "Also if paying by cr..." with ❤️

01:05:46 Kerri Hill-Johnson: Reacted to "Also if paying by cr..." with 👍

01:05:56 Dorothy Gordon: Replying to "Thanks @Teresa Cheng..."

Go Penguins (from PGH)!

01:05:59 Marshall Boomer: Replying to "Thanks @Teresa Cheng..."

Also keep baseball in mind. The Jays will play Seattle at The Dome which is just next to the Convention Center. (Home Opener)

01:06:05 Austin Alderdice: Replying to "is the social on Sat..."

No and no! Just come ready to network :)

01:06:13 Anh Vo: Replying to "is the social on Sat..."

thx!

01:06:17 Sean Zikman: where is ICON in 2025?

01:06:22 Lexi Moore: Replying to "is the social on Sat..."

Thank you! I'm missing it at home in Vermont

01:06:25 Austin Alderdice: Replying to "where is ICON in 202..."

Seattle

01:06:28 Erin Rains - AFP Global: Replying to "where is ICON in 202..."

Seattle, WA :)

01:06:35 Niki Dettman: Replying to "Thanks @Teresa Cheng..."

@Michael Millar There weren't many (and they weren't cheap) but as a hockey fan, I couldn't pass up seeing an Original Six team in their hometown!

01:06:36 Kerri Hill-Johnson: Replying to "is the social on Sat..."

What social? Did I miss it?

01:06:45 Amy Blumenthal: Will there be stations to refill reusable water bottles?

01:06:47 Michael Millar: Reacted to "@Michael Millar Ther..." with ❤️

01:06:48 Katie Johnson: Reacted to "Seattle, WA :)" with 🙌

01:06:53 Erin Rains - AFP Global: Replying to "is the social on Sat..."

Hi Kerri, the conference receptions

01:06:54 Marshall Boomer: Reacted to "@Michael Millar Ther..." with 🙌

01:07:09 Tara Maritzer: Reacted to "Will there be statio..." with 🙌

01:07:25 Heather Scott: If you are AAA members lots of the attractions offer discounts.

01:07:27 Austin Alderdice: Replying to "is the social on Sat..."

@Kerri Hill-Johnson There is a Welcome Reception on Saturday, and Exchange Happy Hour on Monday. All listed here: <https://afpicon.com/#saag>

01:07:27 Amy Blumenthal: Are badges on a lanyard or are they pin-on?

01:07:37 Erin Rains - AFP Global: Replying to "Are badges on a lany..."

They are lanyards.

01:07:46 Kerri Hill-Johnson: Replying to "is the social on Sat..."

Thank you.

01:07:48 Amy Blumenthal: Reacted to "Thank you." with 🙌

01:07:52 Kerri Hill-Johnson: Reacted to "If you are AAA membe..." with ❤️

01:07:57 Michael Millar: Replying to "Thanks @Teresa Cheng..."

@Niki Dettman I will ask my boss as a Pittsburgh native (and I will keep it secret from Toronto locals that I listen to Canadiens games)

01:08:01 elham sana: When will the recording of this webinar be available?

01:08:16 Hedy Barton: Replying to "Do we need to use Ca..."

Hi Erin, this appears to conflict with the answer given to my question about tipping.

01:08:27 Niki Dettman: Reacted to "@Niki Dettman I will..." with 🤔

01:08:29 Erin Rains - AFP Global: Replying to "When will the record..."

Hi Elham, we will send it out this week.

01:08:45 Niki Dettman: Replying to "Thanks @Teresa Cheng..."

@Michael Millar Your secret is safe with me. lol

01:08:53 Hannah DeVries: thank you :)

01:08:59 Erin Rains - AFP Global: Replying to "Do we need to use Ca..."

Hi Hedy, could you please clarify?

01:09:01 todd mclaughlin: Replying to "Will there be statio..."

There are water stations in the Convention Centre

01:09:05 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "Thanks @Teresa Cheng..."

<https://www.ticketmaster.ca/toronto-maple-leafs-vs-pittsburgh-penguins-toronto-ontario-04-08-2024/event/10005F0BC0453D82?landing=c>

01:09:11 Amy Blumenthal: Reacted to "There are water stat..." with 👍

01:09:14 Michael Millar: Reacted to "https://www.ticketma..." with ❤️

01:09:26 Carla Baudrons: I'm sorry if this has already been asked, but will there be eclipse glasses available for attendees?

01:09:32 Asha Martin: Hi , I'm late to the call . Is there an app we'll be using for the conference?

01:09:42 Keeley Tuggle: Replying to "Will there be boxed ..."

Thank you!

01:09:52 Austin Alderdice: Reacted to "Thank you!" with ❤️

01:10:06 Erin Rains - AFP Global: Replying to "Hi , I'm late to th..."

Hi Asha, yes! It is coming out on Wednesday.

01:10:22 Megan Whilden: Bloomerang is giving out eclipse glasses I think

01:10:28 Jay Gardner: Amazon has eclipse glasses cheap.

01:10:33 Cathy McClain: do you recommend exchanging currency prior to travel to Canadian dollars?

01:10:42 Megan Whilden: Reacted to "do you recommend exc..." with 👍

01:11:29 Brooke Erickson: Servers in restaurants - 15 - 20% tips are normal

01:11:37 Austin Alderdice: Don't quote me, but I believe Bloomerang and Blackbaud will be providing Eclipse viewing "glasses"

01:11:37 Heidi Burgess: 18% tipping on meals and taxis

01:11:39 Kathryn Cooke: Reacted to "Servers in restauran..." with 👍

01:11:40 Patti Holmes: What about purchases with cash around the city?

01:11:50 Matthew Charters: Replying to "do you recommend exc..."

You can purchase almost anything (including tipping) with your credit card in Canada. I live in Ontario and never carry cash.

01:11:56 Ashley C: If I booked my hotel through one of the AFP room blocks, is parking included? Or is that something I add upon check-in?

01:12:05 Jay Gardner: Reacted to "Servers in restauran..." with 👍

01:12:10 Asha Martin: Hi , I'm late to the call . Is there an app we'll be using for the conference?

01:12:14 Cathy McClain: Reacted to "You can purchase alm..." with 👍

01:12:18 Jennilee Psarologos: Reacted to "You can purchase alm..." with 👍

01:12:20 Amy Blumenthal: Reacted to "You can purchase alm..." with 👍

01:12:23 Elana Helgesen: Will we be getting a hotel reservation directly from the hotel now that it switched from Maritz?

01:12:27 Erin Rains - AFP Global: Replying to "Hi , I'm late to th..."

Hi Asha, yes. The app will be available Wednesday!

01:12:37 Michael Millar: Not sure if a paid tour here is worth it - but seems interesting
<https://www.toronto.ca/explore-enjoy/visitor-toronto/path-torontos-downtown-pedestrian-walkway/>

01:12:43 Shira Ginsler: Replying to "do you recommend exc..."

Agree, same for me. If you do want to use cash, you can't expect Canadian businesses to calculate the exchange rate on the spot for you, so get some Canadian cash first.

01:12:45 Kathleen Vincent: If you are lodging close to a shuttle stop in a closeby hotel but are not staying at the hotel, can we use the shuttle to go to the conference?

01:12:45 Marlene Quinton: Count on \$30-\$40 CDN / night for parking

01:12:48 Katie Chatters: Is Uber available in Toronto?

01:12:58 Ashley C: Reacted to "Count on \$30-\$40 CDN..." with ❤️

01:13:00 Mariia Kupriianova: hi, will the exhibitors list be on the app?

01:13:03 Regina Hammons: A friend told me that you can take a train from the airport to the hotel area, any advice?

01:13:04 Sarah Masterson: Will we get confirmation from our hotels for our bookings? I haven't received anything other than the AFP registration receipt.

01:13:04 Hedy Barton: Hi Are there any recommended shuttles to and from downtown from the airport?

01:13:05 Wendy Wong: Yes Uber is available

01:13:07 Tara Maritzer: any suggestions as to what is useful to have on hand for you during the conference, in addition to waterbottle?

01:13:08 Asha Martin: Thank you

01:13:08 Wairimu N: Replying to "Is Uber available in..."

Uber & Lyft

01:13:10 Cathy McClain: And how far is the airport from conference center. TY

01:13:11 Brianne Moore: Hi all! Canadian here. If you want to pay with cash, you will need Canadian dollars.

As far as tipping goes, no server will return your American dollars, but they will have to exchange it at a bank. I would recommend bringing CAD with you when you come!

01:13:13 Anh Vo: should we delete the one we have now?

01:13:19 Allison Rodriguez: How do we access our hotel registration if we booked at the same time of registration for AFP?

01:13:22 Marlene Quinton: Replying to "Yes Uber is availabl..."

yes

01:13:23 Ashleigh Maggard: Is there a shuttle schedule ?

01:13:24 Elana Helgesen: Replying to "Will we be getting a..."

Was trying to add my account information to my reservation but it won't do so without a reservation number.

01:13:27 Caroline Kajorinne Krievin: I'm Canadian, and when I travel to the US I usually just bring a couple of options with me, as sometimes certain cards don't work. So I would recommend the same for coming north. Usually my credit card works. And if cash is wanted, there would be an option to exchange at the airport.

01:13:29 Rebekah Craig: Reacted to "Hi all! Canadian he..." with ❤️

01:13:29 Katie Johnson: Reacted to "Will we get confirma..." with 👍

01:13:33 zein dhanidina: You can use your credit card anywhere. Tipping is also offered when paying by credit card as an option and it's usually at 18% and up - you can choose.

01:13:34 Erin Rains - AFP Global: professionaldevelopment@afpglobal.org

01:13:35 Cathy McClain: Reacted to "Hi all! Canadian he..." with 👍

01:13:40 Mariia Kupriianova: uber is available :)

01:13:40 Marlene Quinton: Reacted to "I'm Canadian, and wh..." with 👍

01:13:42 Katie Johnson: Reacted to "A friend told me tha..." with 👍

01:13:43 Jay Gardner: Thanks so much. Very helpful and reassuring!

01:13:44 Cinzia Del Zotto: There is the up express that you can take that goes directly to the airport.

01:13:44 Rebekah Craig: Reacted to "I'm Canadian, and wh..." with 👍

01:13:49 Michael Millar: Reacted to "There is the up expr..." with ❤️

01:13:53 Marshall Boomer: Reacted to "There is the up expr..." with 👍

01:14:09 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "There is the up expr..."

<https://www.upexpress.com/en>

01:14:10 Diana Hill: None Reg guests can they come to the Saturday evening event ?

01:14:11 Matthew Charters: Replying to "A friend told me tha..."

It's called the UP Express - it goes from Pearson airport to Union station, which is right downtown and close to the conference and hotels.

01:14:20 Austin Alderdice: Replying to "Is there a shuttle s..."

The shuttle schedule will be on the app for hotels that have a conference-provided shuttle.

01:14:28 Kulin Matchhar - Casey House - Toronto - He/Him/His: Replying to "A friend told me tha..."

Yes - <https://www.upexpress.com/en>

01:14:29 Austin Alderdice: Replying to "should we delete the..."

That would be best, yes!

01:14:34 Caroline Kajorinne Krievin: Aside from uber there's also a subway line that's super easy to navigate if you're feeling adventurous

01:14:41 Hedy Barton: Will we be able to see a copy of the chat after end of session?

01:14:42 Alexandra (Lexi) Ward: Replying to "A friend told me tha..."

thank you!

01:14:55 Delcie Eldred: Thanks very much!
01:14:56 Austin Alderdice: Replying to "Will we be able to s..."

Will work on that! Thanks Hedy.

01:14:56 Kerri Hill-Johnson: Thank you! This was very informational.
01:14:57 Erin Rains - AFP Global: Thank you all for joining us!
01:15:00 Anh Vo: thank you!
01:15:05 Ann Spencer-Arscott: thanks everyone
01:15:06 Jamie Riccobono: Reacted to "None Reg guests can ..." with 👍
01:15:06 Megan Whilden: Thanks!
01:15:07 Heaven Estrada: Thank you!!
01:15:07 Amy Blumenthal: Thank you - this was super helpful!
01:15:09 Ciara Ginyard: thank you!
01:15:10 Melissa Gomez: thanks!
01:15:10 Marlene Quinton: Thank you!
01:15:11 Brooke Erickson: Thank you!
01:15:11 Elana Helgesen: Thank you!
01:15:13 James Cunningham: Thank you!
01:15:14 Ali Hayes: Thank you!
01:15:15 Francesca Davila: Thank you from Ottawa!
01:15:16 Sheba Khan: thanks!