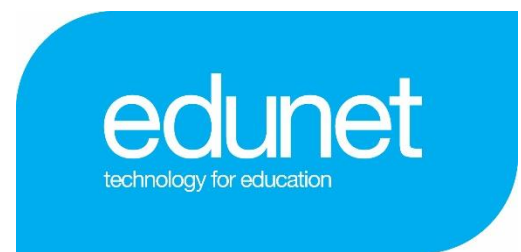


Edunet Computer Services

26 Milgate Drive
Mornington, VIC, 3931



Dear Parent/Guardian,

Edunet are excited to be the preferred partner for the BYOD Portal at Lowanna College. Please find enclosed all information regarding the purchase of your son or daughter's device.

The online ordering portal is accessible via <http://lowanna.technologyportal.com.au>. The Access Code you will need to access the portal is **LC2022**

If you'd like to better understand the service Edunet provides, please view the video by typing this YouTube link into your web address bar: ednt.link/BYODVideo

Delays Expected:

Please be advised that due to the global constraints on manufacturing and logistics we are expecting large delays on orders. Because of this we will only be able to guarantee a pre-Christmas or Day 1, Term 1 2022 delivery for a select range of devices.

When you check the portal and a device is out of stock, please review the devices ETA before ordering to know when delivery may occur. ETA's are estimated and subject to change due to delays from manufacturing. Unfortunately when stock runs out we will face delays.

Date:

Pre Christmas:

Day 1, Term 1

Order Cut Off Date:

2nd of December

6th of January

***Only for stock listed on the portal as available. If a device is out of stock with an ETA listed we can't promise a Christmas or Day 1, Term 1 delivery.**

ETA's are subject to change if there is a constraint on parts with the manufacturer or global constraints. Orders have to be paid in full or financing approved before we can process.

If you have any questions about the device or the ordering process, please contact us on **1300 338 638** or email portal@edunet.com.au.

Kindest Regards,

Matthew Gordon
Managing Director

Why Edunet?



View our informational Video by typing this link into your web address bar:
ednt.link/BYODVideo

Education Specialists:

Edunet is proud to be an Authorized DET Supplier for Government Schools and also a trusted advisor for many Catholic/Private & Independent K-12 schools. With over 18 years' experience in both IT and Education, our strength is in our quality of service and our mission is to maintain long term relationships that benefit both school and community.

Education Devices & Prices:

Edunet are Authorized Education Suppliers for key Device manufacturers. Because of this, we are able to provide the lowest Education pricing on a range of laptops that aren't available in the retail stores!

Access to School IT Support:

By purchasing through the school's Edunet portal, it provides your School's IT Team the visibility to assist with any warranty/insurance faults. If the device can't be fixed by the School Tech, they will reach out to Edunet and we'll come onsite to the school and repair the device.

Speak to your school for clarification, but if you bring a device from a retail store or from home the school will only be able to provide limited support. This is because the warranty and insurance support is managed by the retailer you purchased the device from.

Onsite Warranty Support:

As an Authorized Warranty Service provider, Edunet are able to provide onsite repairs under the genuine manufacturer's warranty with genuine manufacturer's parts.

By purchasing the Onsite Warranty through Edunet, you will be able to call on us to repair your student's device at the school, or at your home if it's during school holidays!

If you purchase a device through a retail store, it likely means repairs are done at their repair depot, which means you'll need to hand the device over to them for an unknown amount of time.

Education Insurance:

Through iBroker Insurance, Edunet is also able to repair your son or daughter's device onsite at the school or at your home. Further information on iBroker is provided below in this information pack.

12 Months Interest Free:

Through ZipMoney you will be given the option to pay off the purchase with 12 months' interest free financing. Further information on ZipMoney is provided below in this information pack.

Lenovo ThinkPad 11e Yoga 5th Gen



Specifications

- 20LNS1F600
- 11.6" HD (1366 x 768) IPS Display, Multitouch Screen
- Garaged active stylus (Pen)
- Intel UHD Graphics 600
- Intel Celeron Processor N4120 (4M Cache, up to 2.40 GHz)
- 4GB DDR4L 2400MHz onboard
- 128GB SSD M.2 PCIe
- Windows 10 Pro National Academic
- 1YR Depot Warranty
- Bluetooth, User & World Facing Camera, Intel® Dual Band Wireless-AC 9260 (2x2, 802.11ac/a/b/g/n), 3cell 42Wh

\$693.00 inc GST

Accessories – See Compulsory Items in Red

Everki 11.6" Soft Case	\$20.90
Lenovo 3 Year ADI with \$100 Excess	\$109.73
Lenovo 3 Year ADP+T (Accidental Damage + Theft)	\$160.41
Microsoft Autopilot Enrollment	\$0.00
Lenovo 3 Year Onsite Warranty Upgrade	\$113.19
Lenovo 3 Year Sealed Battery Addon	\$35.81
eduSkin	\$16.50

Minimum Cost \$886.00 inc GST

Or

Approximately \$20.08 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$6.60 admin fee)

Pricing subject to change.

FAQs – Page 1

Where is my order delivered?

- **IF** your school has Australia Post, the device will be delivered to your nominated address. We recommend considering putting your work address because Australia Post won't leave the device without someone there to sign. If delivery is unsuccessful, the device will be returned to the nearest Aust Post depot for you to collect within 10 days.
- **IF** your school has no Australia Post, the device will be delivered to your school for them to setup. The school will be in contact with you to collect once the device is ready.

Which device should I choose?

This will largely depend on the subjects your student is doing, always seek advice from the school if you're unsure. As a general rule most of your student's work will be web browsing and word documentation, which doesn't require a powerful/expensive device. It's only when the student is doing media / art / graphics subjects that you may need to consider a device with a better Processor or more RAM.

If your student isn't doing art or graphical subjects we always recommend looking at the cheaper/more durable Education specific models!

If I choose Zip finance, when do the repayments start?

Your once off account setup fee of \$99 will be taken out immediately (if you haven't got an account already). Your repayments won't begin until the device has been delivered by Edunet.

Can I hand this device down to a younger sibling?

Absolutely! All warranty/insurance purchased follows the device, regardless of who's using it.

Can we get a discount for a purchase of more than one?

We don't require parents to buy multiple devices to take advantage of a bulk discount. Edunet negotiates with the brands of the devices to get a bulk discounted price for Education. The price you get for one device already has a bulk buy discount applied because Edunet supplies to hundreds of schools across the state.

What is the difference between warranty and insurance?

Warranty covers manufacturer's faults, whereas Insurance covers accidental damage caused by your student. For example dropping the device and breaking the screen, or liquid damage would be covered by Insurance. We recommend reading the PDS on our website on the insurance for more details.

FAQs – Page 2

Can I purchase spare chargers or other accessories?

Yes. Additional chargers or replacement pens/bags can be purchased via our accessories portal below:

Website: accessories.edunet.com.au

Can we do split payments?

Yes you can, but Edunet cannot process your order until full payment has been received. Please ensure the order's confirmation number is put in the payment description when payment is processed otherwise we will not know which order to put the money against.

Can we order with Zip over the phone?

We cannot help with processing an order over the phone if you want to use Zip financing. This is because Zip requires your personal banking information.

What happens if I'm declined by Zip?

First step is to get in contact with Zip directly. They may just require some additional information to then approve your order. If you have been declined it's best to speak with your school around what options they may have available to you.

Zip's Number: 02 8294 2345 (9am – 6pm Monday – Saturday)

What are the compulsory / mandatory items?

The school may want you to purchase particular options to ensure the device is protected. Common mandatory selections is a 3 year onsite warranty. Edunet cannot remove these mandatory items without written approval by your school.

What happens if my device stops working?

First step is to take it to the school in case it's something software related they can fix immediately. If they can't fix it they'll lodge a service job with Edunet's Repair team and we'll be in touch to organise a repair.

Should you have anymore questions or concerns please do not hesitate to contact Edunet:

Lenovo Services **Lenovo ADP & ADP+T Insurance.**

Lenovo Accidental Damage Protection (ADP) will cover the policy holder in the case of Accidental Damage (drops, spills, physical damage occurring due to an accident).

The ADP+T Option will also provide 1 claim of Theft. Check the PDS for guidance.

Why Lenovo ADP?

- Experience – Lenovo ADP is backed by Lenovo globally for exclusive access to genuine Parts
- Flexibility – Fast parts supply for quick repairs by Edunet's qualified engineers
- Small \$100 Excess – Lenovo ADP offers affordable excess per claim
- Easy Claims Service - All claims are managed by Edunet on your behalf!
- 3 Year Warranty must be purchased for insurance to be valid.

How Many Claims can I make?

- One (1) Accidental Damage claim per year, up to a Maximum Value of the purchase price of your device over the life of the policy.
- Only for the ADP+**T** option - One (1) Theft Claim for the life of the Policy (must have Police report). Theft is valid when there is evidence of violent/forcible entry in secured home, school locker or locked vehicle.

What Is NOT Covered?

- Loss – Leaving a laptop behind, or theft from an UNLOCKED building, vehicle or open air space.
- Theft without violent/forcible entry – this policy will not cover Theft (even with police report), with no signs of violent/forcible entry
- Accessories - Accidental Damage and Theft Protection does not cover any software. The Policy does not cover externally-attached devices, components, cases, television monitor, wall mounts or wiring classified as 'accessories' or 'consumables'.
- Theft while at School is not covered unless - the product is stolen from a Secured Locker whilst the User is in attendance, with clear signs of Violent and Forcible Entry.

****Policy Coverage:** Lenovo's liability under this Policy is excluded in certain circumstances and Lenovo will not be liable for any claim if there is Fraud or Non-Disclosure.

**** Please refer to Product PDS** for full terms and conditions on coverage, exclusions and claim conditions. http://edunet.com.au/Content/pdf/LenovoANZEducationInsuranceTheftProductDisclosureStatement_NOV2016.pdf

Upfront Payment

Edunet provides two options for upfront payment through the portal.

The first option is to pay by any VISA or Mastercard. Note that all card payments incur a 1.5% surcharge that's passed on from the bank.

The second option is to direct deposit the full amount into our bank account. There is no charge for doing this. Parents can make the transfer via their online banking or go directly to their Bank branch and deposit there.

Payment Plan



No Credit Cards



No Backdated Interest



12 Months Interest Free

What are the costs?

- Once off account set up fee if you don't already have a Zip account. This starts at \$25 for an order up to \$2,000, \$45 for \$3,000 and \$99 up to \$5,000.
- \$6.00 monthly account fee (only while there is a balance left)
- Standard credit card interest ONLY on residual amount after 12 months.

You won't be charged extra for paying the loan off before the 12-month period, and more importantly parents incur no additional charge for selecting zip instead paying by Credit Card or Bank transfer.